

Service Manual

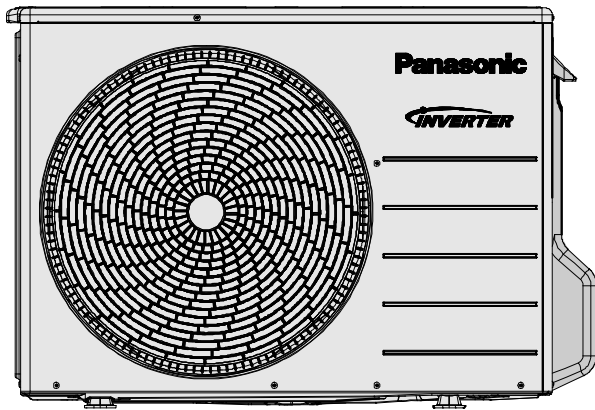
Air Conditioner



Indoor Unit
CS-HZ9RKE
CS-HZ12RKE
CS-HZ9RKE-4
CS-AZ9RKE

Outdoor Unit
CU-HZ9RKE
CU-HZ12RKE
CU-HZ9RKE-4
CU-AZ9RKE


Destination
North Europe



WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by  in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacement Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

CAUTION

R32 REFRIGERANT – This Air Conditioner contains and operates with refrigerant R32.

THIS PRODUCT MUST ONLY BE INSTALLED OR SERVICED BY QUALIFIED PERSONNEL.



Refer to Commonwealth, State, Territory and local legislation, regulations, codes, installation & operation manuals, before the installation, maintenance and/or service of this product.

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1. Safety Precautions





- Read the following "SAFETY PRECAUTIONS" carefully before perform any servicing.
- Electrical work must be installed or serviced by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation or servicing due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.

 WARNING	This indication shows the possibility of causing death or serious injury.
 CAUTION	This indication shows the possibility of causing injury or damage to properties.


- The items to be followed are classified by the symbols:

	This symbol denotes item that is PROHIBITED from doing.
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- Explanation of symbols displayed on the indoor unit or outdoor unit.

 WARNING	This symbol shows that this equipment uses a flammable refrigerant. If the refrigerant is leaked, together with an external ignition source, there is a possibility of ignition.
 CAUTION	This symbol shows that the Operation Instructions should be read carefully.
 CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the Installation Instructions.
 CAUTION	This symbol shows that there is information included in the Operation Instructions and/or Installation Instructions.

- Carry out test run to confirm that no abnormality occurs after the servicing. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

 WARNING	
1.	Do not modify the machine, part, material during repairing service.
2.	If wiring unit is supplied as repairing part, do not repair or connect the wire even only partial wire break. Exchange the whole wiring unit.
3.	Do not wrench the fasten terminal. Pull it out or insert it straightly.
4.	Engage authorized dealer or specialist for installation and servicing. If installation or servicing done by the user is defective, it will cause water leakage, electrical shock or fire.
5.	Install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.
6.	The appliance shall be stored in a well ventilated room with floor area larger than 2.06 m ² and without any continuously operating ignition sources. Keep away from open flames, any operating gas appliances or any operating electric heater. Else, it may explode and cause injury or death.
7.	The appliance shall be installed, and/or operated in a room with floor area larger than 2.06 m ² and keep away from ignition sources, such as heat/sparks/open flame, or, hazardous areas, such as gas appliances, gas cooking, reticulated gas supply systems, or electric cooking appliances, etc.
8.	Use the attached accessories parts and specified parts for installation and servicing. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.
9.	Install at a strong and firm location which is able to withstand the set's weight. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
10.	For electrical work, follow the local national wiring standard, regulation and the installation instruction. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in electrical work, it will cause electrical shock or fire.
11.	This equipment is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD), with sensitivity of 30mA at 0.1 sec or less. Otherwise, it may cause electrical shock and fire in case equipment breakdown or insulation breakdown.
12.	Do not use joint cable for indoor/outdoor connection cable. Use the specified indoor/outdoor connection cable, refer to installation instruction CONNECT THE CABLE TO THE INDOOR UNIT and connect tightly for indoor/outdoor connection. Clamp the cable so that no external force will be acted on the terminal. If connection or fixing is not perfect, it will cause heat up or fire at the connection.
13.	Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause heat-up or fire at connection point of terminal, fire or electrical shock.
14.	Do not tie up the power supply cord into a bundle by band. Abnormal temperature rise on power supply cord may happen.






⚠ WARNING

15.	When install or relocate air conditioner, do not let any substance other than the specified refrigerant, eg. air etc. mix into refrigeration cycle (piping). (Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.).	
16.	Do not install outdoor unit near handrail of veranda. When installing air-conditioner unit at veranda of high rise building, child may climb up to outdoor unit and cross over the handrail and causing accident.	
17.	Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources of ignition. Else, it may explode and cause injury or death.	
18.	This equipment must be properly earthed. Earth line must not be connected to gas pipe, water pipe, earth of lightning rod and telephone. Otherwise, it may cause electrical shock in case equipment breakdown or insulation breakdown.	⊘
19.	Keep away from small children, the thin film may cling to nose and mouth and prevent breathing.	⊘
20.	Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.	⊘
21.	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.	⊘
22.	<ul style="list-style-type: none"> For R32 model, use piping, flare nut and tools which is specified for R32 refrigerant. Using of existing (R22) piping, flare nut and tools may cause abnormally high pressure in the refrigerant cycle (piping), and possibly result in explosion and injury. Thickness of copper pipes used with R32 must be more than 0.8 mm. Never use copper pipes thinner than 0.8 mm. It is desirable that the amount of residual oil less than 40 mg/10 m. 	⊘
23.	During installation, install the refrigerant piping properly before run the compressor. (Operation of compressor without fixing refrigeration piping and valves at opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.).	
24.	Do not perform flare connection inside a building or dwelling or room, when joining the heat exchanger of indoor unit with interconnecting piping. Refrigerant connection inside a building or dwelling or room must be made by brazing or welding. Joint connection of indoor unit by flaring method can only be made at outdoor or at outside of a building or dwelling or room. Flare connection may cause gas leak and flammable atmosphere.	⊘
25.	During pump down operation, stop the compressor before remove the refrigeration piping. (Removal of refrigeration piping while compressor is operating and valves are opened condition will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.).	
26.	After completion of installation or service, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.	
27.	Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when the refrigerant contacts with fire.	
28.	Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer. Any unfit method or using incompatible material may cause product damage, burst and serious injury.	
29.	Be aware that refrigerants may not contain an odour.	
30.	Do not insert your fingers or other objects into the unit, high speed rotating fan may cause injury.	⊘
31.	Must not use other parts except original parts describe in catalog and manual.	
32.	Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.	

⚠ CAUTION

1.	Do not install the unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.	⊘
2.	Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.	
3.	Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.	
4.	Do not touch outdoor unit air inlet and aluminium fin. It may cause injury.	⊘
5.	Select an installation location which is easy for maintenance. Incorrect installation, service or repair of this air conditioner may increase the risk of rupture and this may result in loss damage or injury and/or property.	
6.	Pb free solder has a higher melting point than standard solder; typically the melting point is 50°F - 70°F (30°C - 40°C) higher. Please use a high temperature solder iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F / 600°C).	




 **CAUTION**

7.	<p>Power supply connection to the room air conditioner. Use power supply cord 3 × 1.5 mm² type designation 60245 IEC 57 or heavier cord. Connect the power supply cord of the air conditioner to the mains using one of the following method. Power supply point should be in easily accessible place for power disconnection in case of emergency. In some countries, permanent connection of this air conditioner to the power supply is prohibited.</p> <p>1) Power supply connection to the receptacle using power plug. Use an approved 15/16A power plug with earth pin for the connection to the socket.</p> <p>2) Power supply connection to a circuit breaker for the permanent connection. Use an approved 16A circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.0 mm contact gap.</p>	
8.	<p>Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigerant parts. Take care of the liquid refrigerant, it may cause frostbite.</p>	
9.	<p>Prevent liquid or vapor from entering sumps or sewers since vapor is heavier than air and may form suffocating atmospheres.</p>	
10.	<p>Installation or servicing work: It may need two people to carry out the installation or servicing work.</p>	
11.	<p>Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.</p>	
12.	<p>Do not sit or step on the unit, you may fall down accidentally.</p>	
13.	<p>Do not touch the sharp aluminum fins or edges of metal parts. If you are required to handle sharp parts during installation or servicing, please wear hand glove. Sharp parts may cause injury.</p>	



2. Precaution For Using R32 Refrigerant

- The basic installation work procedures are the same as conventional refrigerant (R410A, R22) models. However, pay careful attention to the following points:

WARNING

- | | |
|--|---|
| <p>Since the working pressure is higher than that of refrigerant R22 models, some of the piping and installation and service tools are special.</p> <p>1. (See "2.1. Special tools for R32 (R410A)".)</p> <p>Especially, when replacing a refrigerant R22 model with a new refrigerant R32 model, always replace the conventional piping and flare nuts with the R32 and R410A piping and flare nuts on the outdoor unit side.</p> <p>For R32 and R410A, the same flare nut on the outdoor unit side and pipe can be used.</p> |  |
| <p>2. Models that use refrigerant R32 and R410A have a different charging port thread diameter to prevent erroneous charging with refrigerant R22 and for safety.</p> <p>Therefore, check beforehand. [The charging port thread diameter for R32 and R410A is 12.7 mm (1/2 inch).]</p> |  |
| <p>3. Be more careful than R22 so that foreign matter (oil, water, etc.) does not enter the piping.</p> <p>Also, when storing the piping, securely seal the opening by pinching, taping, etc. (Handling of R32 is similar to R410A.)</p> |  |

CAUTION

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|---|---|
| <p>Installation (Space)</p> <ul style="list-style-type: none"> Must ensure the installation of pipe-work shall be kept to a minimum. Avoid use dented pipe and do not allow acute bending. Must ensure that pipe-work shall be protected from physical damage. Must comply with national gas regulations, state municipal rules and legislation. Notify relevant authorities in accordance with all applicable regulations. <p>1. Must ensure mechanical connections be accessible for maintenance purposes.</p> <ul style="list-style-type: none"> In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction. When disposal of the product, do follow to the precautions in #12 and comply with national regulations. Always contact to local municipal offices for proper handling. Interconnecting refrigerant pipework, i.e. pipework external to the unitary components, should be marked with a Class label (see Figure 9.1 of Code of Practice) every two metres where the pipework is visible. This includes pipework located in a ceiling space or any void which a person may access for maintenance or repair work within that space. |  |
| <p>Servicing</p> <p>2-1. Service personnel</p> <ul style="list-style-type: none"> Any qualified person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognised assessment specification. Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants. Servicing shall be performed only as recommended by the manufacturer. <p>2-2. Work</p> <ul style="list-style-type: none"> Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the precautions in #2-2 to #2-8 must be followed before conducting work on the system. Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed. All maintenance staff and others working in the local area shall be instructed and supervised on the nature of work being carried out. <p>2. Avoid working in confined spaces.</p> <ul style="list-style-type: none"> Wear appropriate protective equipment, including respiratory protection, as conditions warrant. Ensure that the conditions within the area have been made safe by limit of use of any flammable material. Keep all sources of ignition and hot metal surfaces away. <p>2-3. Checking for presence of refrigerant</p> <ul style="list-style-type: none"> The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non sparking, adequately sealed or intrinsically safe. In case of leakage/spillage happened, immediately ventilate area and stay upwind and away from spill/release. In case of leakage/spillage happened, do notify persons downwind of the leaking/spill, isolate immediate hazard area and keep unauthorized personnel out. <p>2-4. Presence of fire extinguisher</p> <ul style="list-style-type: none"> If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available at hand. Have a dry powder or CO₂ fire extinguisher adjacent to the charging area. |  |

2-5. No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. He/She must not be smoking when carrying out such work.
- All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.
- Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks.
- "No Smoking" signs shall be displayed.

2-6. Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work.
- A degree of ventilation shall continue during the period that the work is carried out.
- The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

2-7. Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- The following checks shall be applied to installations using flammable refrigerants.
 - The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
 - The ventilation machinery and outlets are operating adequately and are not obstructed.
 - If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.
 - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
 - Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are properly protected against being so corroded.

2-8. Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures.
- Initial safety checks shall include but not limit to:-
 - That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking.
 - That there is no live electrical components and wiring are exposed while charging, recovering or purging the system.
 - That there is continuity of earth bonding.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with.
- If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used.
- The owner of the equipment must be informed or reported so all parties are advised thereafter.

Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc.
 - If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
 - Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
- 3.
- Ensure that apparatus is mounted securely.
 - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.
 - Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE:	The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.
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Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.
- 4.
- Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere.
 - The test apparatus shall be at the correct rating.
 - Replace components only with parts specified by the manufacturer. Unspecified parts by manufacturer may result ignition of refrigerant in the atmosphere from a leak.

Cabling

- 5.
- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects.
 - The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

Detection of flammable refrigerants

- 6.
- Under no circumstances shall potential sources of ignition be used in the searching or detection of refrigerant leaks.
 - A halide torch (or any other detector using a naked flame) shall not be used.

 CAUTION

Leak detection methods

- Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration.
(Detection equipment shall be calibrated in a refrigerant-free area.)
- Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.
- 7. • Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed
- Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
- If a leak is suspected, all naked flames shall be removed/extinguished.
- If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.



Removal and evacuation

- When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant -> • purge the circuit with inert gas -> • evacuate -> • purge again with inert gas -> • open the circuit by cutting or brazing

- 8. • The refrigerant charge shall be recovered into the correct recovery cylinders.
- The system shall be “flushed” with OFN to render the unit safe.
- This process may need to be repeated several times.
- Compressed air or oxygen shall not be used for this task.
- Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.
- This process shall be repeated until no refrigerant is within the system.
- When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.
- This operation is absolutely vital if brazing operations on the pipe work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.



Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed.
 - Ensure that contamination of different refrigerants does not occur when using charging equipment.
 - Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
 - Cylinders shall be kept upright.
 - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- 9. • Label the system when charging is complete (if not already).
- Extreme care shall be taken not to over fill the refrigeration system.
- Prior to recharging the system it shall be pressure tested with OFN (refer to #7).
- The system shall be leak tested on completion of charging but prior to commissioning.
- A follow up leak test shall be carried out prior to leaving the site.
- Electrostatic charge may accumulate and create a hazardous condition when charging and discharging the refrigerant. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.



Decommissioning

- Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its details.
- It is recommended good practice that all refrigerants are recovered safely.
- Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant.
- It is essential that electrical power is available before the task is commenced.
 - a) Become familiar with the equipment and its operation.
 - b) Isolate system electrically.
 - c) Before attempting the procedure ensure that:
 - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - all personal protective equipment is available and being used correctly;
 - the recovery process is supervised at all times by a competent person;
 - recovery equipment and cylinders conform to the appropriate standards.
- 10. d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not over fill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.
- Electrostatic charge may accumulate and create a hazardous condition when charging or discharging the refrigerant. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.



 **CAUTION**

Labelling

11. • Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant.
- The label shall be dated and signed.
- Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.



Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed.
- Ensure that the correct number of cylinders for holding the total system charge are available.
- All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant).
- Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.
- Recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants.
12. • In addition, a set of calibrated weighing scales shall be available and in good working order.
- Hoses shall be complete with leak-free disconnect couplings and in good condition.
- Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged.
- Do not mix refrigerants in recovery units and especially not in cylinders.
- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant.
- The evacuation process shall be carried out prior to returning the compressor to the suppliers.
- Only electric heating to the compressor body shall be employed to accelerate this process.
- When oil is drained from a system, it shall be carried out safely.



3. Specification

Model			Indoor	CS-HZ9RKE CS-HZ9RKE-4 CS-AZ9RKE		
			Outdoor	CU-HZ9RKE CU-HZ9RKE-4 CU-AZ9RKE		
Performance Test Condition			EUROVENT			
Power Supply			Phase, Hz	Single, 50		
			V	230		
			Min.	Mid.	Max.	
Cooling	Capacity		kW	0.85	2.50	3.00
			BTU/h	2900	8530	10200
			kcal/h	730	2150	2580
	Running Current		A	—	2.20	—
	Input Power		W	170	455	670
	Annual Consumption		kWh	—	228	—
	EER		W/W	5.00	5.49	4.48
			BTU/hW	17.06	18.75	15.22
			kcal/hW	4.29	4.73	3.85
	ErP	Pdesign	kW	2.5		
		SEER	(W/W)	7.8		
		Annual Consumption	kWh	112		
		Class		A++		
	Power Factor		%	—	90	—
	Indoor Noise (H / L / QLo)		dB-A	39 / 25 / 20		
			Power Level dB	55 / - / -		
	Outdoor Noise (H / L / QLo)		dB-A	46 / - / 43		
			Power Level dB	61 / - / -		
Heating	Capacity		kW	0.85	3.20	6.65
			BTU/h	2900	10900	22700
			kcal/h	730	2750	5720
	Running Current		A	—	2.70	—
	Input Power		W	165	5.70	1.76k
	COP		W/W	5.15	5.61	3.78
			BTU/hW	17.58	19.12	12.90
			kcal/hW	4.42	4.82	3.25
	ErP	Pdesign	kW	3.0		
		Tbivalent	°C	-10		
		SCOP	(W/W)	5.2		
		Annual Consumption	kWh	808		
		Class		A+++		
	Power Factor		%	—	92	—
	Indoor Noise (H / L / QLo)		dB-A	44 / 24 / 18		
			Power Level dB	60 / - / -		
	Outdoor Noise (H / L / QLo)		dB-A	47 / - / 44		
			Power Level dB	62 / - / -		
Low Temp. : Capacity (kW) / I.Power (W) / COP			4.82 / 1.56k / 3.09			
Extr Low Temp. : Capacity (kW) / I.Power (W) / COP			4.10 / 1.57k / 2.61			
Max Current (A) / Max Input Power (W)			7.7 / 1.76k			
Starting Current (A)			2.70			
Compressor	Type		Hermetic Motor (Rotary)			
	Motor Type		Brushless (4 poles)			
	Output Power	W	900			

Model			Indoor	CS-HZ9RKE CS-HZ9RKE-4 CS-AZ9RKE		
			Outdoor	CU-HZ9RKE CU-HZ9RKE-4 CU-AZ9RKE		
Indoor Fan	Type			Cross-Flow Fan		
	Material			ASG33		
	Motor Type			DC / Transistor (8-poles)		
	Input Power		W	44.9		
	Output Power		W	40		
	Speed	QLo	Cool	rpm	570	
			Heat	rpm	630	
		Lo	Cool	rpm	670	
			Heat	rpm	720	
		Me	Cool	rpm	880	
			Heat	rpm	990	
		Hi	Cool	rpm	1090	
			Heat	rpm	1270	
		SHi	Cool	rpm	1150	
			Heat	rpm	1340	
Outdoor Fan	Type			Propeller Fan		
	Material			PP		
	Motor Type			DC Motor (8-poles)		
	Input Power		W	—		
	Output Power		W	40		
	Speed	Hi	Cool	rpm	850	
			Heat	rpm	850	
	Moisture Removal			L/h (Pt/h)	1.5 (3.2)	
Indoor Airflow	QLo	Cool	m³/min (ft³/min)	6.01 (212)		
		Heat	m³/min (ft³/min)	6.78 (239)		
	Lo	Cool	m³/min (ft³/min)	7.29 (257)		
		Heat	m³/min (ft³/min)	7.93 (280)		
	Me	Cool	m³/min (ft³/min)	9.99 (353)		
		Heat	m³/min (ft³/min)	11.41 (403)		
	Hi	Cool	m³/min (ft³/min)	12.30 (435)		
		Heat	m³/min (ft³/min)	15.00 (530)		
	SHi	Cool	m³/min (ft³/min)	13.46 (475)		
		Heat	m³/min (ft³/min)	15.91 (562)		
Outdoor Airflow	Hi	Cool	m³/min (ft³/min)	33.10 (1170)		
		Heat	m³/min (ft³/min)	34.00 (1200)		
Refrigeration Cycle	Control Device			Expansion Valve		
	Refrigerant Oil		cm³	FW50S (450)		
	Refrigerant Type		g (oz)	R32, 1.12k (39.5)		
Dimension	Height(I/D / O/D)		mm (inch)	295 (11-5/8) / 622 (24-1/2)		
	Width (I/D / O/D)		mm (inch)	870 (34-9/32) / 824 (32-15/32)		
	Depth (I/D / O/D)		mm (inch)	255 (10-1/16) / 299 (11-25/32)		
Weight	Net (I/D / O/D)		kg (lb)	10 (22) / 38 (84)		
Piping	Pipe Diameter (Liquid / Gas)		mm (inch)	6.35 (1/4) / 9.52 (3/8)		
	Standard length		m (ft)	5.0 (16.4)		
	Length range (min – max)		m (ft)	3 (9.8) ~ 20 (65.6)		
	I/D & O/D Height different		m (ft)	10.0 (32.8)		
	Additional Gas Amount		g/m (oz/ft)	20 (0.2)		
	Length for Additional Gas		m (ft)	7.5 (24.6)		

Model		Indoor	CS-HZ9RKE CS-HZ9RKE-4 CS-AZ9RKE	
		Outdoor	CU-HZ9RKE CU-HZ9RKE-4 CU-AZ9RKE	
Drain Hose	Inner Diameter	mm	16	
	Length	mm	650	
Indoor Heat Exchanger	Fin Material		Aluminium (Pre Coat)	
	Fin Type		Slit Fin	
	Row × Stage × FPI		2 × 17 × 21	
	Size (W × H × L)	mm	636.5 × 357 × 25.4	
Outdoor Heat Exchanger	Fin Material		Aluminium	
	Fin Type		Corrugate Fin	
	Row × Stage × FPI		2 × 28 × 19	
	Size (W × H × L)	mm	36.4 × 588 × 856.3:827.7	
Air Filter	Material		Polypropelene	
	Type		One-touch	
Power Supply			Indoor / Outdoor	
Power Supply Cord		A	Nil	
Thermostat			Electronic Control	
Protection Device			Electronic Control	
			Dry Bulb	Wet Bulb
Indoor Operation Range	Cooling	Maximum °C	32	23
		Minimum °C	16	11
	Heating	Maximum °C	30	–
		Minimum °C	16	–
	+8/10°C HEAT	Maximum °C	10	–
		Minimum °C	8	–
Outdoor Operation Range	Cooling	Maximum °C	43	26
		Minimum °C	16	11
	Heating	Maximum °C	24	18
		Minimum °C	-20	–
	+8/10°C HEAT	Maximum °C	–	–
		Minimum °C	-20	–

- Cooling capacities are based on indoor temperature of 27°C Dry Bulb (80.6°F Dry Bulb), 19.0°C Wet Bulb (66.2°F Wet Bulb) and outdoor air temperature of 35°C Dry Bulb (95°F Dry Bulb), 24°C Wet Bulb (75.2°F Wet Bulb)
- Heating capacities are based on indoor temperature of 20°C Dry Bulb (68°F Dry Bulb) and outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb)
- Heating low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor 2/1°C.
- Heating extreme low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor -7/-8°C.
- Specifications are subjected to change without prior notice for further improvement.
- Maximum heating capacity shown are the values based on powerful operation.
- If the EUROVENT Certified models can be operated under the "extra-low" temperature condition, -7°C DB and -8°C WB temperature with rated voltage 230V shall be used.
- The annual consumption is calculated by multiplying the input power by an average of 500 hours per year in cooling mode.
- SEER and SCOP classification is at 230V only in accordance with EN-14825. For heating, SCOP indicates the value of only Average heating season. Other fiche data indicates in an attached sheet.

Model		Indoor	CS-HZ12RKE		
		Outdoor	CU-HZ12RKE		
Performance Test Condition			EUROVENT		
Power Supply		Phase, Hz	Single, 50		
		V	230		
			Min.	Mid.	Max.
Cooling	Capacity		kW	0.85	3.50
			BTU/h	2900	11900
			kcal/h	730	3010
	Running Current		A	–	3.80
	Input Power		W	170	830
	Annual Consumption		kWh	–	415
	EER		W/W	5.00	4.22
			BTU/hW	17.06	14.34
			kcal/hW	4.29	3.63
	ErP	Pdesign	kW	3.5	
		SEER	(W/W)	7.6	
		Annual Consumption	kWh	161	
		Class		A++	
	Power Factor		%	–	95
	Indoor Noise (H / L / QLo)		dB-A	42 / 28 / 20	
			Power Level dB	58 / - / -	
	Outdoor Noise (H / L / QLo)		dB-A	48 / - / 45	
			Power Level dB	63 / - / -	
Heating	Capacity		kW	0.85	4.20
			BTU/h	2900	14300
			kcal/h	730	3610
	Running Current		A	–	3.95
	Input Power		W	165	840
	COP		W/W	5.15	5.00
			BTU/hW	17.58	17.02
			kcal/hW	4.42	4.30
	ErP	Pdesign	kW	3.8	
		Tbivalent	°C	-10	
		SCOP	(W/W)	5.1	
		Annual Consumption	kWh	1043	
		Class		A+++	
	Power Factor		%	–	92
	Indoor Noise (H / L / QLo)		dB-A	45 / 25 / 18	
			Power Level dB	61 / - / -	
	Outdoor Noise (H / L / QLo)		dB-A	50 / - / 47	
			Power Level dB	65 / - / -	
	Low Temp. : Capacity (kW) / I.Power (W) / COP			5.62 / 2.01k / 2.80	
	Extr Low Temp. : Capacity (kW) / I.Power (W) / COP			4.70 / 1.93k / 2.44	
	Max Current (A) / Max Input Power (W)			9.9 / 2.27k	
	Starting Current (A)			3.95	
Compressor	Type			Hermetic Motor (Rotary)	
	Motor Type			Brushless (4-poles)	
	Output Power		W	900	

Model				Indoor	CS-HZ12RKE	
				Outdoor	CU-HZ12RKE	
Indoor Fan	Type				Cross-flow Fan	
	Material				ASG33	
	Motor Type				DC / Transistor (8-poles)	
	Input Power			W	44.9	
	Output Power			W	40	
	Speed	QLo	Cool	rpm	570	
			Heat	rpm	630	
		Lo	Cool	rpm	720	
			Heat	rpm	740	
		Me	Cool	rpm	920	
			Heat	rpm	1020	
		Hi	Cool	rpm	1130	
			Heat	rpm	1300	
		SHi	Cool	rpm	1200	
			Heat	rpm	1370	
Outdoor Fan	Type				Propeller Fan	
	Material				PP	
	Motor Type				DC Motor (8-poles)	
	Input Power			W	—	
	Output Power			W	40	
	Speed	Hi	Cool	rpm	860	
			Heat	rpm	890	
	Moisture Removal			L/h (Pt/h)	2.0 (4.2)	
Indoor Airflow	QLo	Cool	m³/min (ft³/min)	6.01 (212)		
		Heat	m³/min (ft³/min)	6.78 (239)		
	Lo	Cool	m³/min (ft³/min)	7.93 (280)		
		Heat	m³/min (ft³/min)	8.19 (289)		
	Me	Cool	m³/min (ft³/min)	10.51 (371)		
		Heat	m³/min (ft³/min)	11.79 (416)		
	Hi	Cool	m³/min (ft³/min)	13.20 (465)		
		Heat	m³/min (ft³/min)	15.40 (545)		
	SHi	Cool	m³/min (ft³/min)	14.11 (498)		
		Heat	m³/min (ft³/min)	16.29 (575)		
Outdoor Airflow	Hi	Cool	m³/min (ft³/min)	34.40 (1215)		
		Heat	m³/min (ft³/min)	35.60 (1255)		
Refrigeration Cycle	Control Device				Expansion Valve	
	Refrigerant Oil			cm³	FW50S (450)	
	Refrigerant Type			g (oz)	R32, 1.12k (39.5)	
Dimension	Height(I/D / O/D)			mm (inch)	295 (11-5/8) / 622 (24-1/2)	
	Width (I/D / O/D)			mm (inch)	870 (34-9/32) / 824 (32-15/32)	
	Depth (I/D / O/D)			mm (inch)	255 (10-1/16) / 299 (11-25/32)	
Weight	Net (I/D / O/D)			kg (lb)	10 (22) / 38 (84)	
Piping	Pipe Diameter (Liquid / Gas)			mm (inch)	6.35 (1/4) / 9.52 (3/8)	
	Standard length			m (ft)	5.0 (16.4)	
	Length range (min – max)			m (ft)	3 (9.8) ~ 20 (65.6)	
	I/D & O/D Height different			m (ft)	10.0 (32.8)	
	Additional Gas Amount			g/m (oz/ft)	20 (0.2)	
	Length for Additional Gas			m (ft)	7.5 (24.6)	

Model		Indoor	CS-HZ12RKE	
		Outdoor	CU-HZ12RKE	
Drain Hose	Inner Diameter	mm	16	
	Length	mm	650	
Indoor Heat Exchanger	Fin Material		Aluminium (Pre Coat)	
	Fin Type		Slit Fin	
	Row × Stage × FPI		2 × 17 × 21	
	Size (W × H × L)	mm	636.5 × 357 × 25.4	
Outdoor Heat Exchanger	Fin Material		Aluminium	
	Fin Type		Corrugate Fin	
	Row × Stage × FPI		2 × 28 × 19	
	Size (W × H × L)	mm	36.4 × 588 × 856.3:827.7	
Air Filter	Material		Polypropelene	
	Type		One-touch	
Power Supply			Indoor / Outdoor	
Power Supply Cord		A	Nil	
Thermostat			Electronic Control	
Protection Device			Electronic Control	
			Dry Bulb	Wet Bulb
Indoor Operation Range	Cooling	Maximum °C	32	23
		Minimum °C	16	11
	Heating	Maximum °C	30	—
		Minimum °C	16	—
	+8/10°C HEAT	Maximum °C	10	—
		Minimum °C	8	—
Outdoor Operation Range	Cooling	Maximum °C	43	26
		Minimum °C	16	11
	Heating	Maximum °C	24	18
		Minimum °C	-20	—
	+8/10°C HEAT	Maximum °C	—	—
		Minimum °C	-20	—

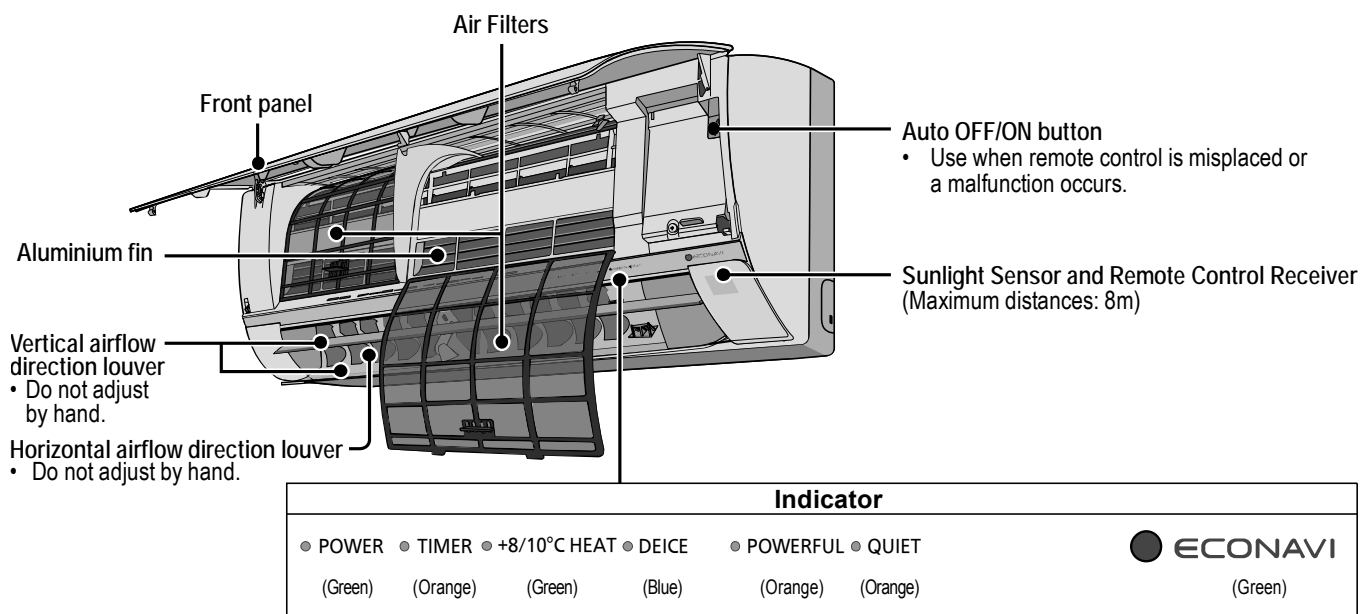
- Cooling capacities are based on indoor temperature of 27°C Dry Bulb (80.6°F Dry Bulb), 19.0°C Wet Bulb (66.2°F Wet Bulb) and outdoor air temperature of 35°C Dry Bulb (95°F Dry Bulb), 24°C Wet Bulb (75.2°F Wet Bulb)
- Heating capacities are based on indoor temperature of 20°C Dry Bulb (68°F Dry Bulb) and outdoor air temperature of 7°C Dry Bulb (44.6°F Dry Bulb), 6°C Wet Bulb (42.8°F Wet Bulb)
- Heating low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor 2/1°C.
- Heating extreme low temperature capacity, Input Power and COP measured at 230 V, indoor temperature 20°C, outdoor -7/-8°C.
- Specifications are subjected to change without prior notice for further improvement.
- Maximum heating capacity shown are the values based on powerful operation.
- If the EUROVENT Certified models can be operated under the "extra-low" temperature condition, -7°C DB and -8°C WB temperature with rated voltage 230V shall be used.
- The annual consumption is calculated by multiplying the input power by an average of 500 hours per year in cooling mode.
- SEER and SCOP classification is at 230V only in accordance with EN-14825. For heating, SCOP indicates the value of only Average heating season. Other fiche data indicates in an attached sheet.

4. Features

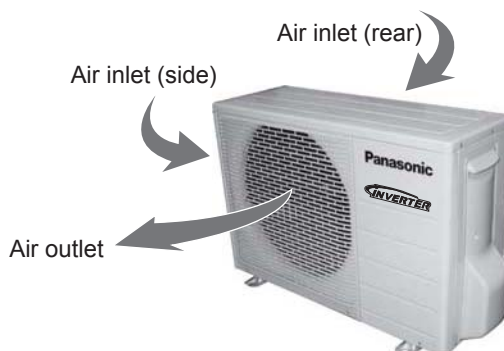
- Inverter Technology
 - Wider output power range
 - Energy saving
 - More precise temperature control
- Long Installation Piping
 - Long piping up to 20 meters during single split connection only
- Easy to use remote control
- Quality Improvement
 - Random auto restart after power failure for safety restart operation
 - Gas leakage protection
 - Prevent compressor reverse cycle
 - Inner protector to protect Compressor
 - Noise prevention during soft dry operation
- Operation Improvement
 - Quiet mode to reduce the indoor unit operating sound
 - Powerful mode to reach the desired room temperature quickly
 - 24-hour timer setting
 - +8/10°C HEAT operation is designed to provide heating at low temperature settings. It is used in houses unoccupied during winter, for the purpose of protecting equipment or housing appliances which may be destroyed by extreme cold weather
- Serviceability Improvement
 - Breakdown Self Diagnosis function

5. Location of Controls and Components

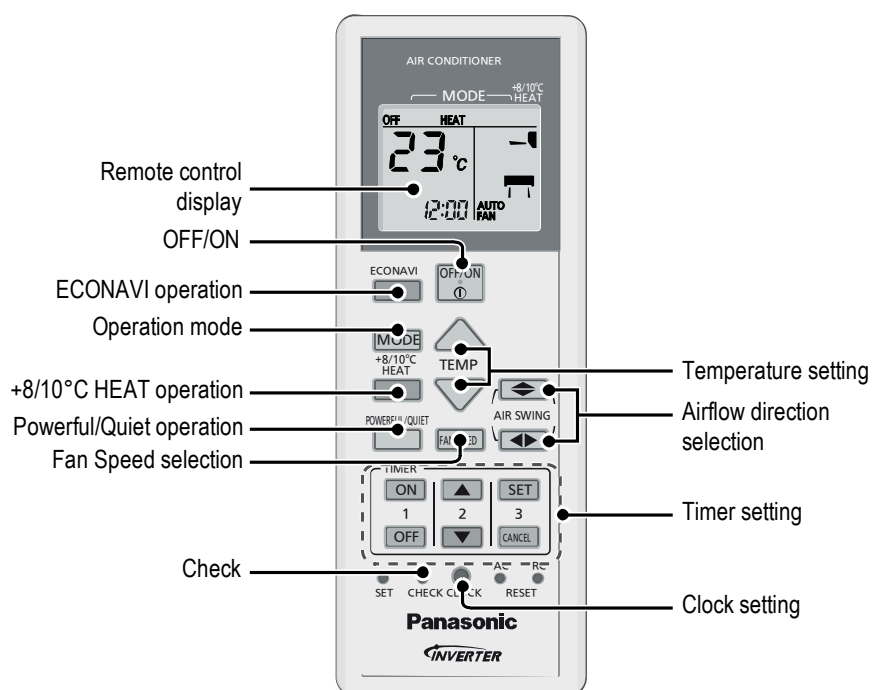
5.1 Indoor Unit



5.2 Outdoor Unit

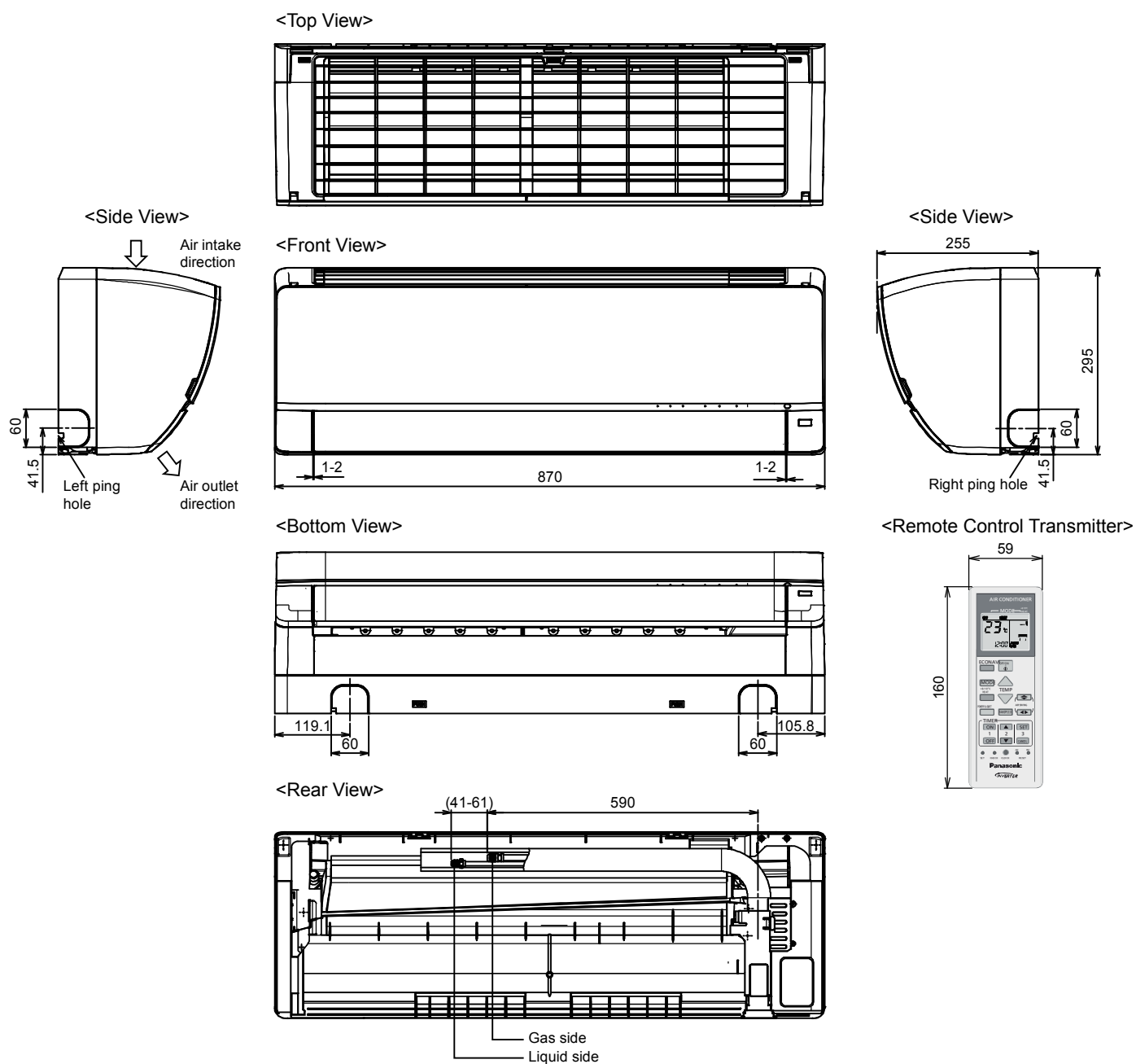


5.3 Remote Control

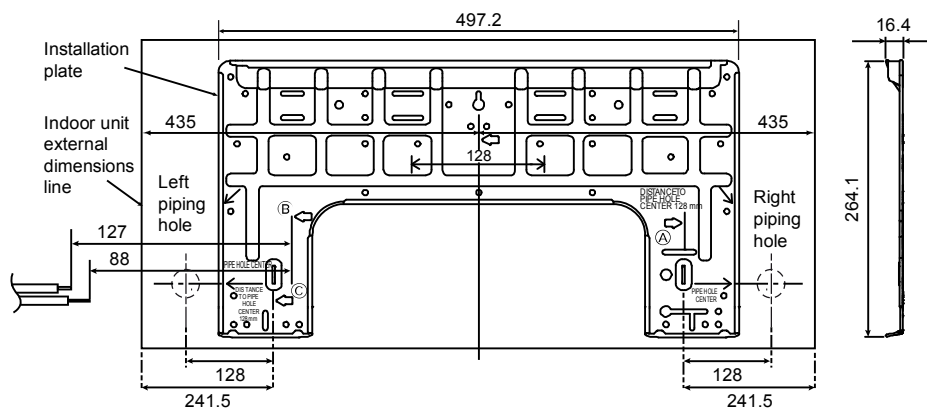


6. Dimensions

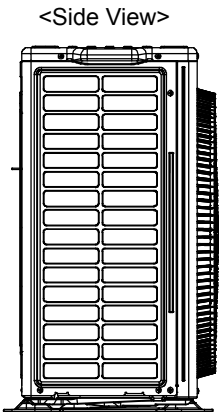
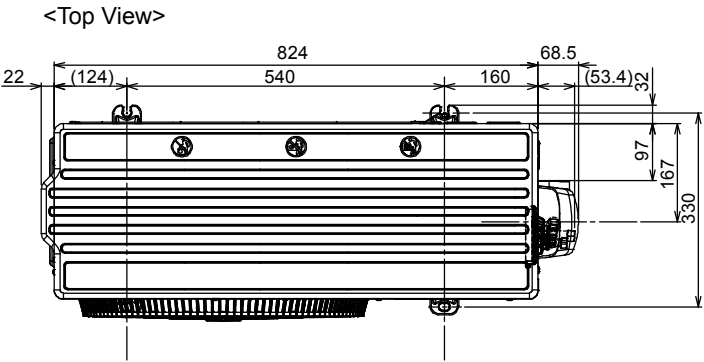
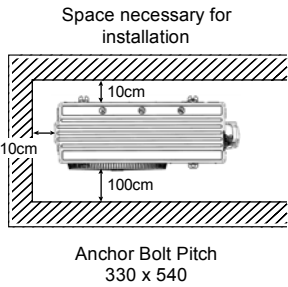
6.1 Indoor Unit



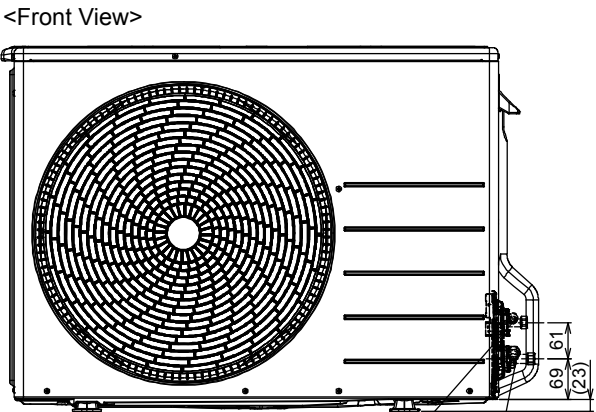
Relative position between the indoor unit and the installation plate <Front View>



6.2 Outdoor Unit

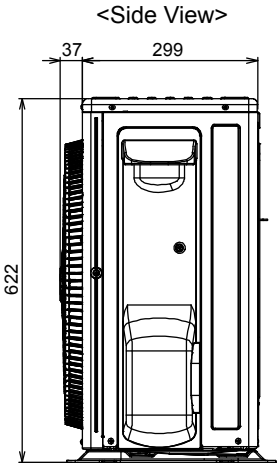


Unit : mm

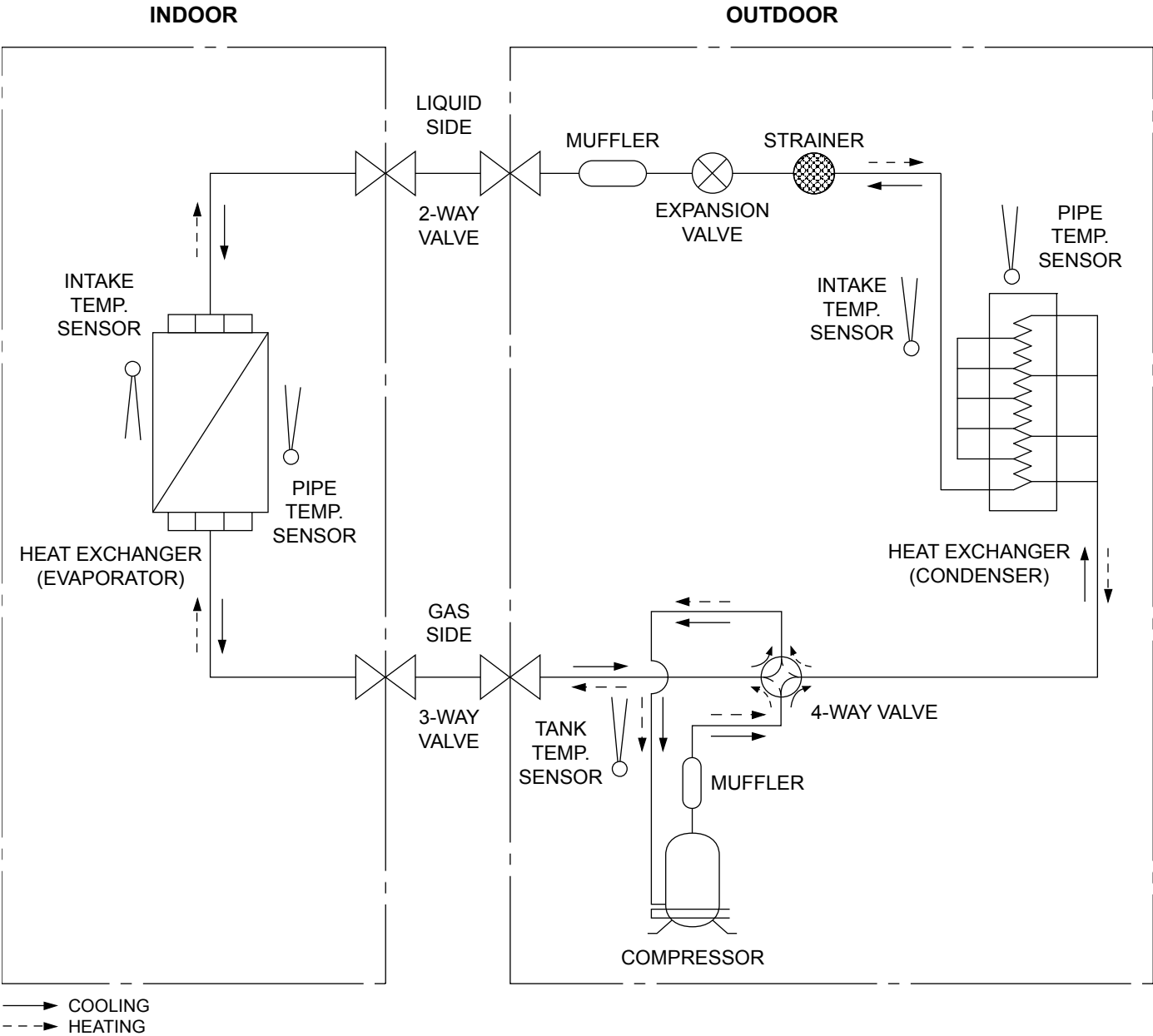


3-way valve at Gas side
(Low Pressure)

2-way valve at Liquid side
(High Pressure)



7. Refrigeration Cycle Diagram

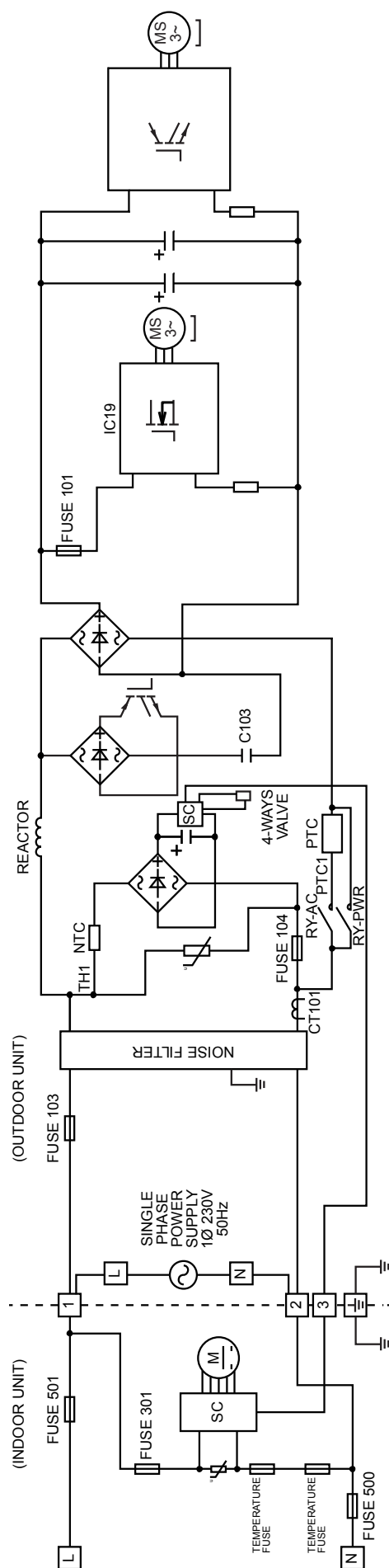


8.1 Indoor Power Supply Connection

8.1 Indoor Power Supply Connection

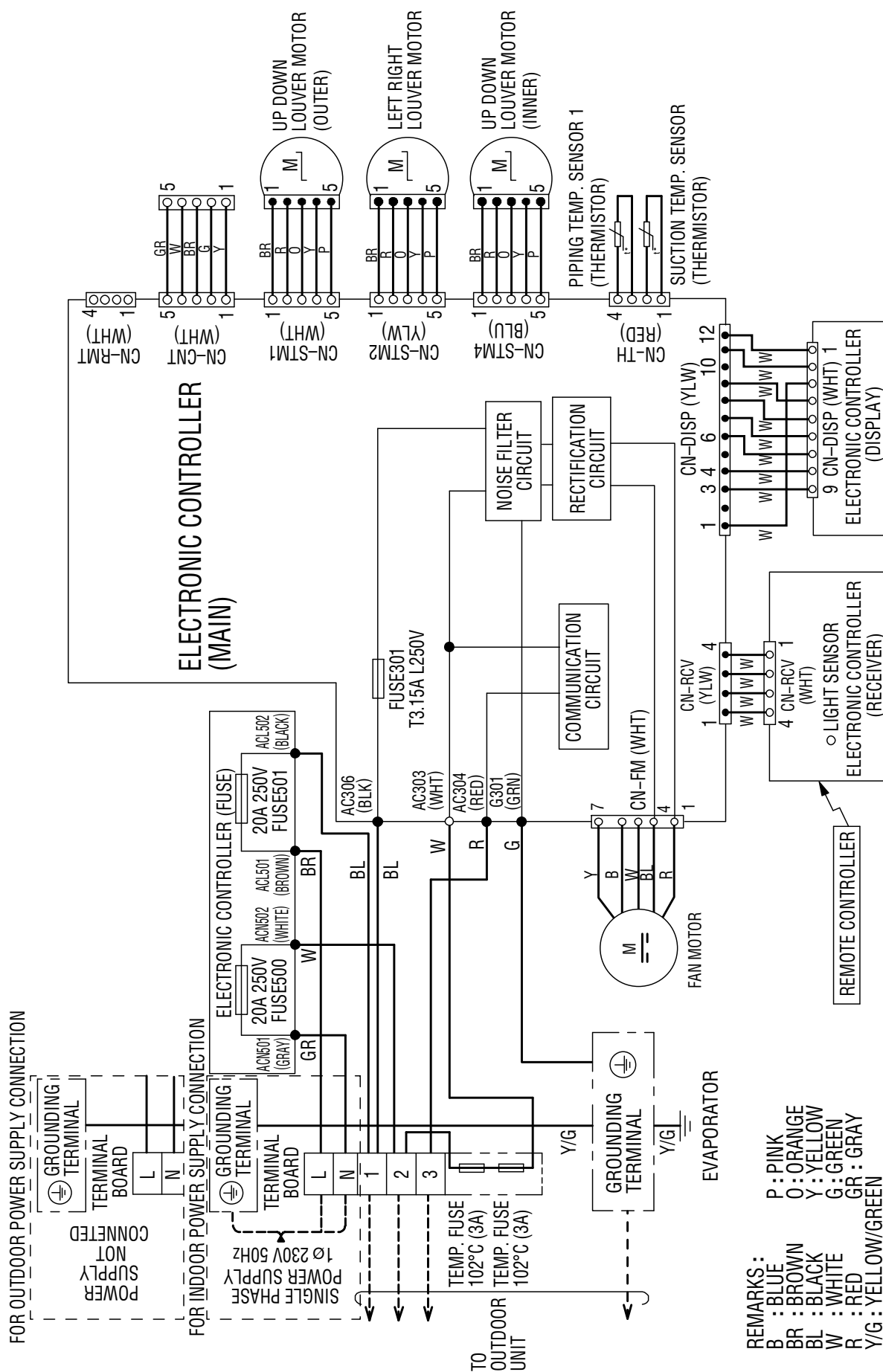


8.2 Outdoor Power Supply Connection

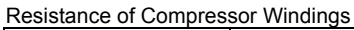


9. Wiring Connection Diagram

9.1 Indoor Unit



**FOR OUTDOOR POWER
SUPPLY CONNECTION**



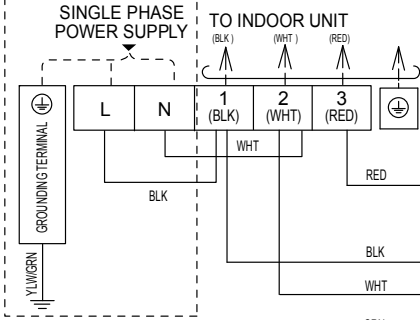
Winding resistance at 20°C.

10.1 Indoor Unit

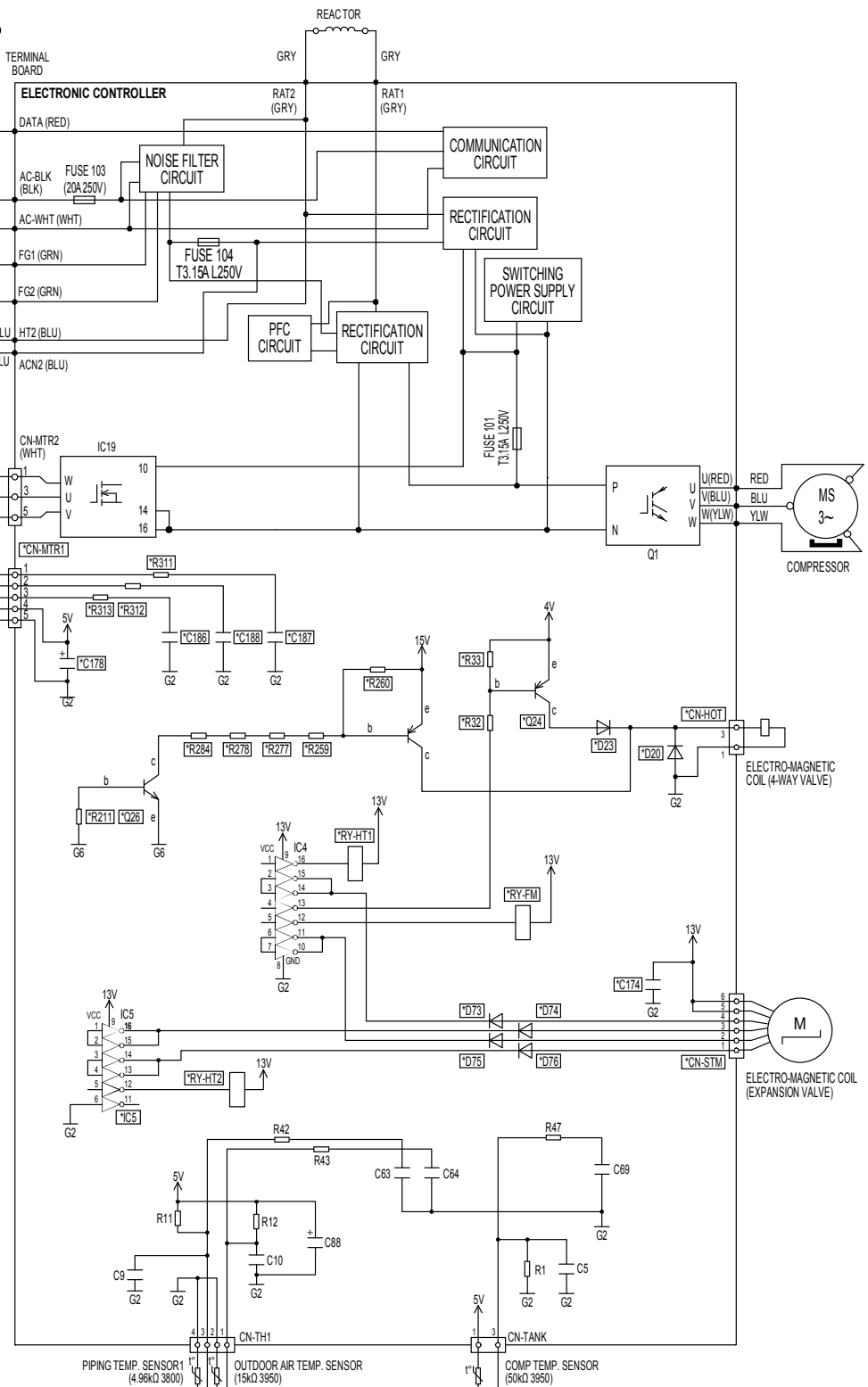
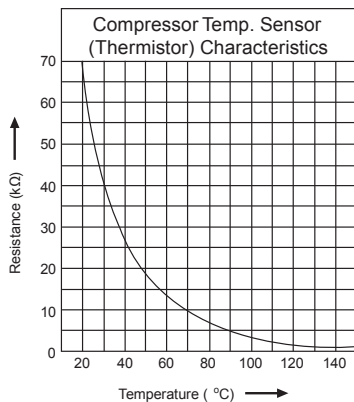
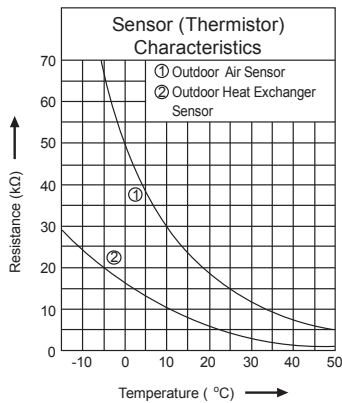
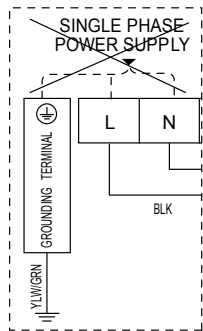


10.2 Outdoor Unit

FOR OUTDOOR POWER
SUPPLY CONNECTION



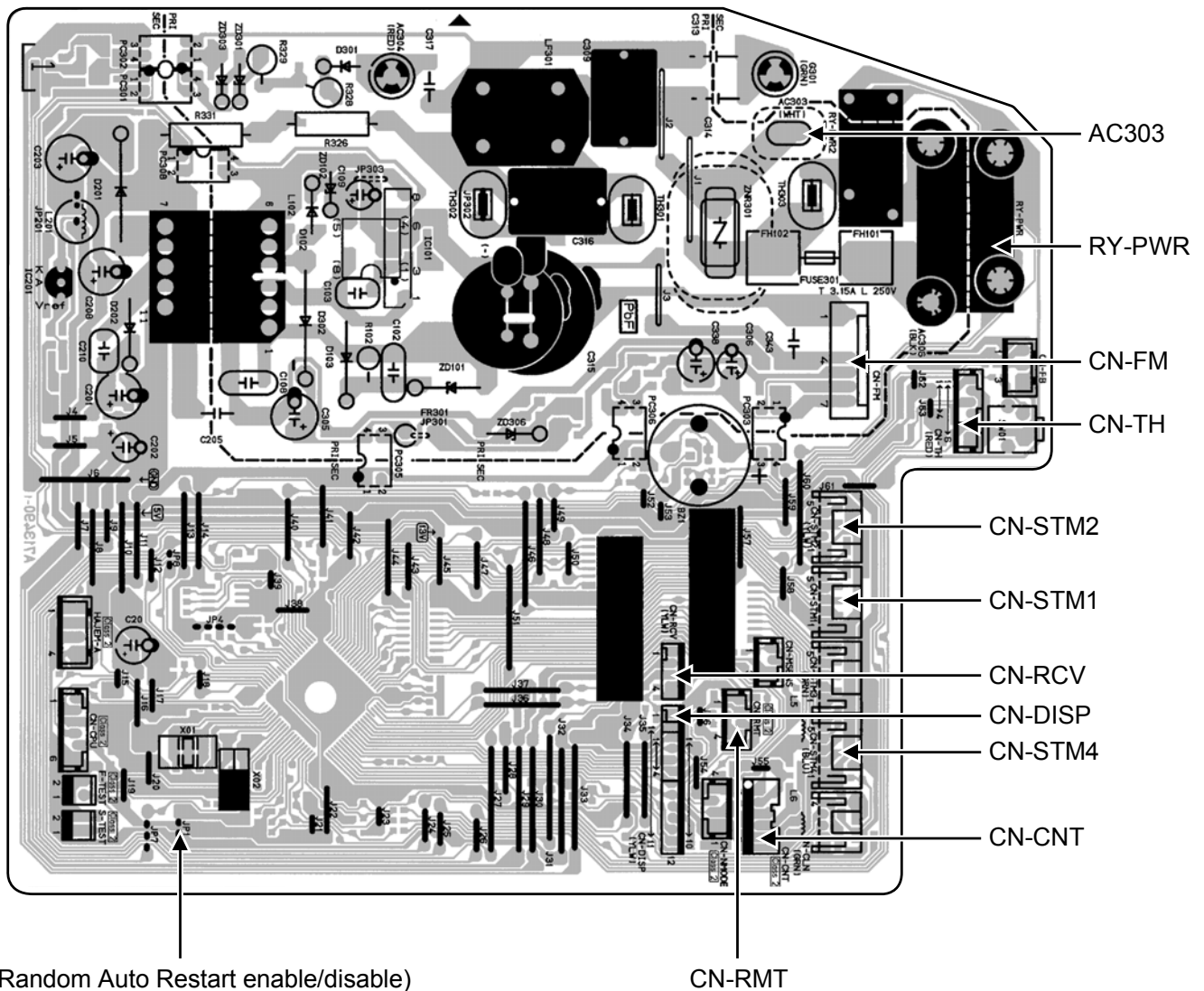
FOR INDOOR POWER
SUPPLY CONNECTION



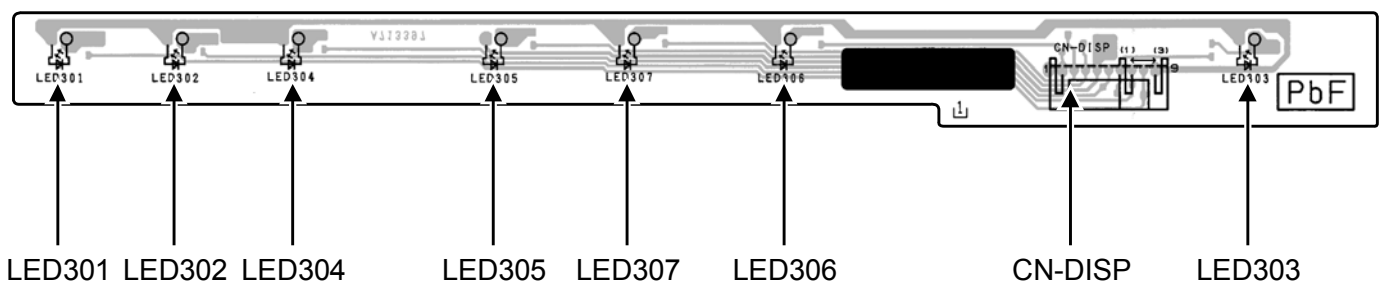
11. Printed Circuit Board

11.1 Indoor Unit

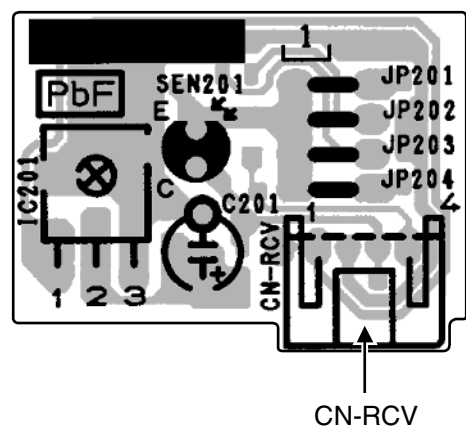
11.1.1 Main Printed Circuit Board



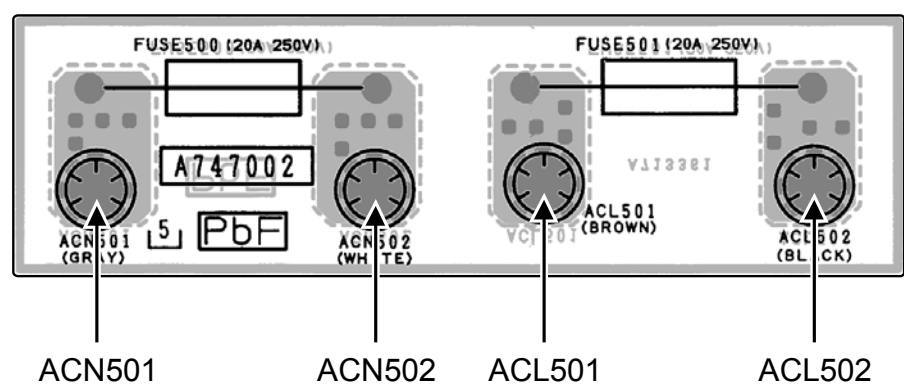
11.1.2 Indicator Printed Circuit Board



11.1.3 Receiver Printed Circuit Board



11.1.4 Fuse Printed Circuit Board



11.2.1 Main Printed Circuit Board



12. Installation Instruction

12.1 Select The Best Location

12.1.1 Indoor Unit

- Do not install the unit in excessive oil fume area such as kitchen, workshop and etc.
- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door way.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 2.5 m.

12.1.2 Outdoor Unit

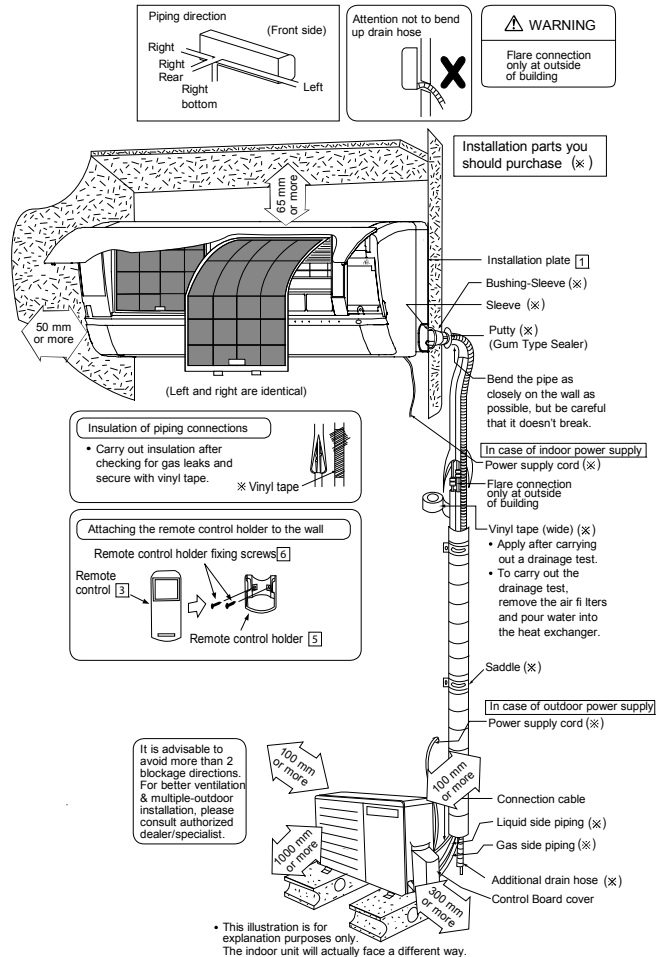
- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over the [piping length for additional gas], additional refrigerant should be added as shown in the table.

Model	Horse Power (HP)	Piping size		Std. Length (m)	Max. Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)	Piping Length for add. gas (m)
		Gas	Liquid						
HZ9*** AZ9***	1.0HP	9.52mm (3/8")	6.35mm (1/4")	5	10	3	20	20	7.5
HZ12***	1.5HP				10	3	20	20	7.5

Example: For HZ9***

If the unit is installed at 10 m distance, the quantity of additional refrigerant should be 50 g $(10-7.5) \text{ m} \times 20 \text{ g/m} = 50 \text{ g}$.

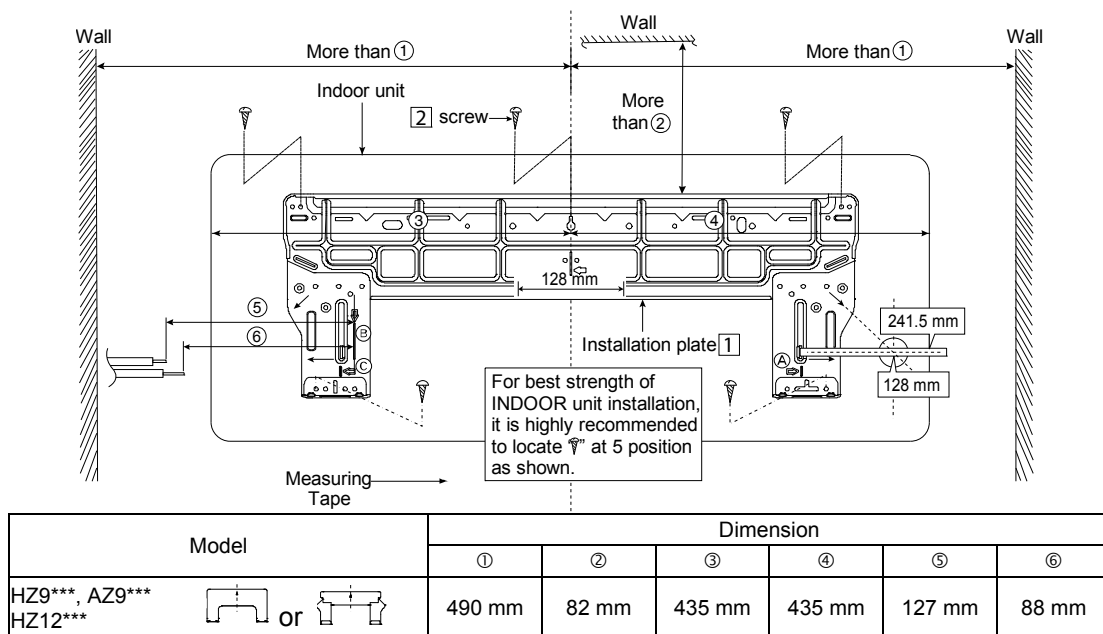
12.1.3 Indoor/Outdoor Unit Installation Diagram



12.2 Indoor Unit

12.2.1 How to Fix Installation Plate

The mounting wall shall be strong and solid enough to prevent it from vibration.



The center of installation plate should be at more than ① at right and left of the wall.

The distance from installation plate edge to ceiling should more than ②.

From installation plate center to unit's left side is ③.

From installation plate center to unit's right side is ④.

- ⑧ : For left side piping, piping connection for liquid should be about ⑤ from this line.
 : For left side piping, piping connection for gas should be about ⑥ from this line.
- Mount the installation plate on the wall with 5 screws or more (at least 5 screws).
 (If mounting the unit on the concrete wall, consider using anchor bolts.)
 - Always mount the installation plate horizontally by aligning the marking-off line with the thread and using a level gauge.
 - Drill the piping plate hole with $\varnothing 70$ mm hole-core drill.
 - Line according to the left and right side of the installation plate. The meeting point of the extended line is the center of the hole. Another method is by putting measuring tape at position as shown in the diagram above. The hole center is obtained by measuring the distance namely 128 mm for left and right hole respectively.
 - Drill the piping hole at either the right or the left and the hole should be slightly slanting to the outdoor side.

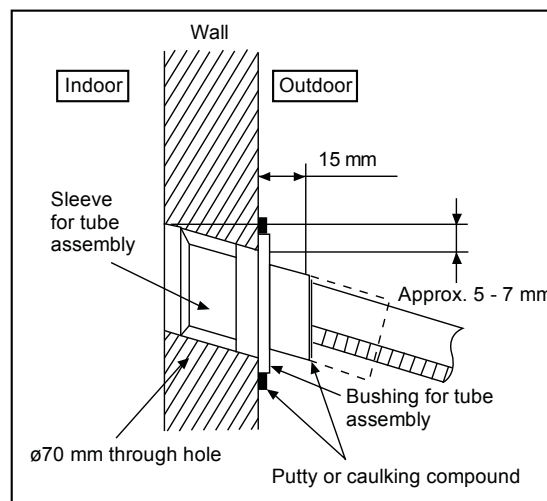
12.2.2 To Drill a Hole in the Wall and Install a Sleeve of Piping

- Insert the piping sleeve to the hole.
- Fix the bushing to the sleeve.
- Cut the sleeve until it extrudes about 15 mm from the wall.

⚠ CAUTION

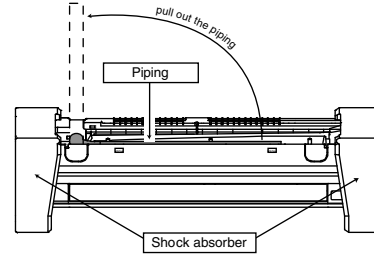
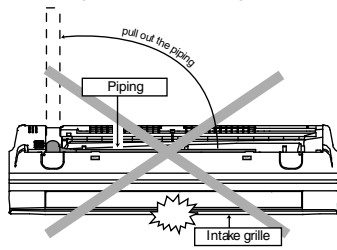
❗ When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.

- Finish by sealing the sleeve with putty or caulking compound at the final stage.



12.2.3 Indoor Unit Installation

- Do not turn over the unit without its shock absorber during pull out the piping. It may cause intake grille damage.
- Use shock absorber during pull out the piping to protect the intake grille from damage.



12.2.3.1 For the right rear piping

- Step-1 Pull out the Indoor piping
- Step-2 Install the Indoor Unit
- Step-3 Secure the Indoor Unit
- Step-4 Insert the connection cable

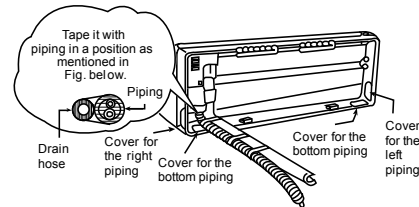
12.2.3.2 For the right and right bottom piping

- Step-1 Pull out the Indoor piping
- Step-2 Install the Indoor Unit
- Step-3 Insert the connection cable
- Step-4 Secure the Indoor Unit

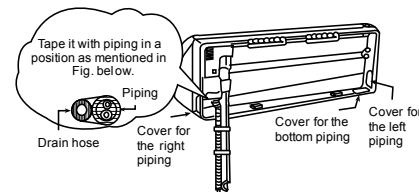
12.2.3.3 For the embedded piping

- Step-1 Replace the drain hose
- Step-2 Bend the embedded piping
 - Use a spring bender or equivalent to bend the piping so that the piping is not crushed.
- Step-3 Pull the connection cable into Indoor Unit
 - The inside and outside connection cable can be connected without removing the front grille.
- Step-4 Cut the embedded piping
 - When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
- Step-5 Install the Indoor Unit
- Step-6 Connect the piping
 - Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation).
- Step-7 Insulate and finish the piping
 - Please refer to "Insulation of piping connection" column as mentioned in indoor/outdoor unit installation.
- Step-8 Secure the Indoor Unit

Right Rear piping

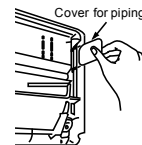


Right and Right Bottom piping



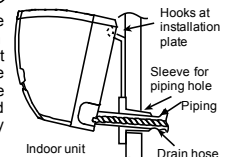
How to keep the cover

In case of the cover is cut, keep the cover at the rear of chassis as shown in the illustration for future reinstallation. (Left, right and 2 bottom covers for piping.)



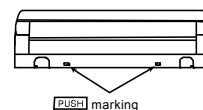
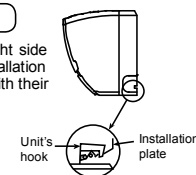
Install the indoor unit

Hook the indoor unit onto the upper portion of installation plate. (Engage the indoor unit with the upper edge of the installation plate). Ensure the hooks are properly seated on the installation plate by moving it in left and right.



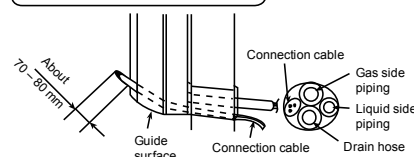
Secure the Indoor Unit

1. Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).



To take out the unit, push the **PUSH** marking at the bottom unit, and pull it slightly towards you to disengage the hooks from the unit.

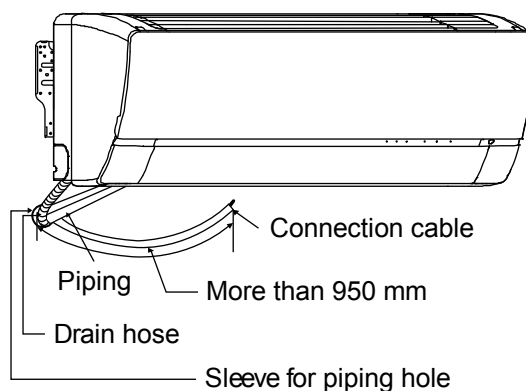
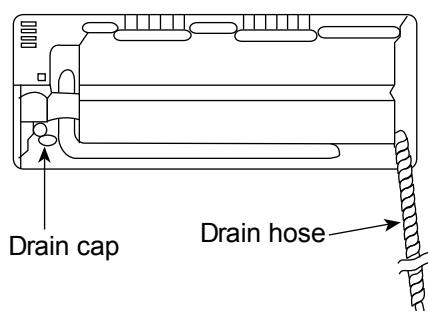
Insert the connection cable



(This can be used for left rear piping and bottom piping also.)

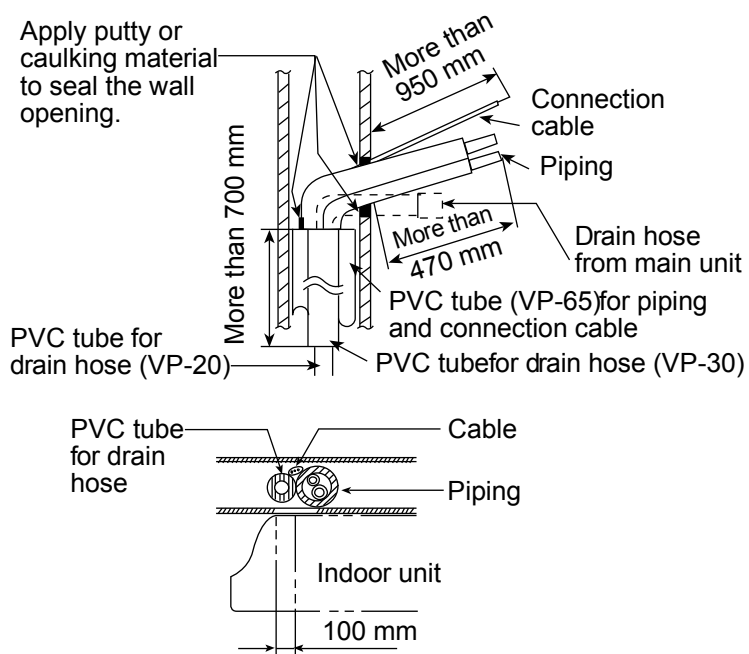
Replace the drain hose

Rear view for left piping installation

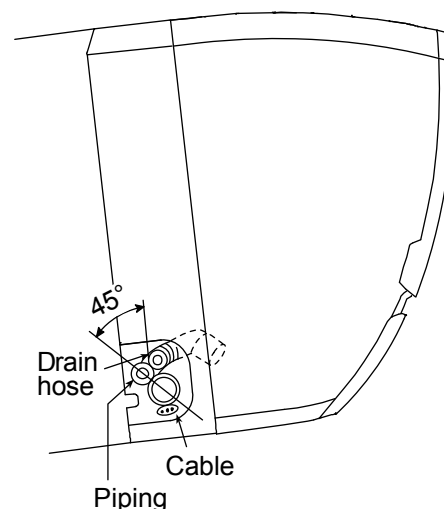


- How to pull the piping and drain hose out, in case of the embedded piping.

Apply putty or caulking material to seal the wall opening.



- In case of left piping how to insert the connection cable and drain hose.



(For the right piping, follow the same procedure)

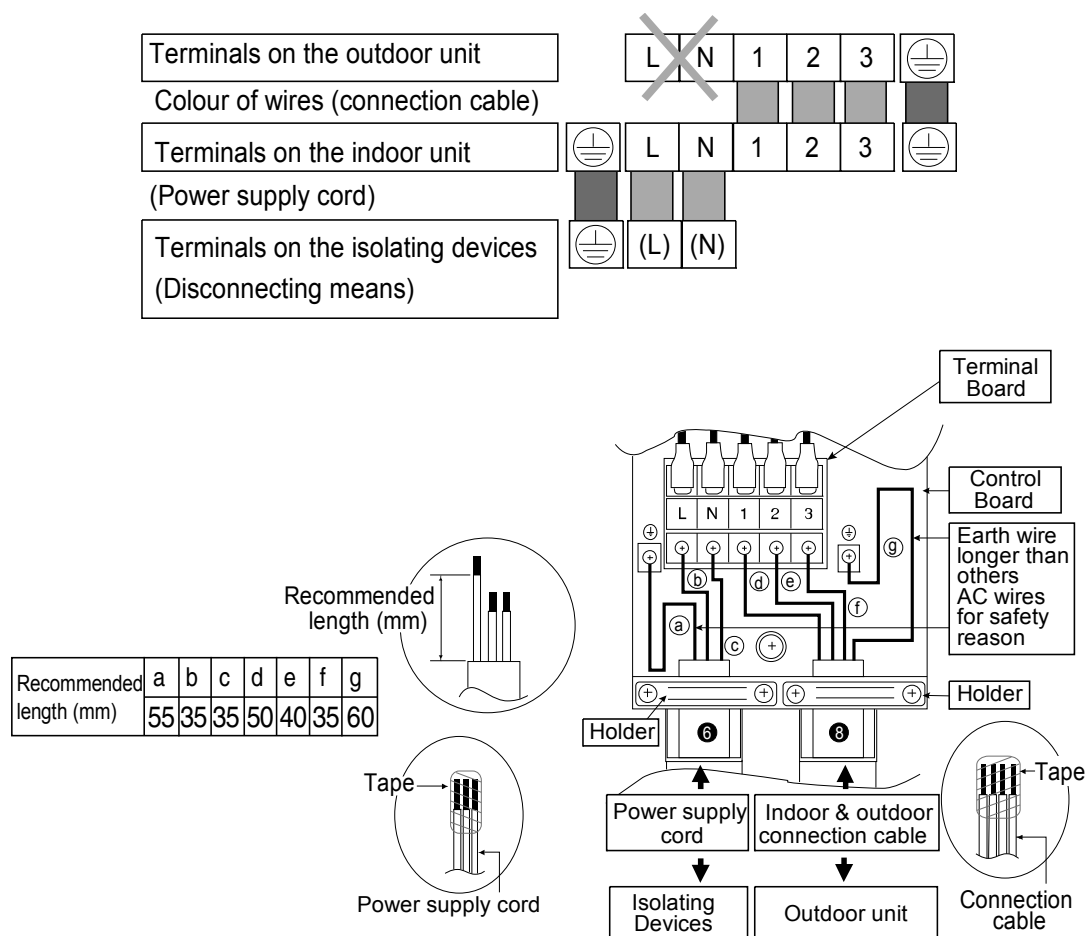
12.2.4 Connect the Cable to the Indoor Unit

1. The inside and outside connection cable can be connected without removing the front grille.
2. Decide on the type of power supply connection to be used, indoor power supply or outdoor power supply.

12.2.4.1 In case of indoor power supply

3. Install the indoor unit on the installing holder that mounted on the wall.
4. Open the front panel and grille door by loosening the screw.
5. Cable connection to the power supply through Isolating Devices (Disconnecting means).
 - Connect approved type polychloroprene sheathed **power supply cord** $3 \times 1.5\text{mm}^2$ type designation 60245 IEC 57 or heavier cord to the terminal board, and connect the others end of the cord to Isolating Devices (Disconnecting means).
 - Do not use joint power supply cord. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short.
 - In unavoidable case, joining of power supply cord between isolating devices and terminal board of air conditioner shall be done by using approved socket and plug with earth pin rated 16A. Wiring work to both socket and plug must follow to national wiring standard.
6. Bind all the power supply cord lead wire with tape and route the power supply cord via the left escapement.

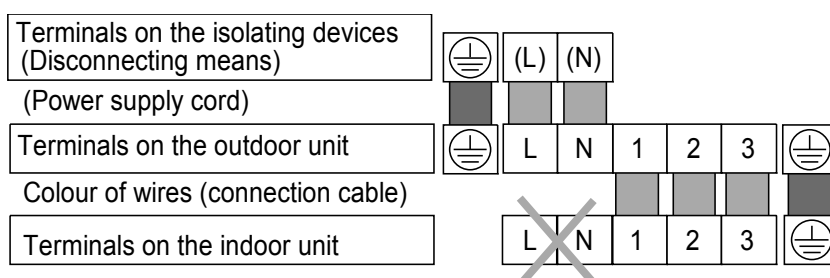
7. **Connection cable** between indoor unit and outdoor unit shall be approved polychloroprene sheathed 4×1.5 mm² flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short. Allowable connection cable length of each indoor unit shall be 30 mm or less.
8. Bind all the indoor and outdoor connection cable with tape and route the connection cable via the right escapement.
9. Remove the tapes and connect the power supply cord and connection cable between indoor unit and outdoor unit according to the diagram below.

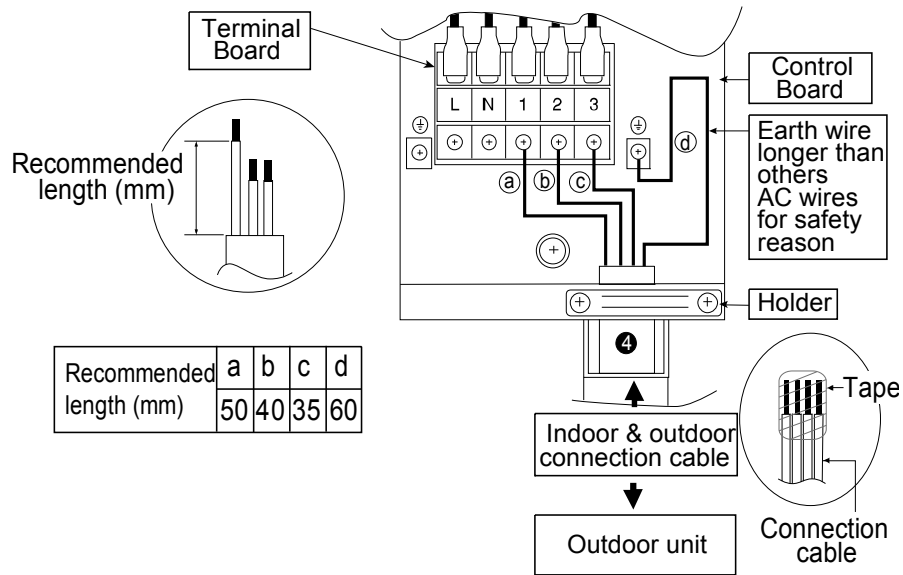


10. Secure the power supply cord and connection cable onto the control board with the holder.
11. Close grille door by tighten with screw and close the front panel.

12.2.4.2 In case of outdoor power supply

3. **Connection cable** between indoor unit and outdoor unit shall be approved polychloroprene sheathed 4×1.5 mm² flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short. Allowable connection cable length of each indoor unit shall be 30 mm or less.
4. Bind all the indoor and outdoor connection cable with tape and route the connection cable via the right escapement.
5. Remove the tapes and connect the connection cable between indoor unit and outdoor unit according to the diagram below.





6. Secure the connection cable onto the control board with the holder.

⚠ WARNING

⚡ This equipment must be properly earthed.

- Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
- Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires for safety reason.

12.2.4.3 Wire Stripping, Connecting Requirement

Wire stripping

10 ± 1 mm

No loose strand when inserted

Indoor/outdoor connection terminal board

5 mm or more (gap between wires)

Conductor fully inserted

Conductor over inserted

Conductor not fully inserted

ACCEPT

PROHIBITED

PROHIBITED

⚠ WARNING

RISK OF FIRE
JOINING OF WIRES MAY CAUSE OVERHEATING AND FIRE.

In case of indoor power supply

In case of outdoor power supply

Use complete wire without joining.

Use approved socket and plug with earth pin.

Wire connection in this area must follow to national wiring rules.

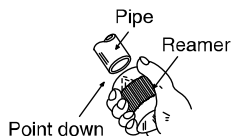
Do not joint wires

12.2.4.4 Cutting and flaring the piping

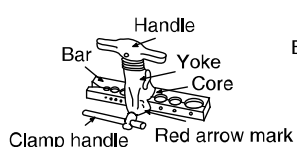
- 1 Please cut using pipe cutter and then remove the burrs.
- 2 Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- 3 Please make flare after inserting the flare nut onto the copper pipes.



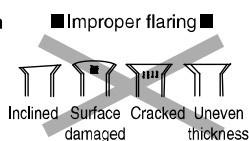
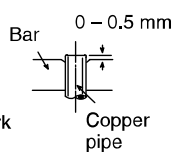
1. To cut



2. To remove burrs



3. To flare

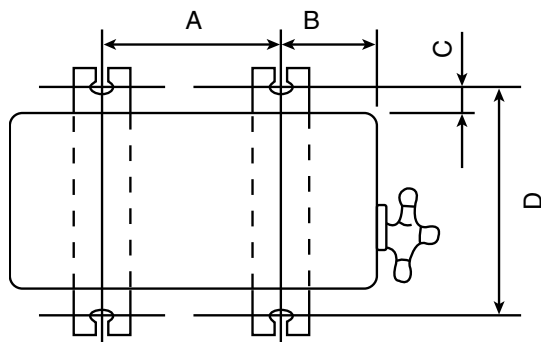


When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

12.3 Outdoor Unit

12.3.1 Install the Outdoor Unit

- After selecting the best location, start installation to Indoor/Outdoor Unit Installation Diagram.
 - Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut ($\phi 10$ mm).
 - When installing at roof, please consider strong wind and earthquake.
Please fasten the installation stand firmly with bolt or nails.



Model	A	B	C	D
HZ9***, HZ12***, AZ9***	540 mm	160 mm	18.5mm	330 mm

12.3.2 Connect the piping

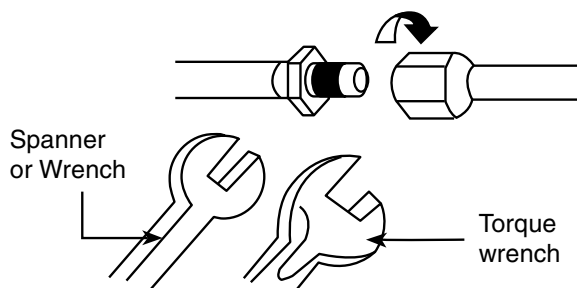
12.3.2.1 Connecting the piping to Indoor

12.3.2.1.1 For connection joint location at outside building

Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe.
(In case of using long piping)

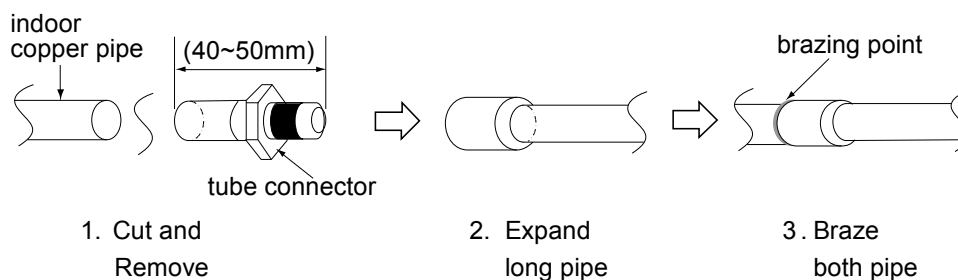
Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



12.3.2.1.2 For connection joint location at inside building

- Decide the length.
- Cut and remove the tube connectors at indoor copper pipings (both gas and liquid piping) by using pipe cutter.
Remove burrs from cut edge.
- Use pipe expander to expand the end of long piping.
- Align the center of piping and braze the piping joints.



12.3.2.2 Connecting the piping to Outdoor

Decide piping length and then cut by using pipe cutter.

Remove burrs from cut edge.

Make flare after inserting the flare nut (locate at valve) onto the copper pipe.

Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

Do not overtighten, overtightening may cause gas leakage

Piping size	Torque
6.35 mm (1/4")	[18 N•m (1.8 kgf•m)]
9.52 mm (3/8")	[42 N•m (4.3 kgf•m)]
12.7 mm (1/2")	[55 N•m (5.6 kgf•m)]
15.88 mm (5/8")	[65 N•m (6.6 kgf•m)]
19.05 mm (3/4")	[100 N•m (10.2 kgf•m)]

12.3.3 Evacuation of the Equipment

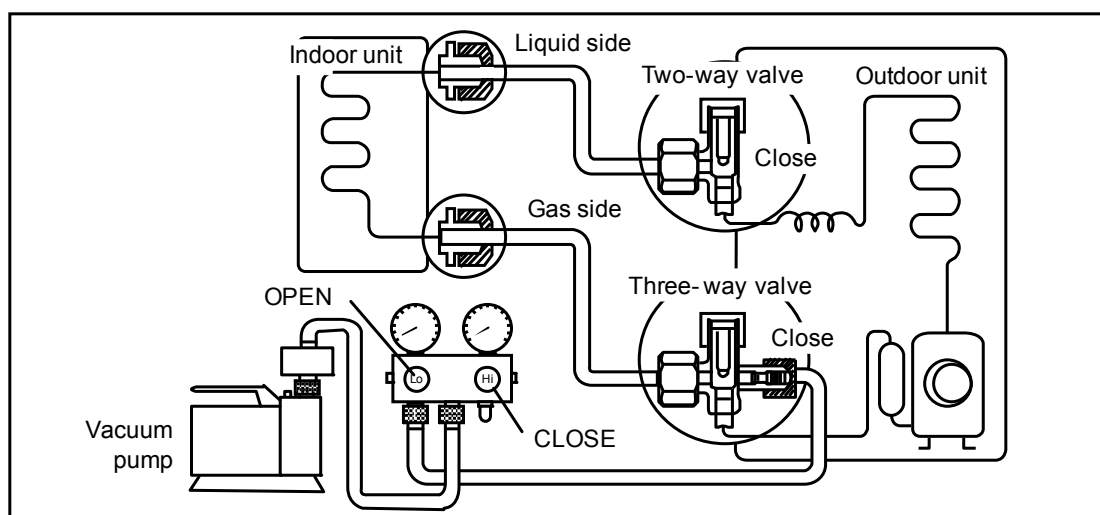
WHEN INSTALLING AN AIR CONDITIONER, BE SURE TO EVACUATE THE AIR INSIDE THE INDOOR UNIT AND PIPES in the following procedure.



Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation.



There is no extra refrigerant in the outdoor unit for air purging.



- 1 Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve.
 - Be sure to connect the end of the charging hose with the push pin to the service port.
- 2 Connect the center hose of the charging set to a vacuum pump.
- 3 Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa). Then evacuate the air approximately ten minutes.
- 4 Close the Low side valve of the charging set and turn off the vacuum pump. Make sure that the needle in the gauge does not move after approximately five minutes.

Note : BE SURE TO TAKE THIS PROCEDURE IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.
- 5 Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
- 6 Tighten the service port caps of the 3-way valve at a torque of 18 N•m with a torque wrench.
- 7 Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to "OPEN" using a hexagonal wrench (4 mm).
- 8 Mount valve caps onto the 2-way valve and the 3-way valve.
 - Be sure to check for gas leakage.

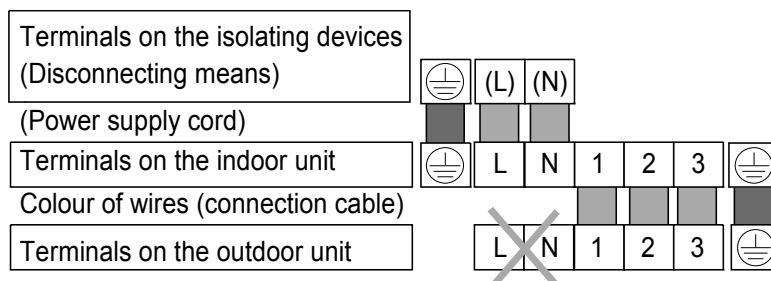
- If gauge needle does not move from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa), in the step ③ above take the following measure:
 - If the leak stops when the piping connections are tightened further, continue working from step ③.
 - If the leak does not stop when the connections are retightened, repair location of leak.
 - Do not release refrigerant during piping work for installation and reinstallation.
 - Take care of the liquid refrigerant, it may cause frostbite.

12.3.4 Connect the cable to the Outdoor Unit

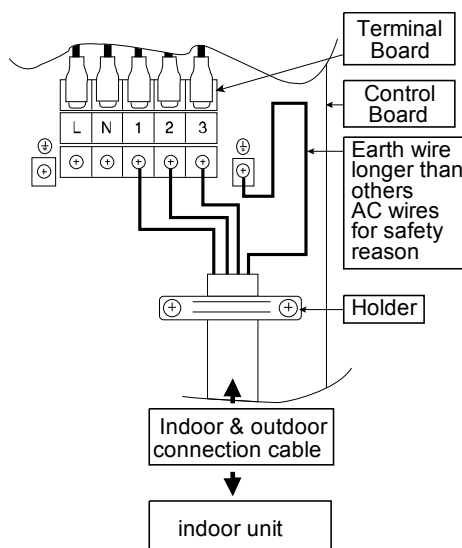
1. Remove the control board cover from the unit by loosening the screw.
2. Connect cables to the unit.

12.3.4.1 In case of indoor power supply

3. **Connection cable** between indoor unit and outdoor unit shall be approved polychloroprene sheathed 4×1.5 mm² flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short. Allowable connection cable length of each indoor unit shall be 30 mm or less.



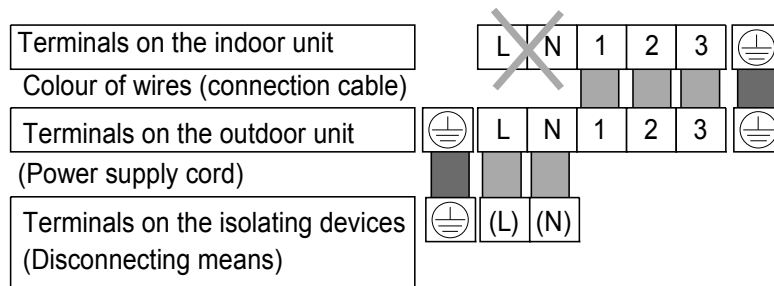
4. Secure the cable onto the control board with the holder (clammer).
5. Attach the control board cover back to the original position with screw.



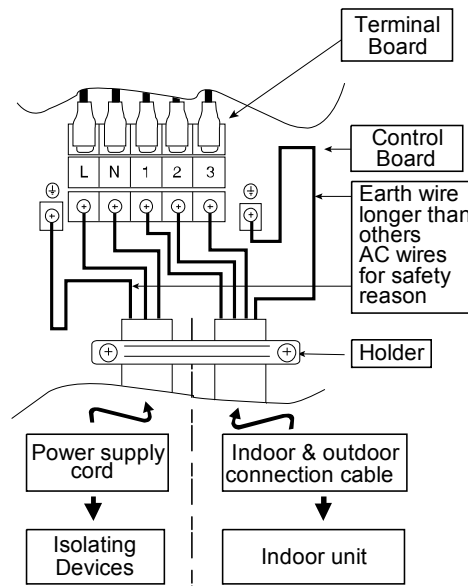
⚠ WARNING
 ⚡ This equipment must be properly earthed.

12.3.4.2 In case of outdoor power supply

3. Cable connection to the power supply through Isolating Devices (Disconnecting means).
 - Connect approved type polychloroprene sheathed **power supply cord** 3×1.5 mm² type designation 60245 IEC 57 or heavier cord to the terminal board, and connect the others end of the cord to Isolating Devices (Disconnecting means).
 - Do not use joint power supply cord. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short.
 - In unavoidable case, joining of power supply cord between isolating devices and terminal board of air conditioner shall be done by using approved socket and plug with earth pin rated 16A. Wiring work to both socket and plug must follow to national wiring standard.
4. **Connection cable** between indoor unit and outdoor unit shall be approved polychloroprene sheathed 4×1.5 mm² flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short. Allowable connection cable length of each indoor unit shall be 30 mm or less.
5. Connect the power supply cord and connection cable between indoor unit and outdoor unit according to the diagram below.



6. Secure the power supply cord and connection cable onto the control board with the holder.
7. Attach the control board cover back to the original position with screw.



⚠ WARNING
 ⚡ This equipment must be properly earthed.

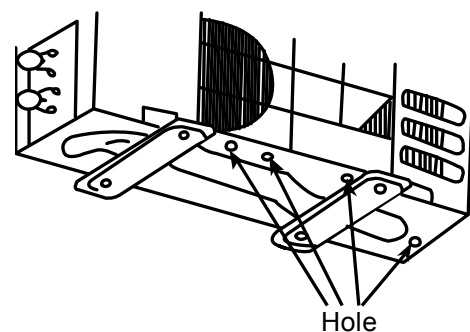
- For wire stripping and connection requirement, refer to instruction ⑤ of indoor unit.
- Isolating Devices (Disconnecting means) should have minimum 3.0 mm contact gap.
- Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires for safety reason.

12.3.5 Piping Insulation

- Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.
- If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

12.3.5.1 Outdoor Unit Drain Water

- Water will drip from the base pan hole area during defrost function.
- To avoid water dripping, do not stand or place objects at this area.



13. Operation and Control

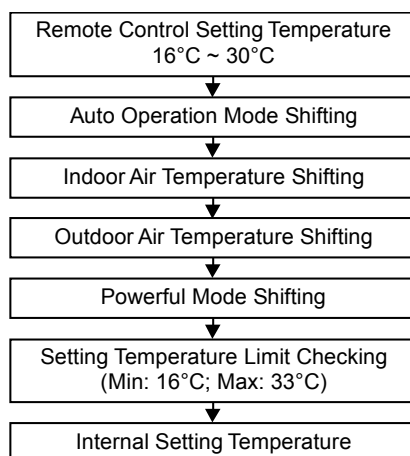
13.1 Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal setting temperature and intake air temperature.

13.1.1 Internal Setting Temperature

Once the operation starts, remote control setting temperature will be taken as base value for temperature shifting processes.

These shifting processes are depending on the air conditioner settings and the operation environment. The final shifted value will be used as internal setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.



13.1.2 Cooling Operation

13.1.2.1 Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -1.5°C continue for 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

13.1.3 Soft Dry Operation

13.1.3.1 Thermostat control

- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature < -2.0°C continue for 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature > Compressor OFF point.

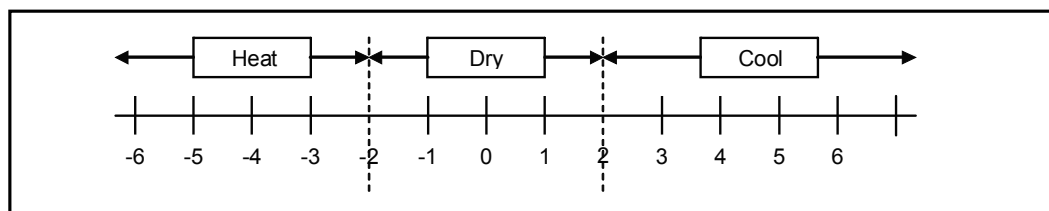
13.1.4 Heating Operation

13.1.4.1 Thermostat control

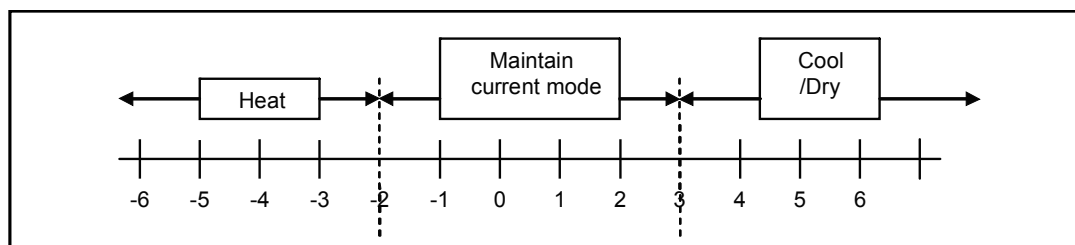
- Compressor is OFF when Intake Air Temperature - Internal Setting Temperature > +2.0°C continue for 3 minutes.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature - Internal Setting Temperature < Compressor OFF point.

13.1.5 Automatic Operation

- This mode can be set using remote control and the operation is decided by remote control setting temperature, remote control operation mode and indoor intake air temperature.
- During operation mode judgment, indoor fan motor (with speed of Lo-) is running for 30 seconds to detect the indoor intake air temperature.
- Every 10 minutes, the indoor temperature is judged.
- For the 1st judgment
 - If indoor intake temperature - remote control setting temperature $\geq 2^{\circ}\text{C}$, COOL mode is decided.
 - If $-2^{\circ}\text{C} \leq$ indoor intake temperature - remote control setting temperature $< 2^{\circ}\text{C}$, DRY mode is decided.
 - If indoor intake temperature - remote control setting temperature $< -2^{\circ}\text{C}$, HEAT mode is decided.



- For the 2nd judgment onwards
 - If indoor intake temperature - remote control setting temperature $\geq 3^{\circ}\text{C}$, if previous operate in DRY mode, then continue in DRY mode. otherwise COOL mode is decided.
 - If $-2^{\circ}\text{C} \leq$ indoor intake temperature - remote control setting temperature $< 3^{\circ}\text{C}$, maintain with previous mode.
 - If indoor intake temperature - remote control setting temperature $< -2^{\circ}\text{C}$, HEAT mode is decided.



13.1.6 Fan Operation

- Fan Operation is used to circulate air in a room.
- During operation, indoor fan run continuously but outdoor fan and compressor stop.
- Temperature setting is not applicable.

13.2 Indoor Fan Motor Operation

A. Basic Rotation Speed (rpm)

i. Manual Fan Speed

[Cooling, Dry, Fan]

- Fan motor's number of rotation is determined according to remote control setting.

Remote control	○	○	○	○	○
Tab	Hi	Me+	Me	Me-	Lo

[Heating]

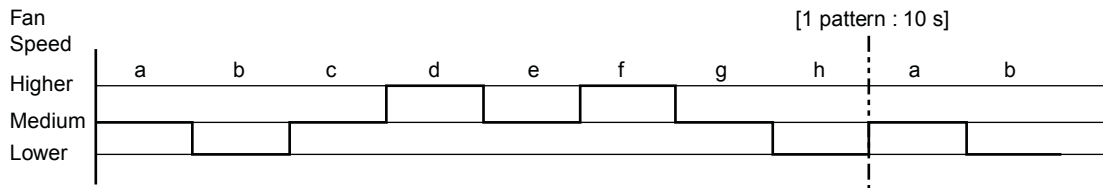
- Fan motor's number of rotation is determined according to remote control setting.

Remote control	○	○	○	○	○
Tab	SHi	Me+	Me	Me-	Lo

ii. Auto Fan Speed

[Cooling, Dry]

- According to room temperature and setting temperature, indoor fan speed is determined automatically.
- The indoor fan will operate according to pattern below.

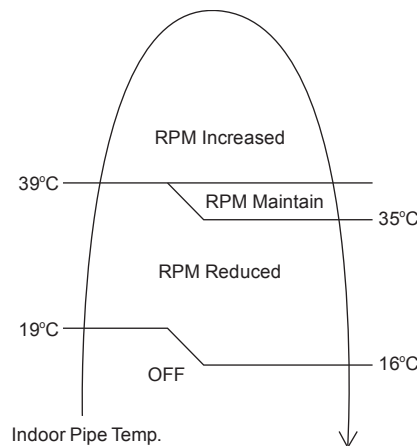


[Fan]

- Indoor fan speed is fixed at predetermined speed.

[Heating]

- According to indoor pipe temperature, automatic heating fan speed is determined as follows.

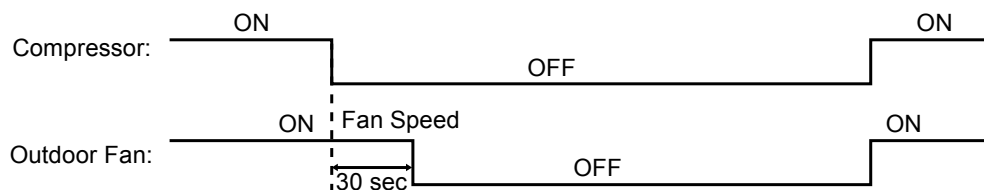


B. Feedback control

- Immediately after the fan motor started, feedback control is performed once every second.
- During fan motor on, if fan motor feedback ≥ 2550 rpm or < 50 rpm continue for 10 seconds, then fan motor error counter increase, fan motor is then stop and restart. If the fan motor counter becomes 7 times, then H19 - fan motor error is detected. Operation stops and cannot on back.

13.3 Outdoor Fan Motor Operation

Outdoor fan motor is operated with 15 fan speed number of rotations. It starts when compressor starts operation and it stops 30 seconds after compressor stops operation.



13.4 Airflow Direction

1. There are two types of airflow, vertical airflow (directed by horizontal vane) and horizontal airflow (directed by vertical vanes).
2. Control of airflow direction can be automatic (angles of direction is determined by operation mode, heat exchanger temperature and intake air temperature) and manual (angles of direction can be adjusted using remote control).

13.4.1 Vertical Airflow

Operation Mode	Airflow Direction		Upper Vane Angle (°)					Lower Vane Angle (°)				
			1	2	3	4	5	1	2	3	4	5
Heating	Auto with Heat Exchanger Temperature	A	25					17				
		B	55					37				
		C	25					17				
	Summer House		55					37				
	Manual		20	45	55	65	70	17	27	37	47	56
Cooling and Fan	Auto		45 ~ 70					2 ~ 39				
	Manual		20	25	50	55	70	2	7	17	27	39
Soft Dry	Auto		45 ~ 70					2 ~ 39				
	Manual		20	25	50	55	70	2	7	17	27	39

- Automatic vertical airflow direction can be set using remote control; the vane swings up and down within the angles as stated above. For heating mode operation, the angle of the vane depends on the indoor heat exchanger temperature as Figure 1 below. It does not swing during fan motor stop. When the air conditioner is stopped using remote control, the vane will shift to close position.
- Manual vertical airflow direction can be set using remote control; the angles of the vane are as stated above and the positions of the vane are as Figure 2 below. When the air conditioner is stopped using remote control, the vane will shift to close position.

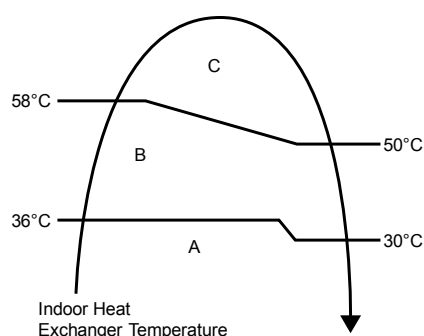


Figure 1

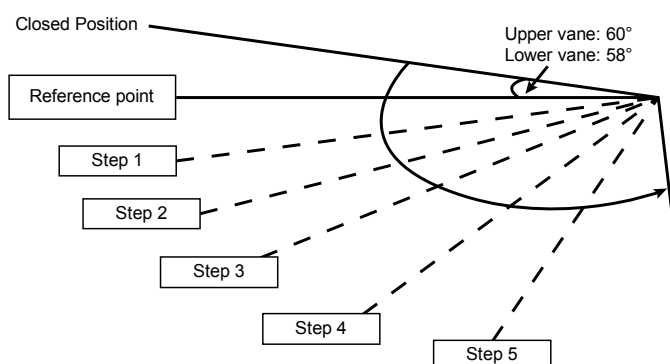


Figure 2

13.4.2 Horizontal Airflow

- Automatic horizontal airflow direction can be set using remote control; the vane swings left and right within the angles as stated below. For heating mode operation, the angle of the vane depends on the indoor heat exchanger temperature as Figure 1 below. It does not swing during fan motor stop.

Operation Mode		Vane Angle (°)
Heating, with heat exchanger temperature	A	65 ~ 115
	B	90
Cooling, Fan and Soft Dry		65 ~ 115

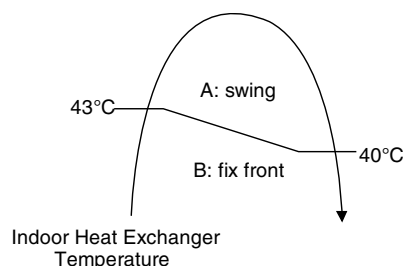


Figure 1

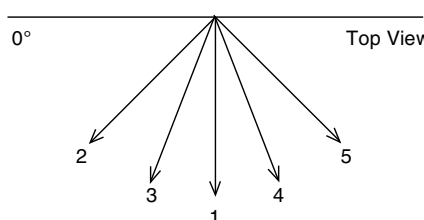







Figure 2

2. Manual horizontal airflow direction can be set using remote control; the angles of the vane are as stated below and the positions of the vane are as Figure 2 above.

Pattern	1	2	3	4	5
Airflow Direction Patterns at Remote Control					
Vane Angle (°)	90	65	77.5	102.5	115

13.5 Quiet operation (Cooling Mode/Cooling area of Dry Mode)

A. Purpose

To provide quiet cooling operation compare to normal operation.

B. Control condition

a. Quiet operation start condition

- When "Quiet" button at remote control is pressed.
Quiet LED illuminates.

b. Quiet operation stop condition

1. When one of the following conditions is satisfied, quiet operation stops:
 - a. Powerful button is pressed.
 - b. Stop by OFF/ON switch.
 - c. Timer "off" activates.
 - d. Quiet button is pressed again.
2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.
3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode.
5. During quiet operation, if timer "on" activates, quiet operation maintains.
6. After off, when on back, quiet operation is not memorised.

C. Control contents

1. Fan speed is changed from normal setting to quiet setting of respective fan speed.
This is to reduce sound of Hi, Me, Lo for 3dB. (some models more than 3dB).
2. Fan speed for quiet operation is reduced from setting fan speed.

13.6 Quiet operation (Heating)

A. Purpose

To provide quiet heating operation compare to normal operation.

B. Control condition

a. Quiet operation start condition

- When "Quiet" button at remote control is pressed.
Quiet LED illuminates.

b. Quiet operation stop condition

1. When one of the following conditions is satisfied, quiet operation stops:
 - a. Powerful button is pressed.
 - b. Stop by OFF/ON switch.
 - c. Timer "off" activates.
 - d. Quiet button is pressed again.
2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.
3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode, expect fan fan only mode.
5. During quiet operation, if timer "on" activates, quiet operation maintains.
6. After off, when on back, quiet operation is not memorised.

C. Control contents

a. Fan Speed manual

1. Fan speed is changed from normal setting to quiet setting of respective fan speed.
This is to reduce sound of Hi, Me, Lo for 3dB.
2. Fan speed for quiet operation is reduced from setting fan speed.

b. Fan Speed Auto

1. Indoor FM RPM depends on pipe temp sensor of indoor heat exchanger.

13.7 Powerful Mode Operation

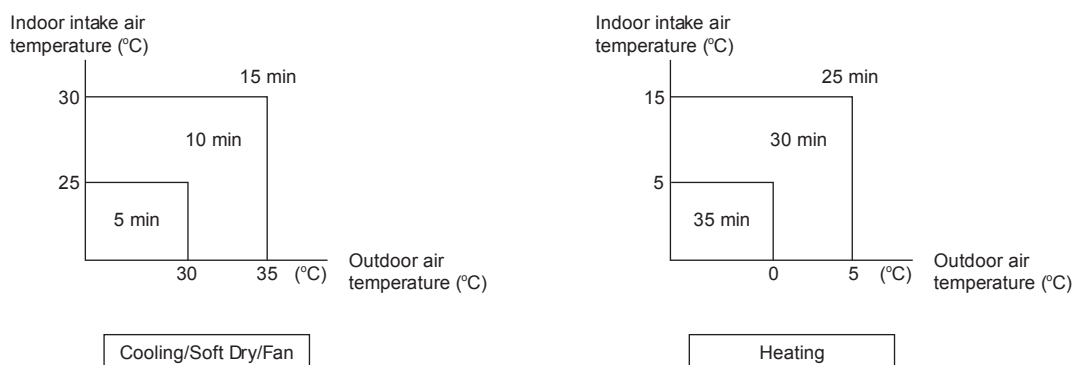
- When the powerful mode is selected, the internal setting temperature will shift lower up to 2°C (for Cooling/Soft Dry) or higher up to 3.5°C (for Heating) than remote control setting temperature for 20 minutes to achieve the setting temperature quickly.

13.8 Timer Control

- There are 2 sets of ON and OFF timer available to turn the unit ON or OFF at different preset time.
- If more than one timer had been set, the upcoming timer will be displayed and will activate in sequence.

13.8.1 ON Timer Control

- ON timer 1 and ON timer 2 can be set using remote control, the unit with timer set will start operate earlier than the setting time.
This is to provide a comfortable environment when reaching the set ON time.
- 60 minutes before the set time, indoor (at fan speed of Lo-) and outdoor fan motor start operate for 30 seconds to determine the indoor intake air temperature and outdoor air temperature in order to judge the operation starting time.
- From the above judgment, the decided operation will start operate earlier than the set time as shown below.



13.8.2 OFF Timer Control

OFF timer 1 and OFF timer 2 can be set using remote control, the unit with timer set will stop operate at set time.

13.9 Auto Restart Control

1. When the power supply is cut off during the operation of air conditioner, the compressor will re-operate within three to four minutes (there are 10 patterns between 2 minutes 58 seconds and 3 minutes 52 seconds to be selected randomly) after power supply resumes.
2. This type of control is not applicable during ON/OFF Timer setting.
3. This control can be omitted by open the circuit of JP1 at indoor unit printed circuit board.

13.10 Indication Panel

LED	POWER	TIMER	+8/10°C HEAT	DEICE	POWERFUL	QUIET	ECONAVI
Color	Green	Orange	Green	Blue	Orange	Orange	Green
Light ON	Operation ON	Timer Setting ON	+8/10°C HEAT ON	Deice ON	Powerful Mode ON	Quiet Mode ON	Econavi ON
Light OFF	Operation OFF	Timer Setting OFF	+8/10°C HEAT OFF	Deice OFF	Powerful Mode OFF	Quiet Mode OFF	Econavi OFF

Note:

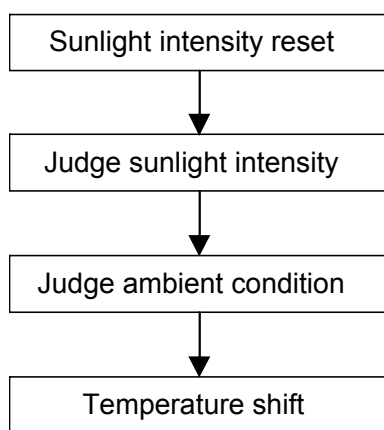
- If POWER LED is blinking, the possible operation of the unit are Hot Start, operation mode judgment, or ON timer sampling.
- If Timer LED is blinking, there is an abnormality operation occurs.

13.11 ECONAVI Operation

- ECONAVI start condition:
 - When ECONAVI button is pressed.
- ECONAVI stop conditions:
 - When ECONAVI button is pressed again.
 - When unit is OFF by OFF/ON button.
 - When unit is OFF when OFF TIMER activates.
 - When unit is OFF by AUTO OFF/ON button at indoor unit.
 - When POWERFUL, QUIET, +8/10°C Heat operation activates.

13.11.1 Sunlight Sensor

- During ECONAVI operation, the sunlight sensor detects sunlight intensity coming through windows and differentiates between sunny and cloudy or night to further optimize energy saving by adjusting the temperature.
- Sunlight judgment is as following

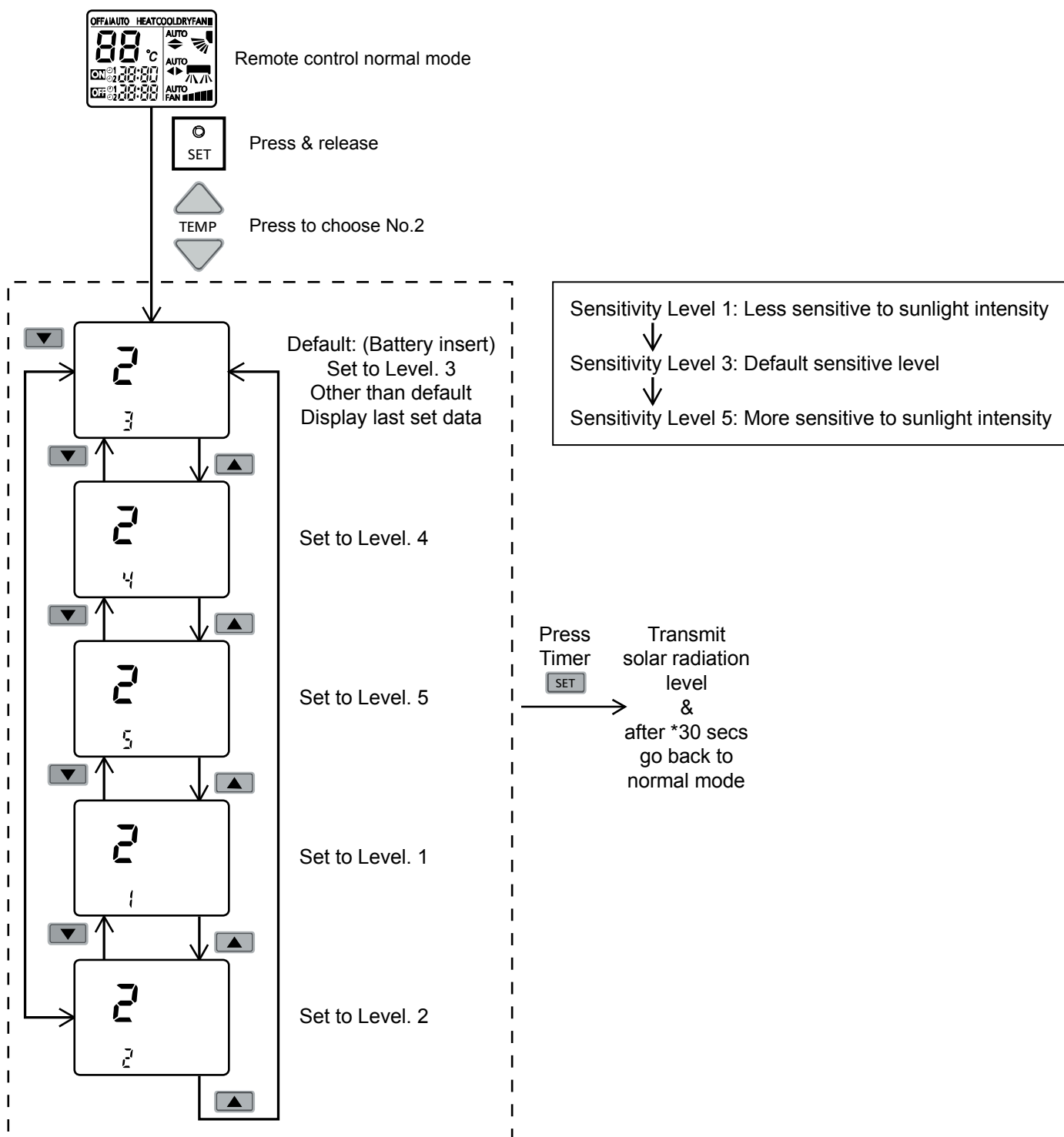


13.11.1.1 Sunlight Intensity Reset

- The sunlight intensity will reset to zero (no sunlight condition) when
 - Each time ECONAVI is activated.
 - Setting temperature is changed.
 - Operation mode is changed.

13.11.1.2 Judge Sunlight Intensity

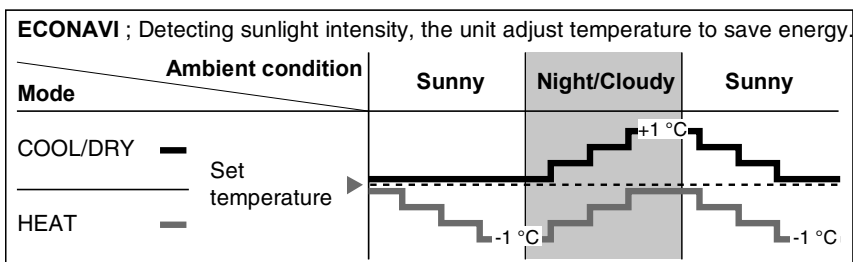
- Based on sunlight sensor output voltage, the sunlight intensity value will be computed and logged to sunlight intensity database.
- The sunlight sensor sensitivity could be adjusted:



13.11.1.3 Judge Ambient Condition

- According to sunlight intensity over a period of time, the system will analyze the ambient condition is sunny, cloudy or night.

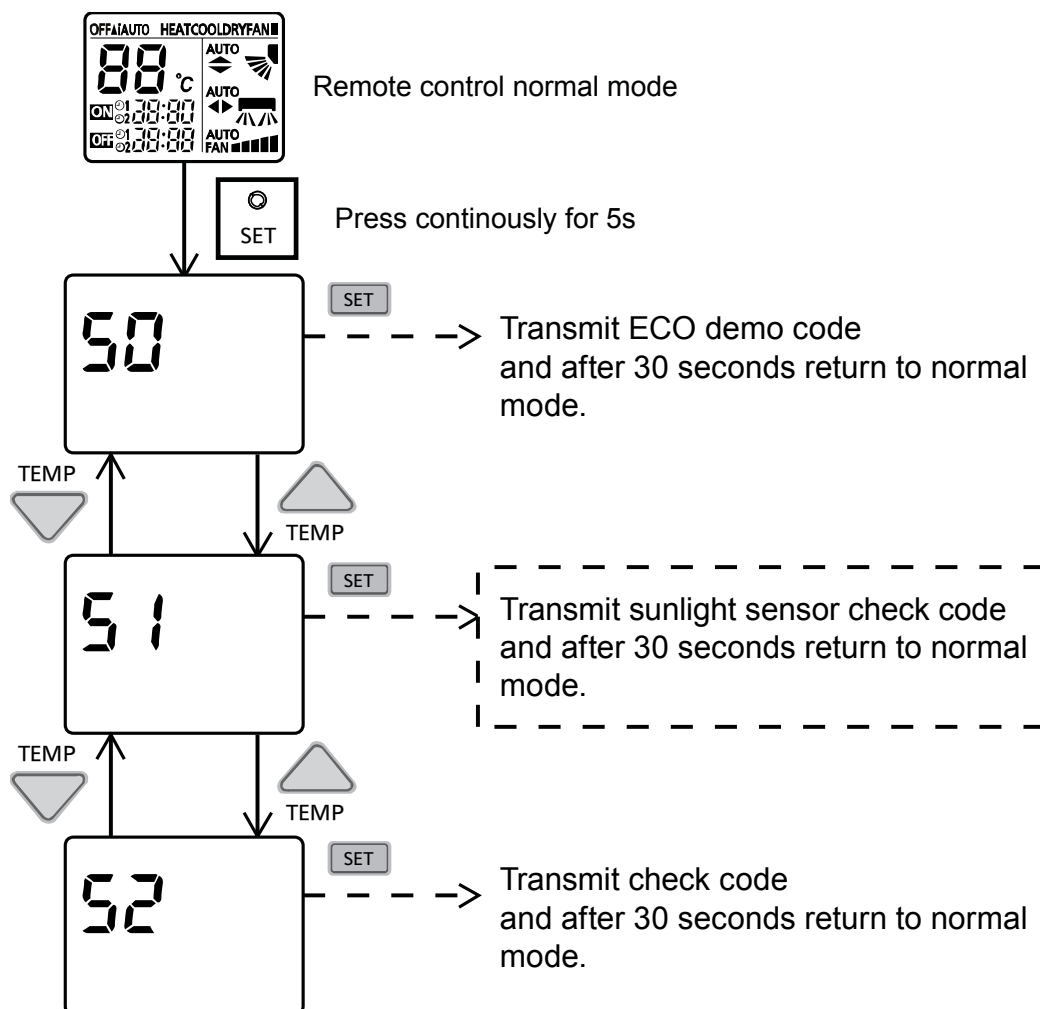
13.11.1.4 Temperature Shift



- In a room without window or with thick curtain, the sunlight sensor will judge as cloudy/night.

13.11.1.5 Sunlight Sensor Check Mode

- To enable sunlight sensor check mode, during unit is OFF (power standby):



- Operation details
 - The sunlight sensor check mode will be operated for 5 minutes.
 - During check mode, the ON and OFF timer will be memorized but its operation will be ignored.
 - During check mode, if the sunlight sensor check code is retransmitted, the 5 minutes counter will be reset.
 - During check mode, if the sunlight sensor detected the sunlight intensity value above the minimum level, the ECONAVI indicator turns ON. Else if the sunlight sensor detected the sunlight intensity value below the minimum level, the ECONAVI indicator is OFF.

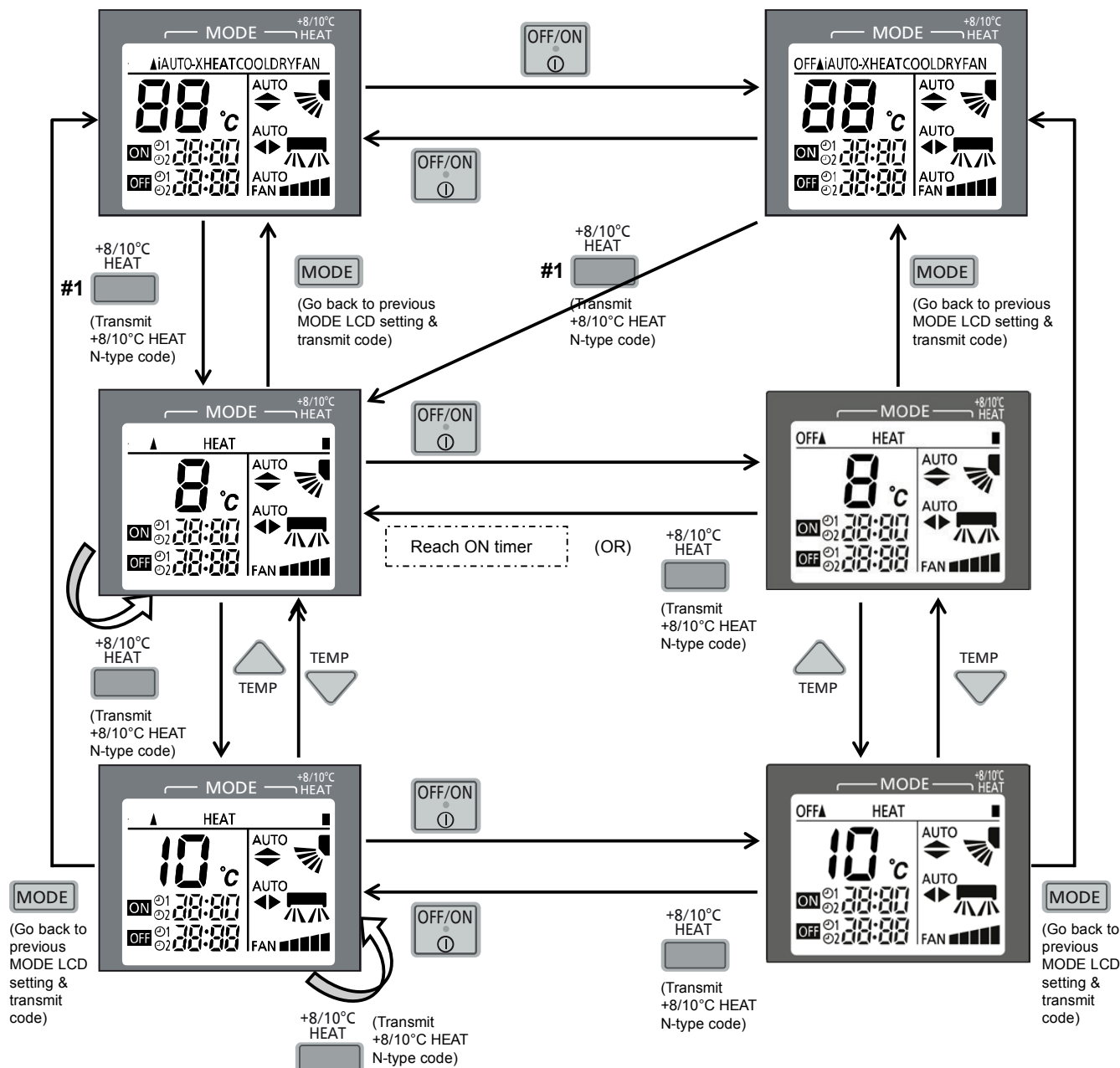
- To disable sunlight sensor check mode
 - After check mode is ended (5 minutes counter elapsed), press AUTO OFF/ON button at indoor unit.
 - If the sunlight sensor detected sunlight intensity is at abnormal range, the check mode will be ended. Please check for error code.

13.11.1.6 Sunlight Sensor Abnormality

- Abnormality detection:
 - When ECONAVI is ON, if the sunlight intensity value below minimum level continuously for 24 hours, the sunlight sensor disconnection error counter will increase by 1 time. If the ECONAVI is OFF, the 24 hours timer will be reset, but the sunlight sensor disconnection error counter will not be reset.
- Error Code judgment
 - When sunlight sensor disconnection error counter reached 15 times, H70 occurred.
 - No TIMER indicator or ECONAVI indicator blinks.
- When error code happened, the unit is able to operate without sunlight sensor.

13.12 +8/10°C Heat Operation

- +8/10°C Heat operation provides heating at low setting temperature in unoccupied houses during winter for the purpose of protecting equipments or housing appliances which may be destroyed by the extreme cold weather.
- This operation can be ON by pressing the +8/10°C heat button on the remote control.
- Two temperature settings are available, which are;
 - 8°C (Pressing TEMP down button at the remote control)
 - 10°C (Pressing TEMP up button at the remote control)
- During the operation of this mode;
 - The indoor fan speed will remain at Hi fan tap all the time included deice process.
 - Powerful operation, Quiet operation, Econavi operation and Fan Speed selection are disabled.
 - Cold draft prevention control is disabled.
- Control condition;



NOTE:

- (1) “#1” : “+8/10°C HEAT” mode or “RFP” mode set temperature follows previously fixed set temperature (+8°C or +10°C). But after battery reset, (default condition) set temperature always start with +8°C.
- (2) Set temperature range is 8°C / 10°C.

• Caution!

If the indoor temperature constantly is less than 0°C (Door, windows not close properly), the error code F11 may occur. This is because in open area, the indoor sensor will misjudge operation condition and will give error code.

14. Protection Control

14.1 Protection Control For All Operations

14.1.1 Restart Control (Time Delay Safety Control)

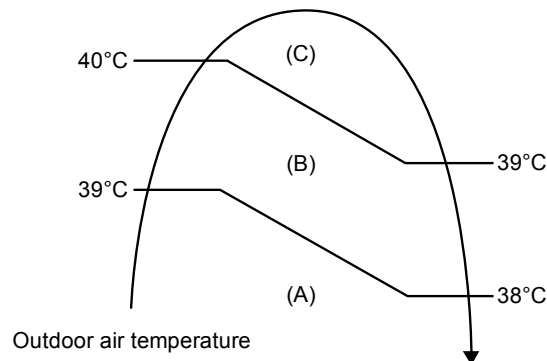
- The Compressor will not turn on within 3 minutes from the moment operation stops, although the unit is turned on again by pressing OFF/ON button at remote control within this period.
- This control is not applicable if the power supply is cut off and on again.
- This phenomenon is to balance the pressure inside the refrigerant cycle.

14.1.2 Total Running Current Control

1. When the outdoor unit total running current (AC) exceeds X value, the frequency instructed for compressor operation will be decreased.
2. If the running current does not exceed X value for 10 seconds, the frequency instructed will be increased.
3. However, if total outdoor unit running current exceeds Y value, compressor will be stopped immediately for 3 minutes.

Model	HZ9RKE, HZ9RKE-4, AZ9RKE		HZ12RKE	
Operation Mode	X (A)	Y (A)	X (A)	Y (A)
Cooling / Soft Dry (A)	3.43	14.76	5.87	14.76
Cooling / Soft Dry (B)	2.79		5.34	
Cooling / Soft Dry (C)	2.79		5.34	
Heating	7.37		9.50	

4. The first 30 minutes of cooling operation, (A) will be applied.



14.1.3 IPM (Power Transistor) Prevention Control

A. Overheating Prevention Control

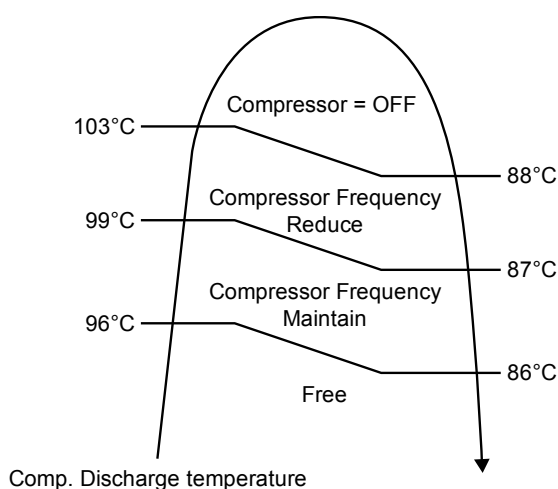
1. When the IPM temperature rises to 100°C, compressor operation will stop immediately.
2. Compressor operation restarts after 3 minutes the temperature decreases to 95°C.
3. If this condition repeats continuously 4 times within 20 minutes, timer LED will be blinking ("F96" is indicated).

B. DC Peak Current Control

1. When electric current to IPM exceeds set value of 20.2 A, the compressor will stop operate. Then, operation will restart after 3 minutes.
2. If the set value is exceeded again more than 30 seconds after the compressor starts, the operation will restart after 1 minute.
3. If the set value exceeded again within 30 seconds after the compressor starts, the operation will restart after 2 minutes. If this condition repeats continuously for 7 times, all indoor and outdoor relays will be cut off, timer LED will be blinking ("F99" is indicated).

14.1.4 Compressor Overheating Prevention Control

- Instructed frequency for compressor operation will be regulated by compressor discharge temperature. The changes of frequency are as below.
- If compressor discharge temperature exceeds 103°C, compressor will be stopped, occurs 4 times per 20 minutes, timer LED will be blinking. ("F97" is indicated.)



14.1.5 Low Pressure Prevention Control (Gas Leakage Detection)

a. Control start conditions

- For 5 minutes, the compressor continuously operates and outdoor total current is between 0.6A and 1.15A.
- During Cooling and Soft Dry operations:
Indoor suction temperature - indoor piping temperature is below 4°C.
- During Heating operations :
Indoor piping temperature - indoor suction is under 5°C.

b. Control contents

- Compressor stops (and restart after 3 minutes).
- If the conditions above happen 2 times within 20 minutes, the unit will:
 - Stop operation
 - Timer LED blinks and "F91" indicated.

14.1.6 Low Frequency Protection Control 1

- When the compressor operate at frequency lower than 24 Hz continued for 240 minutes, the operation frequency will be changed to 23 Hz for 2 minutes.

14.1.7 Low Frequency Protection Control 2

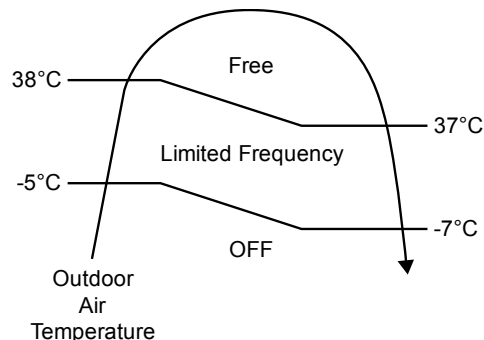
- When all the below conditions comply, the compressor frequency will change to lower frequency.

Temperature, T, for:	Cooling / Soft Dry	Heating
Indoor intake air (°C)	$T < 14$ or $T \geq 30$	$T < 14$ or $T \geq 28$
Outdoor air (°C)	$T < 13$ or $T \geq 38$	$T < 4$ or $T \geq 24$
Indoor heat exchanger (°C)	$T < 30$	$T < 0$

14.2 Protection Control For Cooling & Soft Dry Operation

14.2.1 Outdoor Air Temperature Control

- The compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.
- Compressor frequency will adjust base on outdoor air temperature.



14.2.2 Cooling Overload Control

- Detects the Outdoor pipe temperature and carry out below restriction/limitation (Limit the compressor Operation frequency)
- The compressor stop if outdoor pipe temperature exceeds 61°C.
- If the compressor stops 4 times in 20 minutes, Timer LED blinking (F95 indicated: outdoor high pressure rise protection)

14.2.3 Freeze Prevention Control 1

1. When indoor heat exchanger temperature is lower than 0°C continuously for 6 minutes, compressor will stop operating.
2. Compressor will resume its operation 3 minutes after the indoor heat exchanger is higher than 5°C.
3. At the same time, indoor fan speed will be higher than during its normal operation.
4. If indoor heat exchanger temperature is higher than 5°C for 5 minutes, the fan speed will return to its normal operation.

14.2.4 Freeze Prevention Control 2

1. Control start conditions
 - During Cooling operation and soft dry operation
 - During thermo OFF condition, indoor intake temperature is less than 10°C or
 - Compressor stops for freeze prevention control
 - Either one of the conditions above occurs 5 times in 60 minutes.
2. Control contents
 - Operation stops
 - Timer LED blinks and "H99" indicated

14.2.5 Dew Prevention Control 1

- To prevent dew formation at indoor unit discharge area.
- This control will be activated if:
 - Outdoor air temperature and Indoor pipe temperature judgment by microcontroller is fulfilled.
 - When Cooling or Dry mode is operated more than 20 minutes or more.
- This control stopped if:
 - Compressor stopped.
 - Remote control setting changed (fan speed / temperature).
 - Outdoor air temperature and indoor intake temperature changed.
- Fan speed, angle of louver (vertical airflow angle) will be adjusted accordingly in this control.
 - Fan speed will be increased slowly if the unit is in quiet mode but no change in normal cooling mode.

14.2.6 Dew Prevention Control 2

- To prevent dew formation at indoor unit discharge area.
- This control starts if all conditions continue for 20 minutes:
 - Operated with Cooling or Soft Dry Mode.
 - Indoor intake temperature is between 25°C and 29°C.
 - Outdoor air temperature is less than 30°C.
 - Quiet Lo fan speed.
- This control stopped if:
 - When receive air swing change signal from Remote Control.
- The horizontal airflow angle will be fixed at facing front.
- The vertical airflow angle will be fixed at 25° (Upper vane) 7° (Lower vane).

14.2.7 Odor Cut Control

- To reduce the odor released from the unit.
 - Start Condition
 - AUTO FAN Speed is selected during COOL or DRY operation.
 - During freeze prevention control and timer preliminary operation, this control is not applicable.
 - Control content
 - Depends on compressor conditions:
 - Compressor OFF → Compressor ON.
The indoor unit fan stops temporarily and then starts to blow at minimum airflow for 30 seconds.
 - Compressor ON → Compressor OFF.
The indoor unit fan stops for 90 seconds and then blows at minimum airflow for 20 seconds.

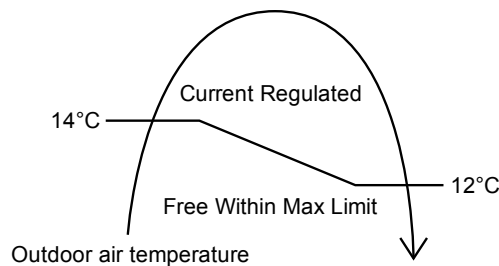
14.3 Protection Control For Heating Operation

14.3.1 Intake Air Temperature Control

Compressor will operate at limited freq., if indoor intake air temperature is 30°C or above.

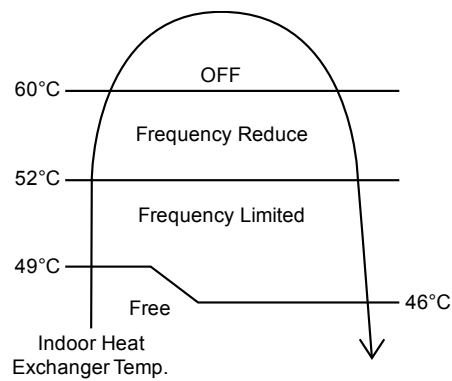
14.3.2 Outdoor Air Temperature Control

- The Max current value is regulated when the outdoor air temperature rise above 14°C in order to avoid compressor overloading.



14.3.3 Overload Protection Control

- The compressor operating frequency is regulated in accordance to indoor heat exchanger temperature as shown below.
- If the heat exchanger temperature exceeds 60°C, compressor will stop.



14.3.4 Compressor Oil Return Control

- When compressor starts, the compressor will be regulated for 240 seconds.

14.3.5 Cold Draught Prevention Control

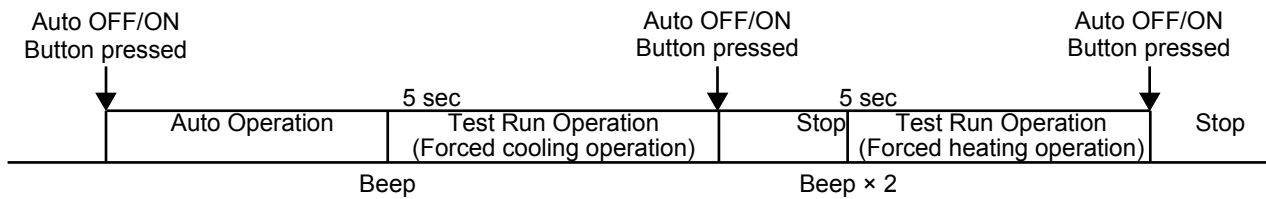
- When indoor pipe temperature is low, cold draught operation starts where indoor fan speed will be reduced.

14.3.6 Deice Operation

- When outdoor pipe temperature and outdoor air temperature is low, deice operation start where indoor fan motor and outdoor fan motor stop and the operation LED deice indicator ON during this operation.

15. Servicing Mode

15.1 Auto OFF/ON Button



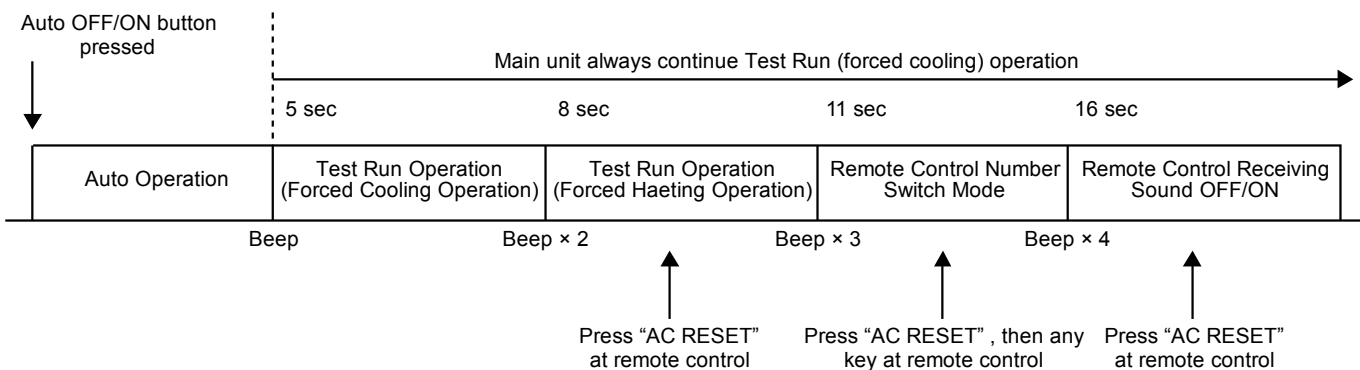
1 AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto OFF/ON button is pressed. This operation can be used to operate air conditioner with limited function if remote control is misplaced or malfunction.

2 TEST RUN OPERATION (FOR PUMP DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto OFF/ON button is pressed continuously for more than 5 seconds. A “beep” sound will occur at the fifth seconds, in order to identify the starting of Test Run operation (Forced cooling operation). Within 5 minutes after Forced cooling operation start, the Auto OFF/ON button is pressed for more than 5 seconds. A 2 “beep” sounds will occur at the fifth seconds, in order to identify the starting of Forced heating operation.

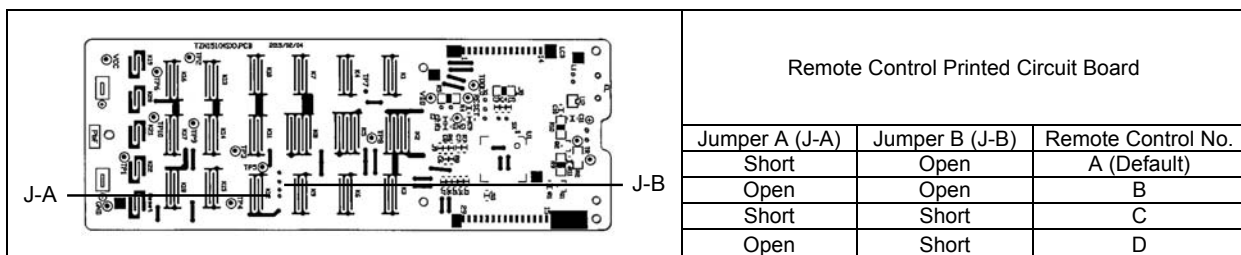
The Auto OFF/ON button may be used together with remote control to set / change the advance setting of air conditioner operation.



3 REMOTE CONTROL NUMBER SWITCH MODE

The Remote Control Number Switch Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 11 seconds (3 “beep” sounds will occur at 11th seconds to identify the Remote Control Number Switch Mode is in standby condition) and press “AC RESET” button and then press any button at remote control to transmit and store the desired transmission code to the EEPROM.

There are 4 types of remote control transmission code could be selected and stored in EEPROM of indoor unit. The indoor unit will only operate when received signal with same transmission code from remote control. This could prevent signal interference when there are 2 or more indoor units installed nearby together. To change remote control transmission code, short or open jumpers at the remote control printed circuit board.



- During Remote Control Number Switch Mode, press any button at remote control to transmit and store the transmission code to the EEPROM.

4 REMOTE CONTROL RECEIVING SOUND OFF/ON MODE

The Remote Control Receiving Sound OFF/ON Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 16 seconds (4 “beep” sounds will occur at 16th seconds to identify the Remote Control Receiving Sound Off/On Mode is in standby condition) and press “AC Reset” button at remote control.

Press “Auto OFF/ON button” to toggle remote control receiving sound.

- Short “beep”: Turn OFF remote control receiving sound.
- Long “beep”: Turn ON remote control receiving sound.

After Auto OFF/ON Button is pressed, the 20 seconds counter for Remote Control Receiving Sound OFF/ON Mode is restarted.

15.2 Remote Control Button

15.2.1 SET BUTTON

- To check remote control transmission code and store the transmission code to EEPROM.
 - Press “Set” button for more than 10 seconds by using pointer.
 - Press “TIMER SET” button until a “beep” sound is heard as confirmation of transmission code changed.

15.2.2 RESET (RC)

- To clear and restore the remote control setting to factory default.
 - Press once to clear the memory.

15.2.3 RESET (AC)

- To restore the unit's setting to factory default.
 - Press once to restore the unit's setting.

15.2.4 TIMER ▲

- To change indoor unit indicator's LED intensity.
 - Press continuously for 5 seconds.

15.2.5 TIMER ▼

- To change remote control display from Degree Celsius (°C) to Degree Fahrenheit (°F).
 - Press continuously for 10 seconds.

16. Troubleshooting Guide

16.1 Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle.

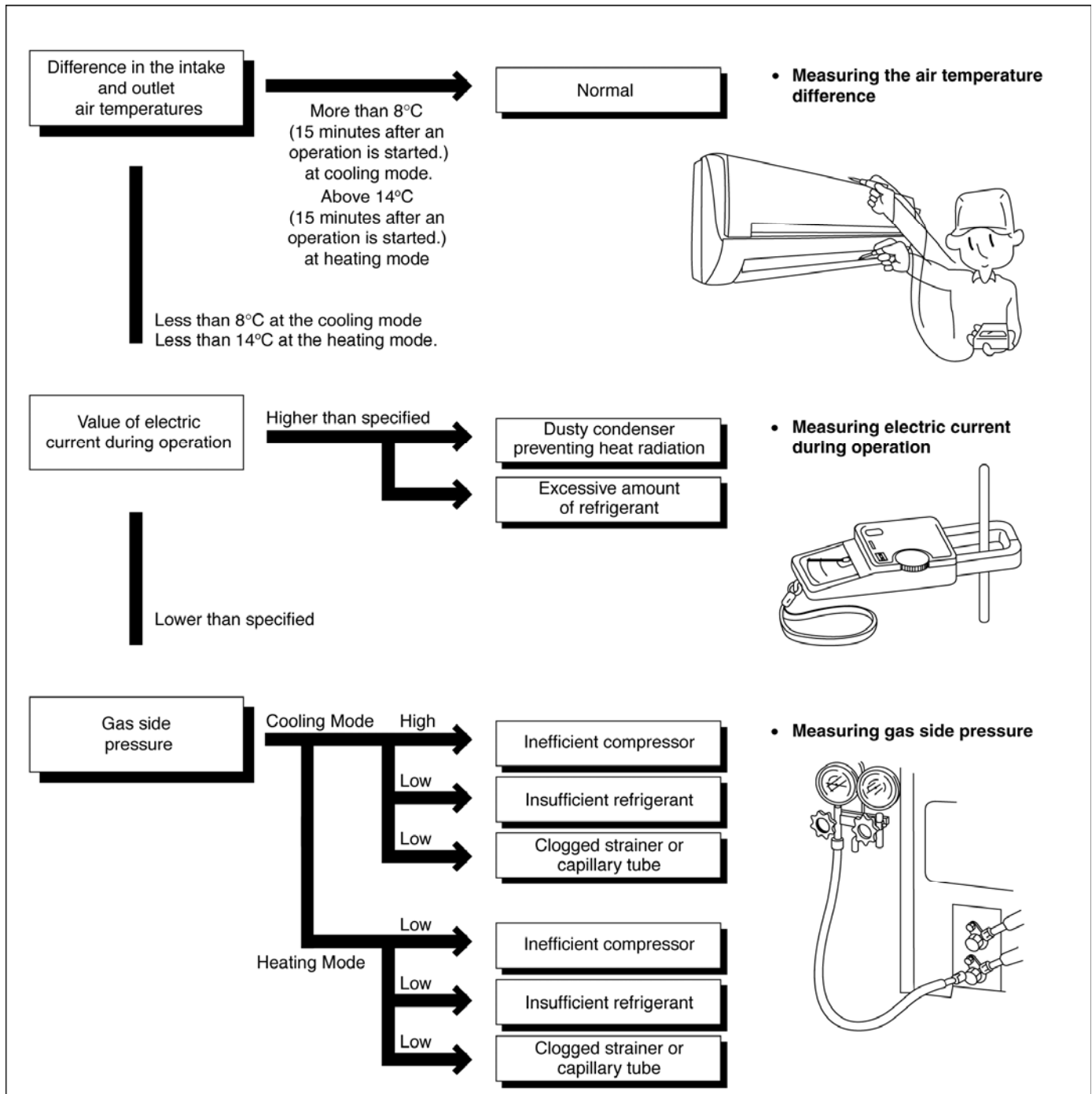
Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan.

The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure and Outlet Air Temperature (Standard)

	Gas pressure MPa (kg/cm ² G)	Outlet air temperature (°C)
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)	13 ~ 17
Heating Mode	2.0 ~ 2.7 (20 ~ 27)	32 ~ 42

- ★ Condition:
- Indoor fan speed; High
 - Outdoor temperature 35°C at cooling mode and 7°C at heating mode.
 - Compressor operates at rated frequency



16.1.1 Relationship between the condition of the air conditioner and pressure and electric current

Condition of the air conditioner	Cooling Mode			Heating Mode		
	Low Pressure	High Pressure	Electric current during operation	Low Pressure	High Pressure	Electric current during operation
Insufficient refrigerant (gas leakage)	↘	↘	↘	↘	↘	↘
Clogged capillary tube or strainer	↘	↘	↘	↗	↗	↗
Short circuit in the indoor unit	↘	↘	↘	↗	↗	↗
Heat radiation deficiency of the outdoor unit	↗	↗	↗	↘	↘	↘
Inefficient compression	↗	↘	↘	↗	↘	↘

- Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

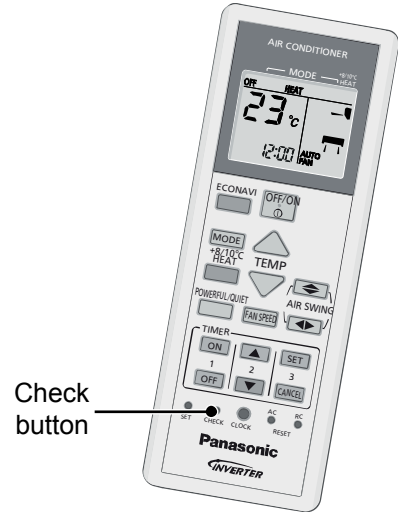
16.2 Breakdown Self Diagnosis Function

16.2.1 Self Diagnosis Function (Three Digits Alphanumeric Code)

- Once abnormality has occurred during operation, the unit will stop its operation, and Timer LED blinks.
- Although Timer LED goes off when power supply is turned off, if the unit is operated under a breakdown condition, the LED will light up again.
- In operation after breakdown repair, the Timer LED will no more blink. The last error code (abnormality) will be stored in IC memory.

16.2.2 To Make a Diagnosis

- 1 Timer LED start to blink and the unit automatically stops the operation.
- 2 Press the CHECK button on the remote controller continuously for 5 seconds.
- 3 “- -” will be displayed on the remote controller display.
Note: Display only for “- -”. (No transmitting signal, no receiving sound and no Power LED blinking.)
- 4 Press the “TIMER” ▲ or ▼ button on the remote controller. The code “H00” (no abnormality) will be displayed and signal will be transmitted to the main unit.
- 5 Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
- 6 When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.
- 7 The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
- 8 The LED will be off if the unit is turned off or the RESET button on the main unit is pressed.



16.2.3 To Display Memorized Error (Protective Operation) Status

- 1 Turn power on.
- 2 Press the CHECK button on the remote controller continuously for 5 seconds
- 3 “- -” will be displayed on the remote controller display.
Note: Display only for “- -”. (No transmitting signal, no receiving sound and no Power LED blinking.)
- 4 Press the “TIMER” ▲ or ▼ button on the remote controller. The code “H00” (no abnormality) will be displayed and signal will be transmitted to the main unit.
The power LED lights up. If no abnormality is stored in the memory, three beeps sound will be heard.
- 5 Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
- 6 When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.
- 7 The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
- 8 The same diagnosis can be repeated by turning power on again.

16.2.4 To Clear Memorized Error (Protective Operation) Status after Repair:

- 1 Turn power on (in standby condition).
- 2 Press the AUTO button for 5 seconds (A beep receiving sound) on the main unit to operate the unit at Forced Cooling Operation modes.
- 3 Press the CHECK button on the remote controller for about 1 second with a pointed object to transmit signal to main unit. A beep sound is heard from main unit and the data is cleared.

16.2.5 Temporary Operation (Depending On Breakdown Status)

- 1 Press the AUTO button (A beep receiving sound) on the main unit to operate the unit. (Remote control will become possible.)
- 2 The unit can temporarily be used until repaired.

16.3 Error Code Table

Diagnosis display	Abnormality / Protection control	Abnormality Judgment	Protection Operation	Problem	Check location
H00	No memory of failure	—	Normal operation	—	—
H11	Indoor/outdoor abnormal communication	After operation for 1 minute	Indoor fan only operation can start by entering into force cooling operation	Indoor/outdoor communication not establish	<ul style="list-style-type: none"> Indoor/outdoor wire terminal Indoor/outdoor PCB Indoor/outdoor connection wire
H12	Indoor unit capacity unmatched	90s after power supply	—	Total indoor capability more than maximum limit or less than minimum limit, or number of indoor unit less than two	<ul style="list-style-type: none"> Indoor/outdoor connection wire Indoor/outdoor PCB Specification and combination table in catalogue
H14	Indoor intake air temperature sensor abnormality	Continuous for 5s	—	Indoor intake air temperature sensor open or short circuit	<ul style="list-style-type: none"> Indoor intake air temperature sensor lead wire and connector
H15	Compressor temperature sensor abnormality	Continuous for 5s	—	Compressor temperature sensor open or short circuit	<ul style="list-style-type: none"> Compressor temperature sensor lead wire and connector
H16	Outdoor current transformer (CT) abnormality	—	—	Current transformer faulty or compressor faulty	<ul style="list-style-type: none"> Outdoor PCB faulty or compressor faulty
H19	Indoor fan motor mechanism lock	Continuous happen for 7 times	—	Indoor fan motor lock or feedback abnormal	<ul style="list-style-type: none"> Fan motor lead wire and connector Fan motor lock or block
H23	Indoor heat exchanger temperature sensor abnormality	Continuous for 5s	—	Indoor heat exchanger temperature sensor open or short circuit	<ul style="list-style-type: none"> Indoor heat exchanger temperature sensor lead wire and connector
H24	Indoor heat exchanger temperature sensor 2 abnormality	Continuous for 5s	—	Indoor heat exchanger temperature sensor 2 open or short circuit	<ul style="list-style-type: none"> Indoor heat exchanger temperature sensor 2 lead wire and connector
H25	Indoor ion device abnormality	Port is ON for 10s during ion device off	—	—	<ul style="list-style-type: none"> ion device PCB
H27	Outdoor air temperature sensor abnormality	Continuous for 5s	—	Outdoor air temperature sensor open or short circuit	<ul style="list-style-type: none"> Outdoor air temperature sensor lead wire and connector
H28	Outdoor heat exchanger temperature sensor 1 abnormality	Continuous for 5s	—	Outdoor heat exchanger temperature sensor 1 open or short circuit	<ul style="list-style-type: none"> Outdoor heat exchanger temperature sensor 1 lead wire and connector
H30	Outdoor discharge pipe temperature sensor abnormality	Continuous for 5s	—	Outdoor discharge pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> Outdoor discharge pipe temperature sensor lead wire and connector
H32	Outdoor heat exchanger temperature sensor 2 abnormality	Continuous for 5s	—	Outdoor heat exchanger temperature sensor 2 open or short circuit	<ul style="list-style-type: none"> Outdoor heat exchanger temperature sensor 2 lead wire and connector
H33	Indoor / outdoor misconnection abnormality	—	—	Indoor and outdoor rated voltage different	<ul style="list-style-type: none"> Indoor and outdoor units check
H34	Outdoor heat sink temperature sensor abnormality	Continuous for 2s	—	Outdoor heat sink temperature sensor open or short circuit	<ul style="list-style-type: none"> Outdoor heat sink sensor
H36	Outdoor gas pipe temperature sensor abnormality	Continuous for 5s	Heating protection operation only	Outdoor gas pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> Outdoor gas pipe temperature sensor lead wire and connector
H37	Outdoor liquid pipe temperature sensor abnormality	Continuous for 5s	Cooling protection operation only	Outdoor liquid pipe temperature sensor open or short circuit	<ul style="list-style-type: none"> Outdoor liquid pipe temperature sensor lead wire and connector
H38	Indoor/Outdoor mismatch (brand code)	—	—	Brand code not match	<ul style="list-style-type: none"> Check indoor unit and outdoor unit
H39	Abnormal indoor operating unit or standby units	3 times happen within 40 minutes	—	Wrong wiring and connecting pipe, expansion valve abnormality, indoor heat exchanger sensor open circuit	<ul style="list-style-type: none"> Check indoor/outdoor connection wire and connection pipe Indoor heat exchanger sensor lead wire and connector Expansion valve and lead wire and connector
H41	Abnormal wiring or piping connection	—	—	Wrong wiring and connecting pipe, expansion valve abnormality	<ul style="list-style-type: none"> Check indoor/outdoor connection wire and connection pipe Expansion valve and lead wire and connector

H59	ECO sensor abnormality	Continuous for 70s	—	ECO sensor open or short circuit	<ul style="list-style-type: none"> • ECO sensor • ECO and Indoor PCB
H64	Outdoor high pressure sensor abnormality	Continuous for 1 minutes	—	High pressure sensor open circuit during compressor stop	<ul style="list-style-type: none"> • High pressure sensor • Lead wire and connector
H70	Light sensor abnormality	Continuous for 24 hours	—	Light sensor open or short circuit	<ul style="list-style-type: none"> • Light sensor • Indoor PCB
H97	Outdoor fan motor mechanism lock	2 times happen within 30 minutes	—	Outdoor fan motor lock or feedback abnormal	<ul style="list-style-type: none"> • Outdoor fan motor lead wire and connector • Fan motor lock or block
H98	Indoor high pressure protection	—	—	Indoor high pressure protection (Heating)	<ul style="list-style-type: none"> • Check indoor heat exchanger • Air filter dirty • Air circulation short circuit
H99	Indoor operating unit freeze protection	—	—	Indoor freeze protection (Cooling)	<ul style="list-style-type: none"> • Check indoor heat exchanger • Air filter dirty • Air circulation short circuit
F11	4-way valve switching abnormality	4 times happen within 30 minutes	—	4-way valve switching abnormal	<ul style="list-style-type: none"> • 4-way valve • Lead wire and connector
F17	Indoor standby units freezing abnormality	3 times happen within 40 minutes	—	Wrong wiring and connecting pipe, expansion valve leakage, indoor heat exchanger sensor open circuit	<ul style="list-style-type: none"> • Check indoor/outdoor connection wire and pipe • Indoor heat exchanger sensor lead wire and connector • Expansion valve lead wire and connector
F90	Power factor correction (PFC) circuit protection	4 times happen within 10 minutes	—	Power factor correction circuit abnormal	<ul style="list-style-type: none"> • Outdoor PCB faulty
F91	Refrigeration cycle abnormality	2 times happen within 20 minutes	—	Refrigeration cycle abnormal	<ul style="list-style-type: none"> • Insufficient refrigerant or valve close
F93	Compressor abnormal revolution	4 times happen within 20 minutes	—	Compressor abnormal revolution	<ul style="list-style-type: none"> • Power transistor module faulty or compressor lock
F94	Compressor discharge overshoot protection	4 times happen within 30 minutes	—	Compressor discharge pressure overshoot	<ul style="list-style-type: none"> • Check refrigeration system
F95	Outdoor cooling high pressure protection	4 times happen within 20 minutes	—	Cooling high pressure protection	<ul style="list-style-type: none"> • Check refrigeration system • Outdoor air circuit
F96	Power transistor module overheating protection	4 times happen within 30 minutes	—	Power transistor module overheat	<ul style="list-style-type: none"> • PCB faulty • Outdoor air circuit (fan motor)
F97	Compressor overheating protection	3 times happen within 30 minutes	—	Compressor overheat	<ul style="list-style-type: none"> • Insufficient refrigerant
F98	Total running current protection	3 times happen within 20 minutes	—	Total current protection	<ul style="list-style-type: none"> • Check refrigeration system • Power source or compressor lock
F99	Outdoor direct current (DC) peak detection	Continuous happen for 7 times	—	Power transistor module current protection	<ul style="list-style-type: none"> • Power transistor module faulty or compressor lock

16.4 Self-diagnosis Method

16.4.1 H11 (Indoor/Outdoor Abnormal Communication)

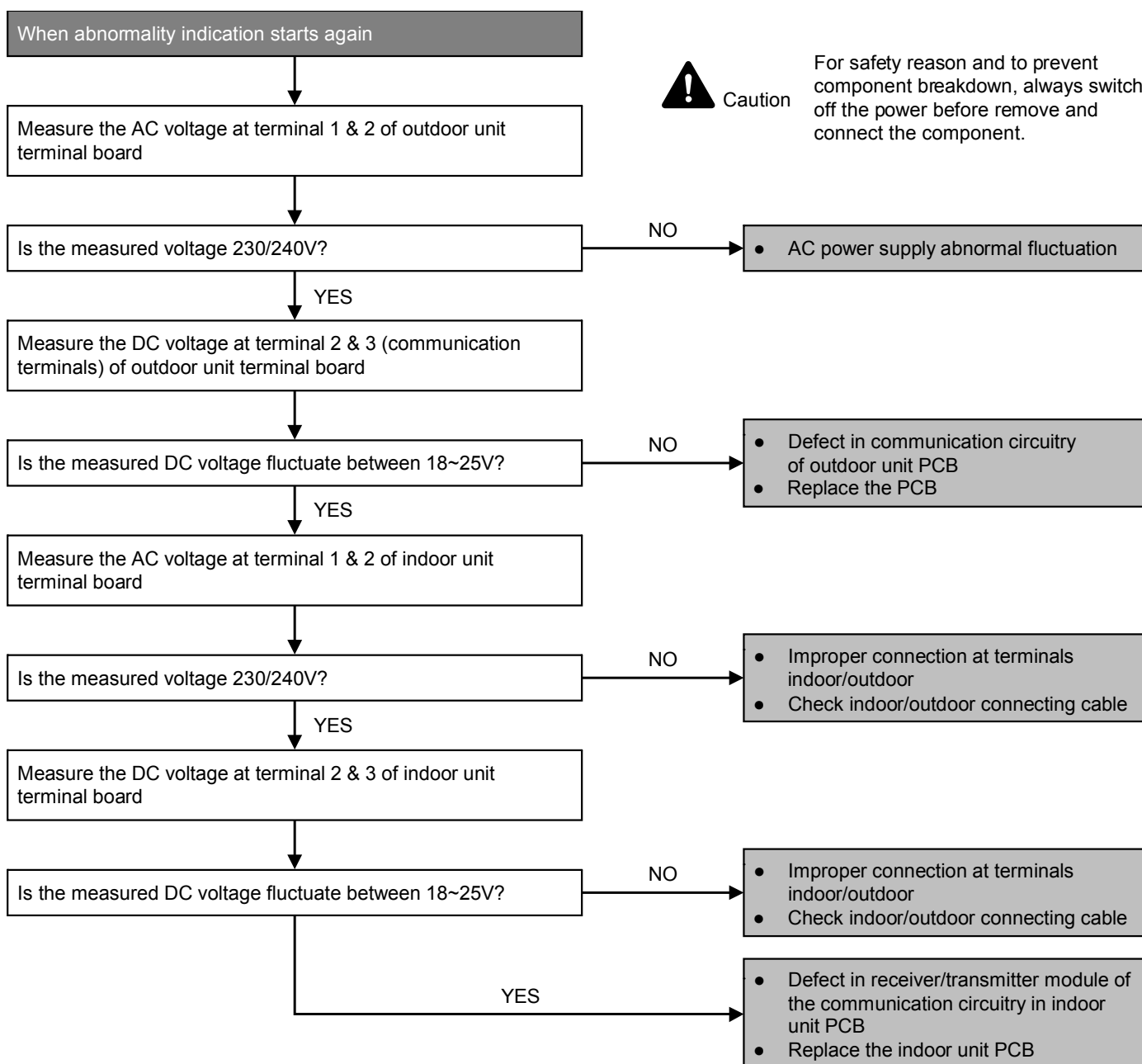
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the data received from outdoor unit in indoor unit signal transmission is checked whether it is normal.

Malfunction Caused

- Faulty indoor unit PCB.
- Faulty outdoor unit PCB.
- Indoor unit-outdoor unit signal transmission error due to wiring error.
- Indoor unit-outdoor unit signal transmission error due to breaking of wire in the connection wires between the indoor and outdoor units.

Troubleshooting



16.4.2 H12 (Indoor/Outdoor Capacity Rank Mismatched)

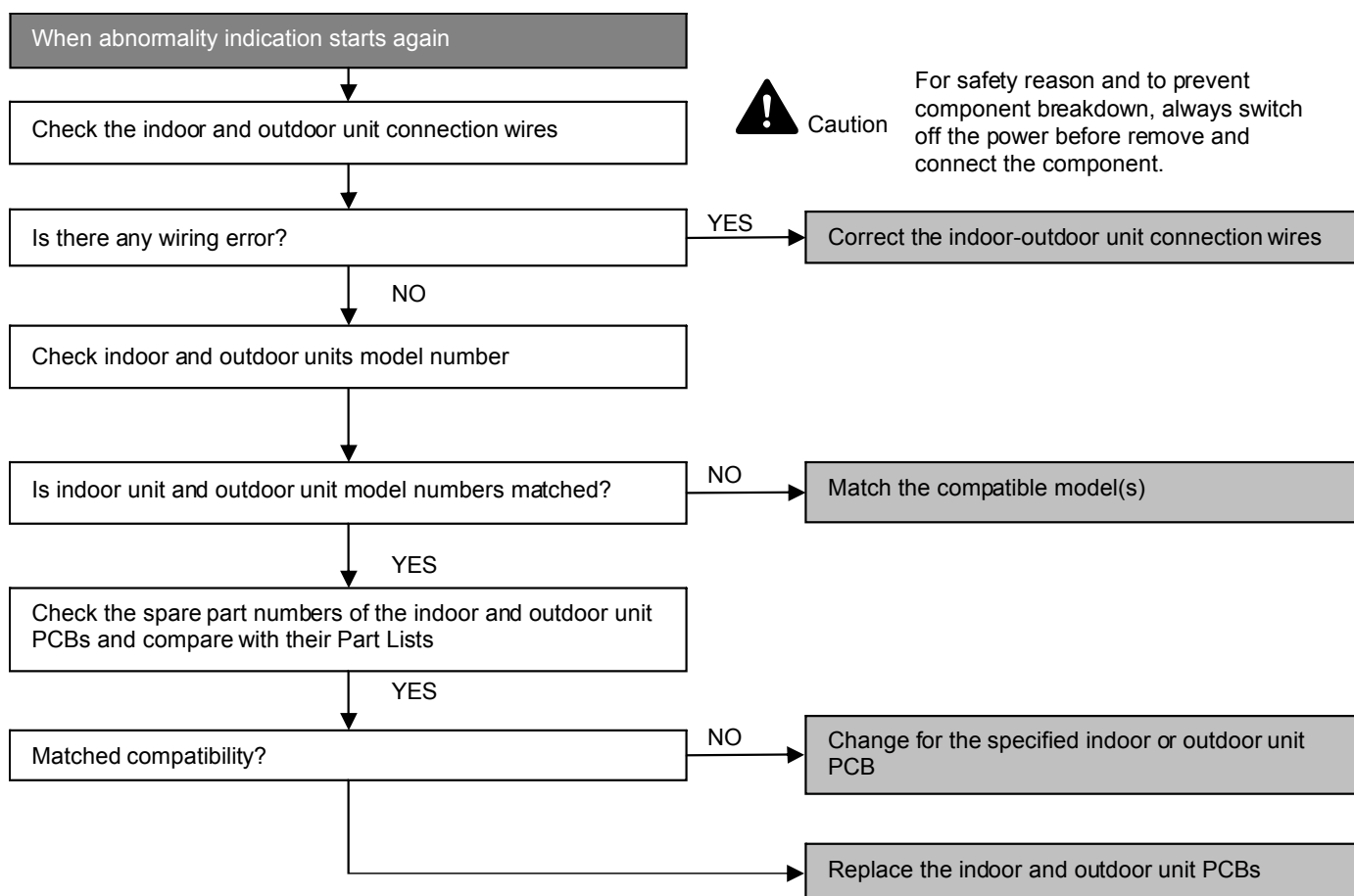
Malfunction Decision Conditions

- During startup, error code appears when different types of indoor and outdoor units are interconnected.

Malfunction Caused

- Wrong models interconnected.
- Wrong indoor unit or outdoor unit PCBs mounted.
- Indoor unit or outdoor unit PCBs defective.
- Indoor-outdoor unit signal transmission error due to wrong wiring.
- Indoor-outdoor unit signal transmission error due to breaking of wire 3 in the connection wires between the indoor and outdoor units.

Troubleshooting



16.4.3 H14 (Indoor Intake Air Temperature Sensor Abnormality)

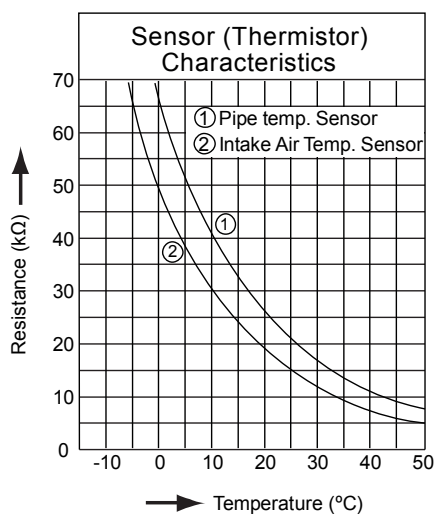
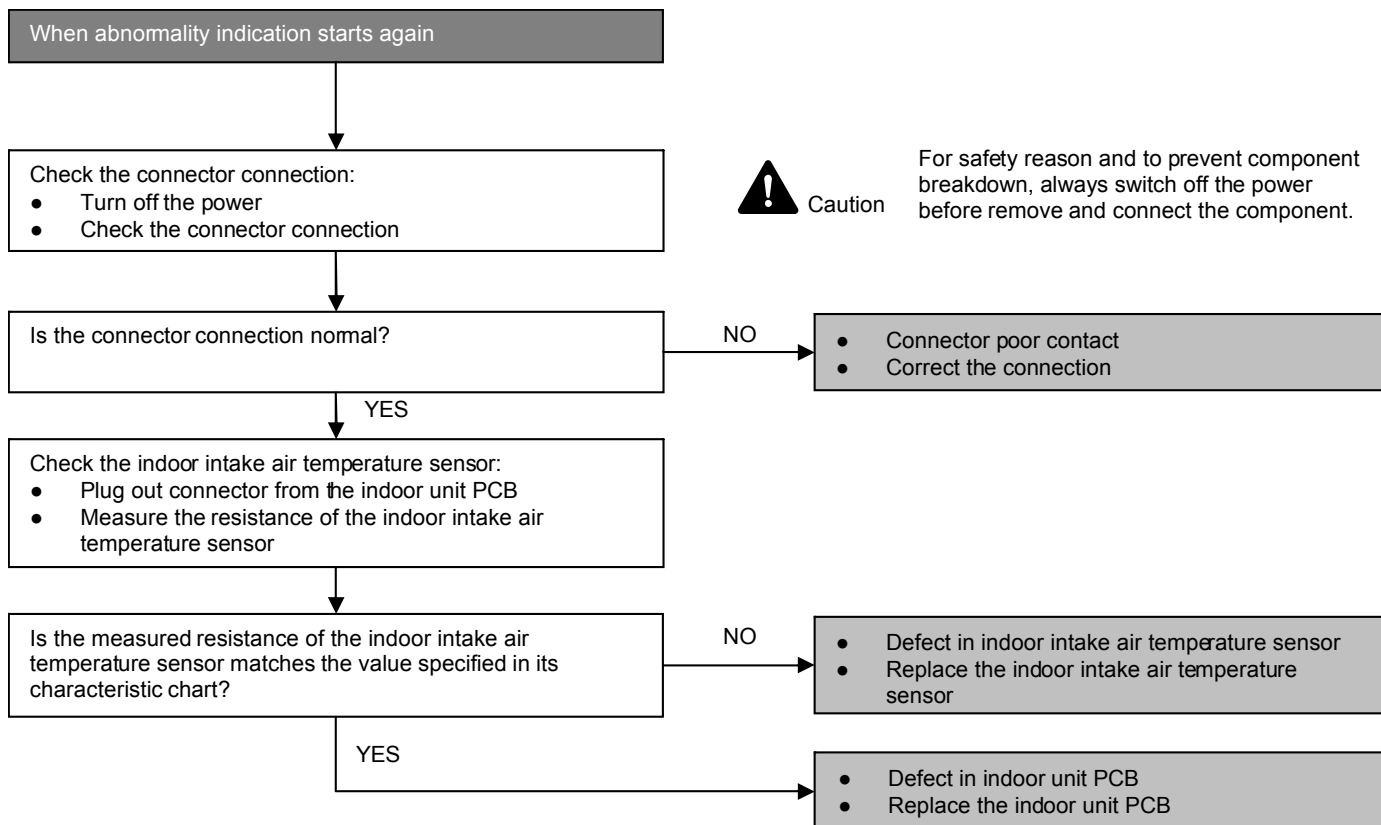
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the indoor intake air temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.4 H15 (Compressor Temperature Sensor Abnormality)

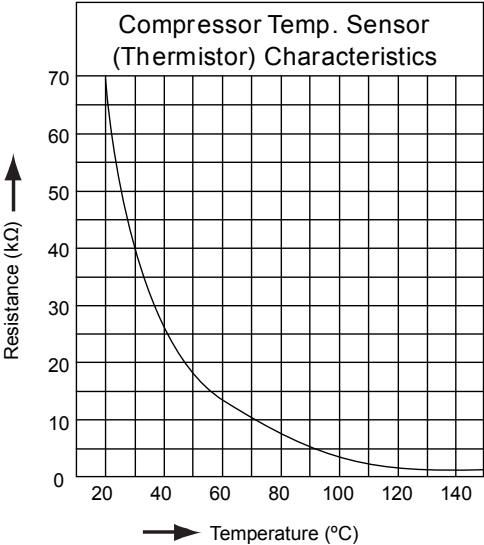
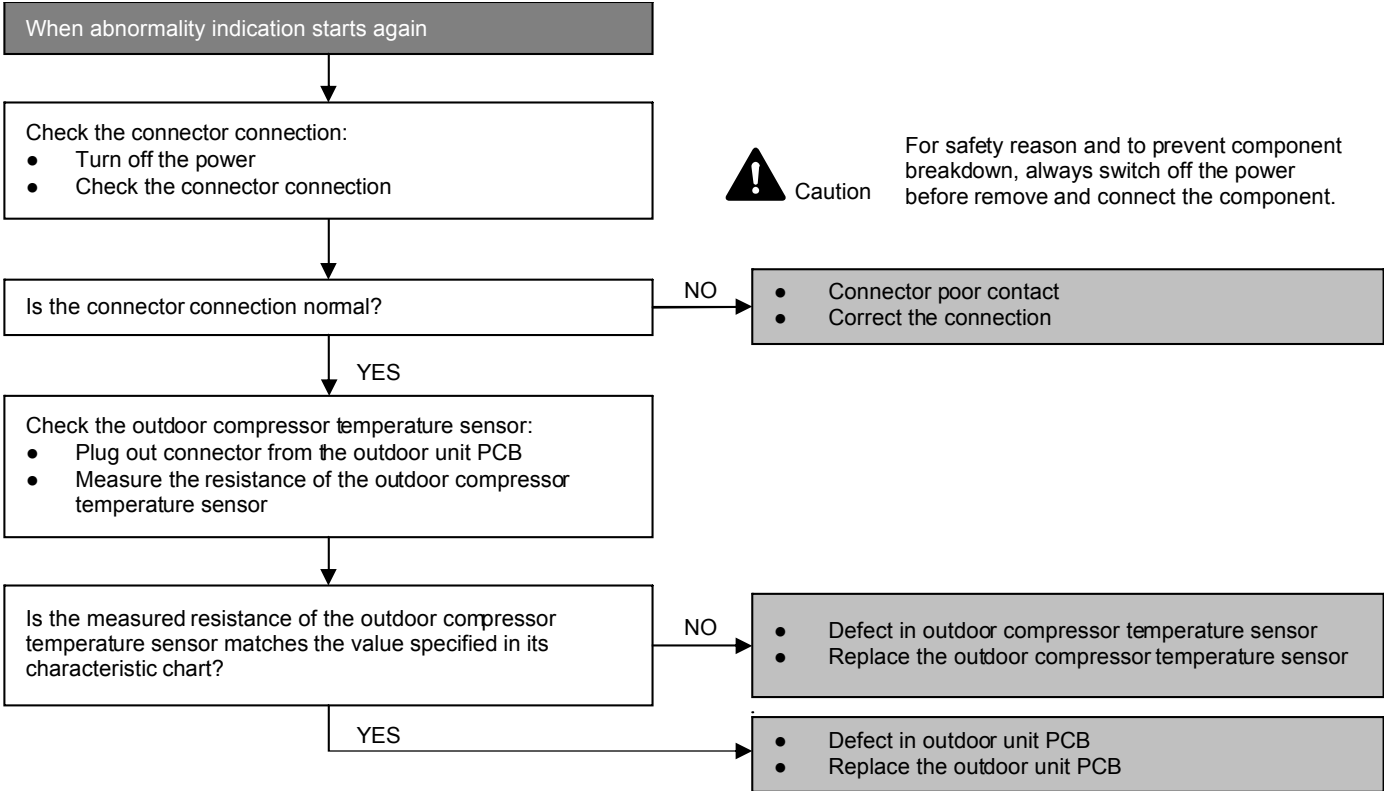
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor compressor temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.5 H16 (Outdoor Current Transformer)

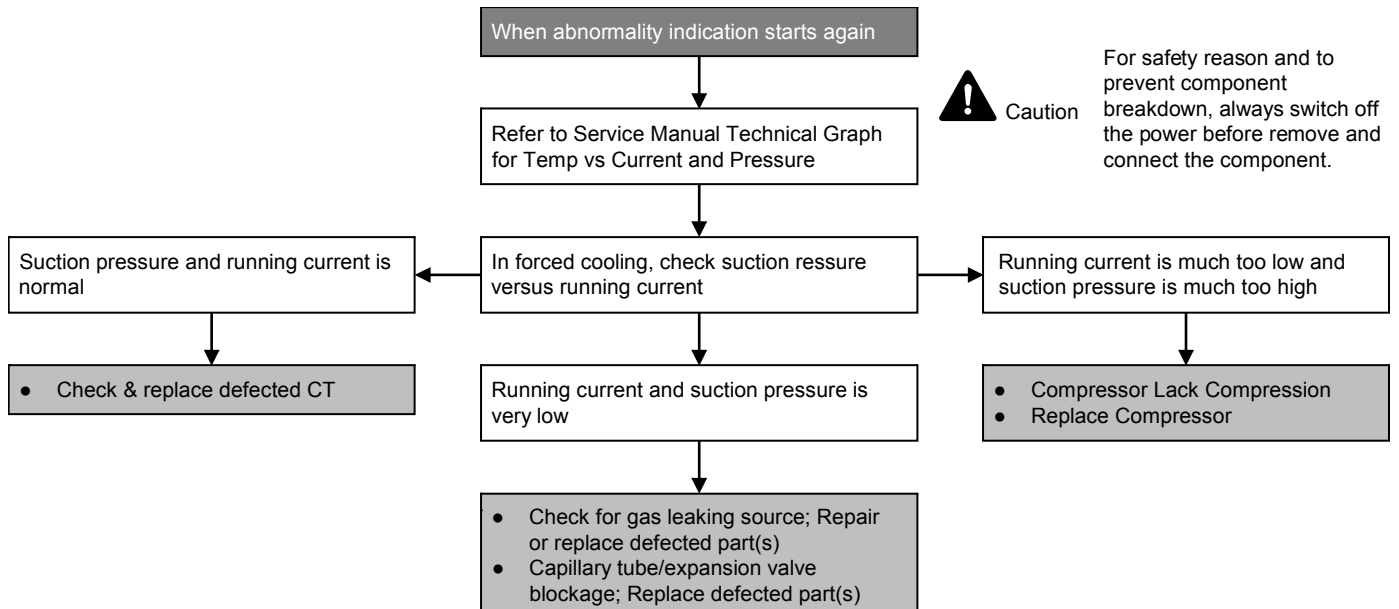
Malfunction Decision Conditions

- An input current, detected by Current Transformer CT, is below threshold value when the compressor is operating at certain frequency value for 3 minutes.

Malfunction Caused

- Lack of gas
- Broken CT (current transformer)
- Broken Outdoor PCB

Troubleshooting



16.4.6 H19 (Indoor Fan Motor – DC Motor Mechanism Locked)

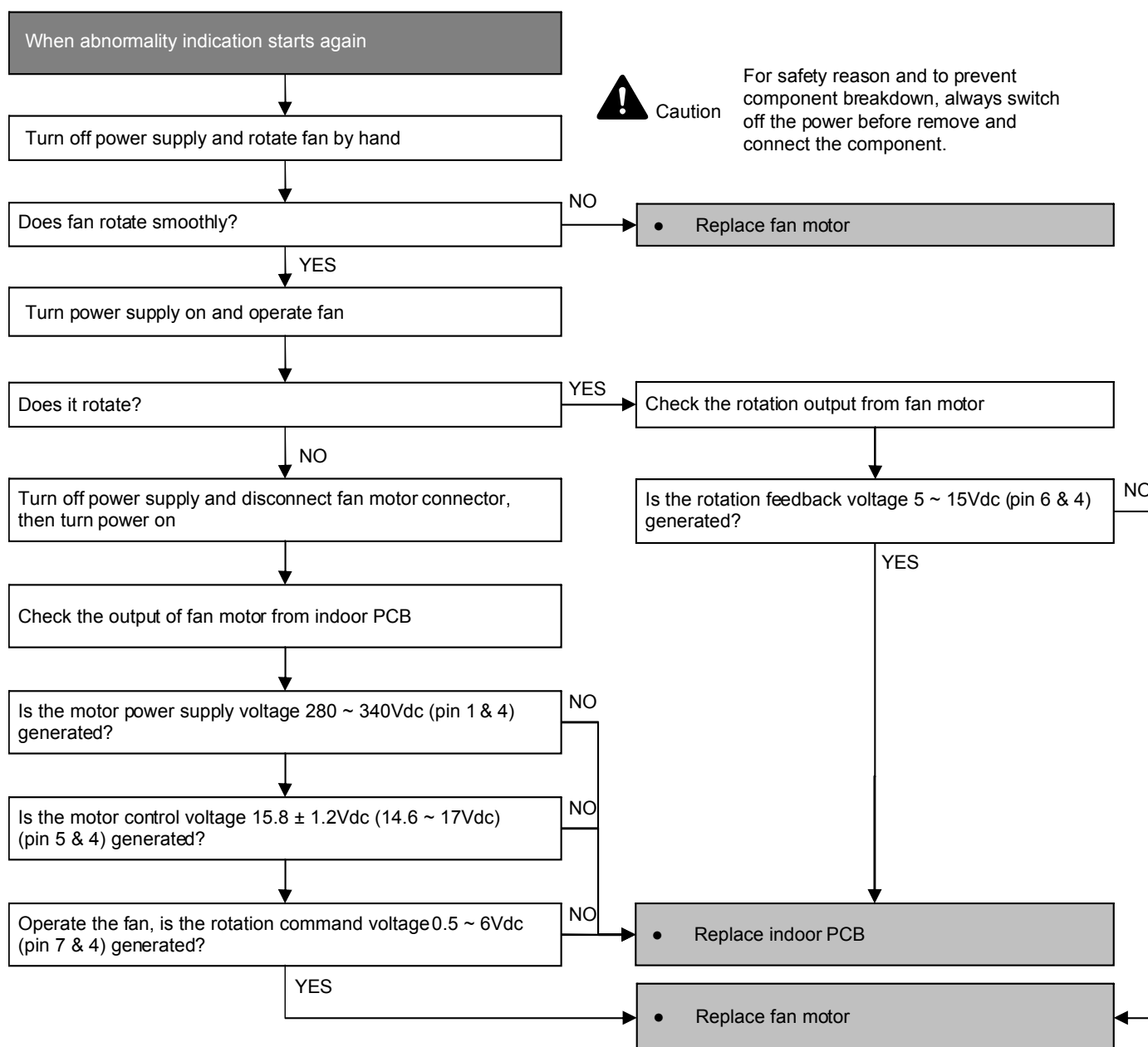
Malfunction Decision Conditions

- The rotation speed detected by the Hall IC during fan motor operation is used to determine abnormal fan motor (feedback of rotation > 2550rpm or < 50rpm)

Malfunction Caused

- Operation stops due to short circuit inside the fan motor winding.
- Operation stops due to breaking of wire inside the fan motor.
- Operation stops due to breaking of fan motor lead wires.
- Operation stops due to Hall IC malfunction.
- Operation error due to faulty indoor unit PCB.

Troubleshooting



16.4.7 H23 (Indoor Pipe Temperature Sensor Abnormality)

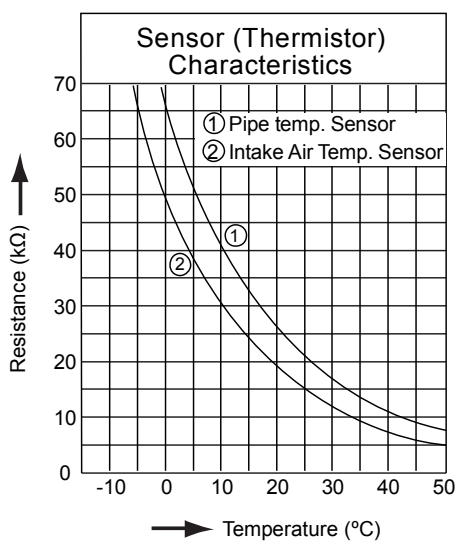
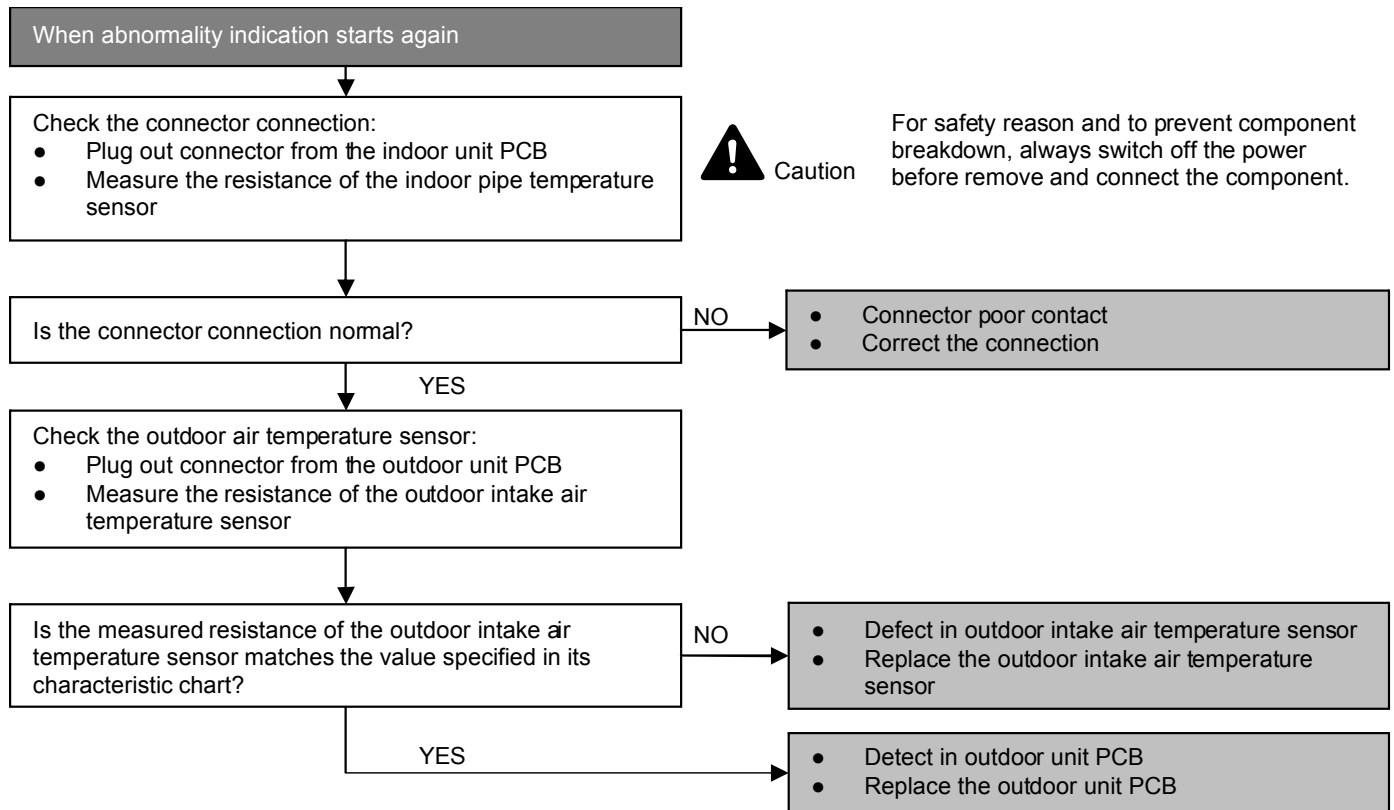
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the indoor heat exchanger temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.8 H27 (Outdoor Air Temperature Sensor Abnormality)

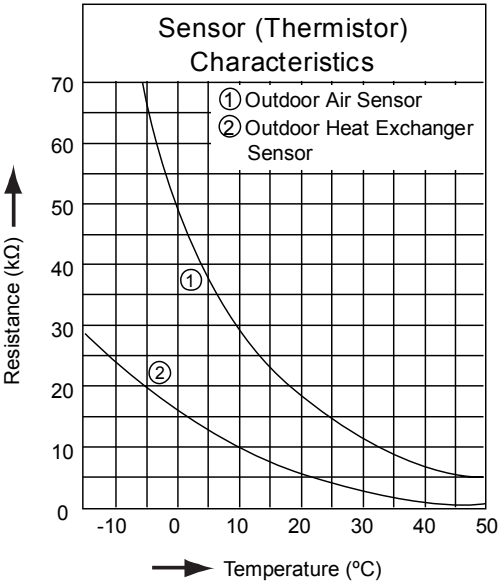
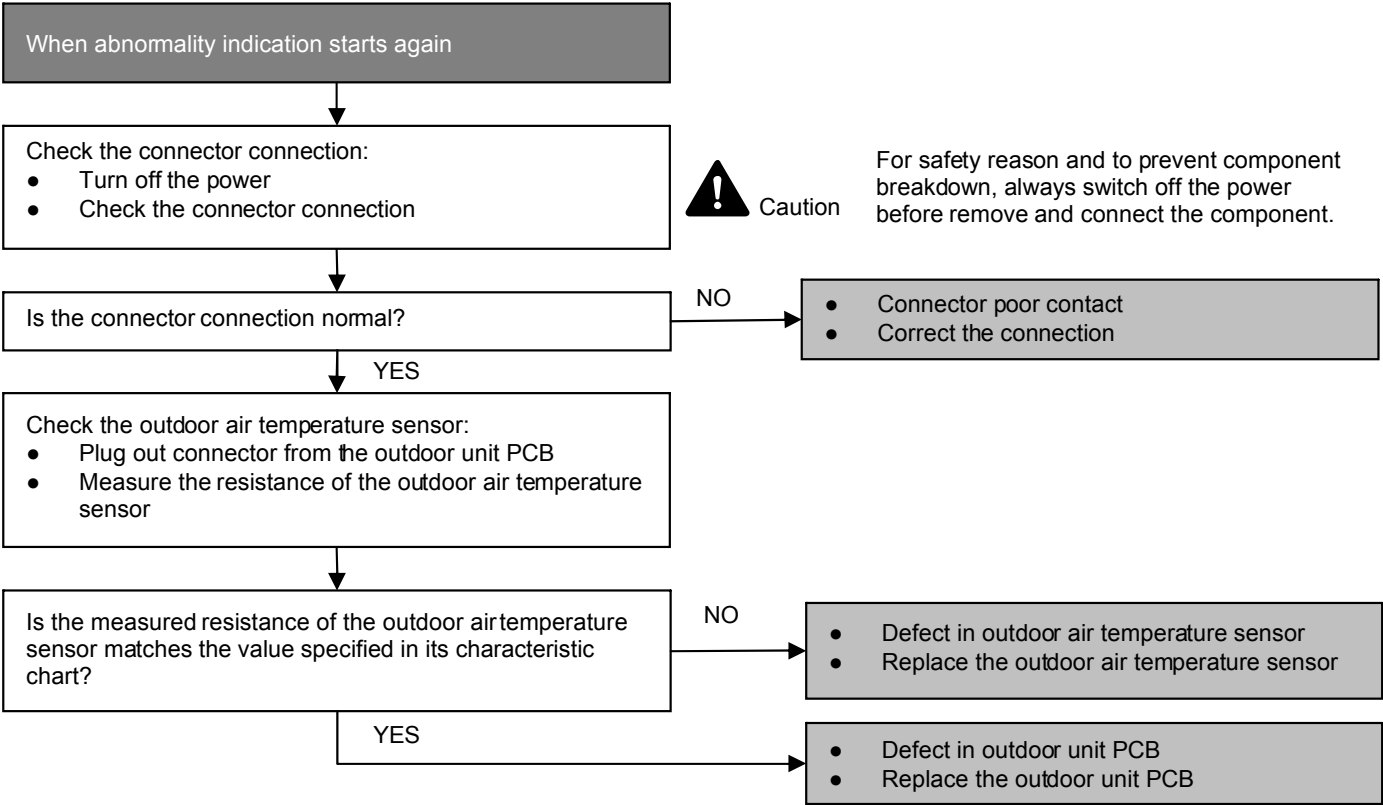
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor air temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.9 H28 (Outdoor Pipe Temperature Sensor Abnormality)

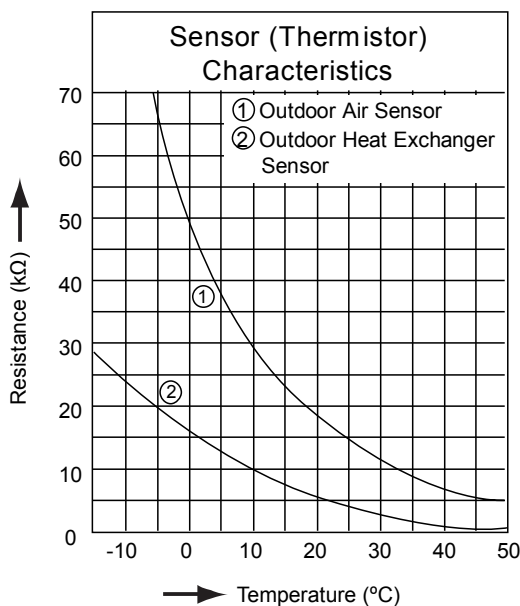
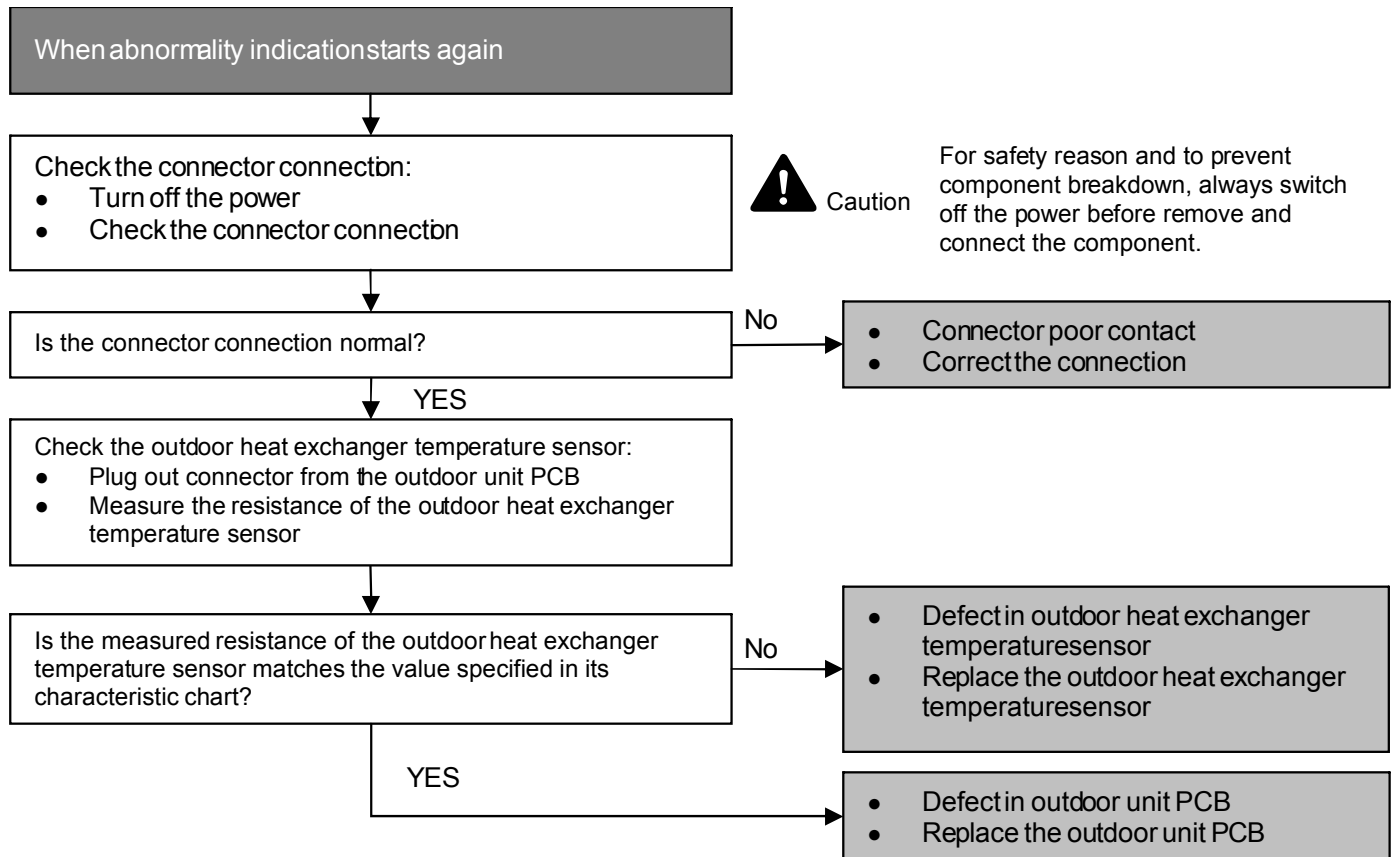
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor pipe temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.10 H30 (Compressor Discharge Temperature Sensor Abnormality)

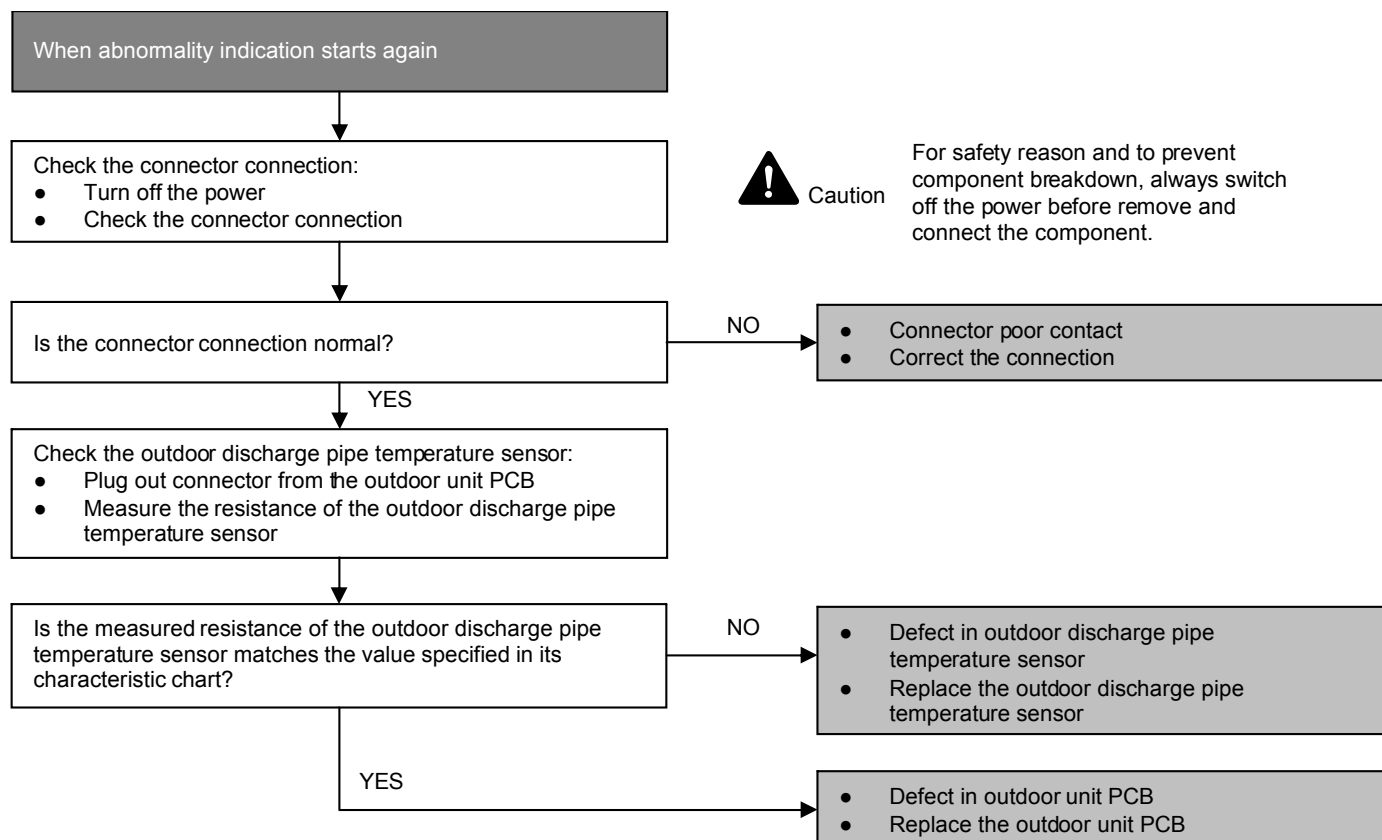
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor discharge pipe temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.11 H32 (Outdoor Heat Exchanger Temperature Sensor 2 Abnormality)

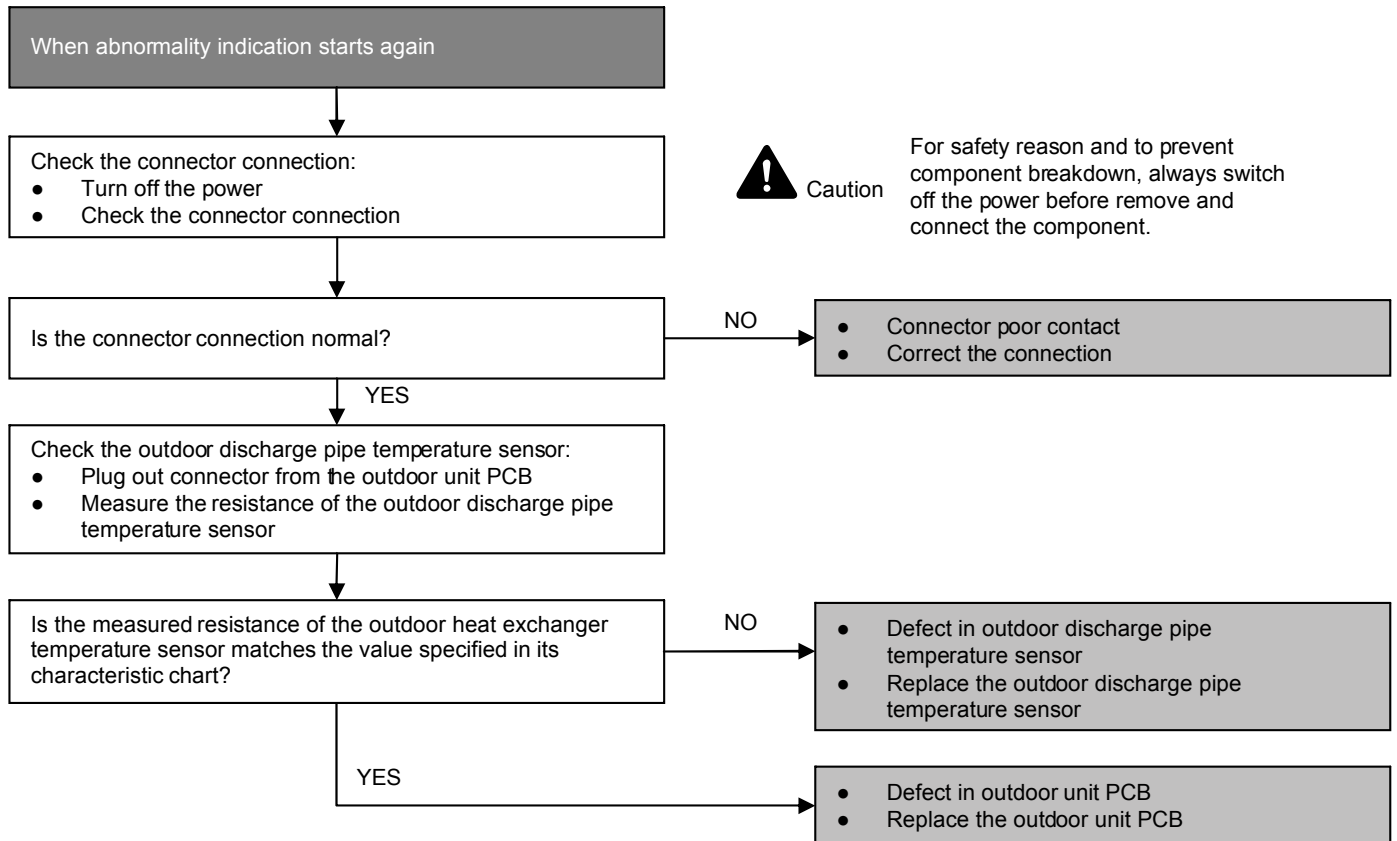
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor heat exchanger temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.12 H33 (Unspecified Voltage between Indoor and Outdoor)

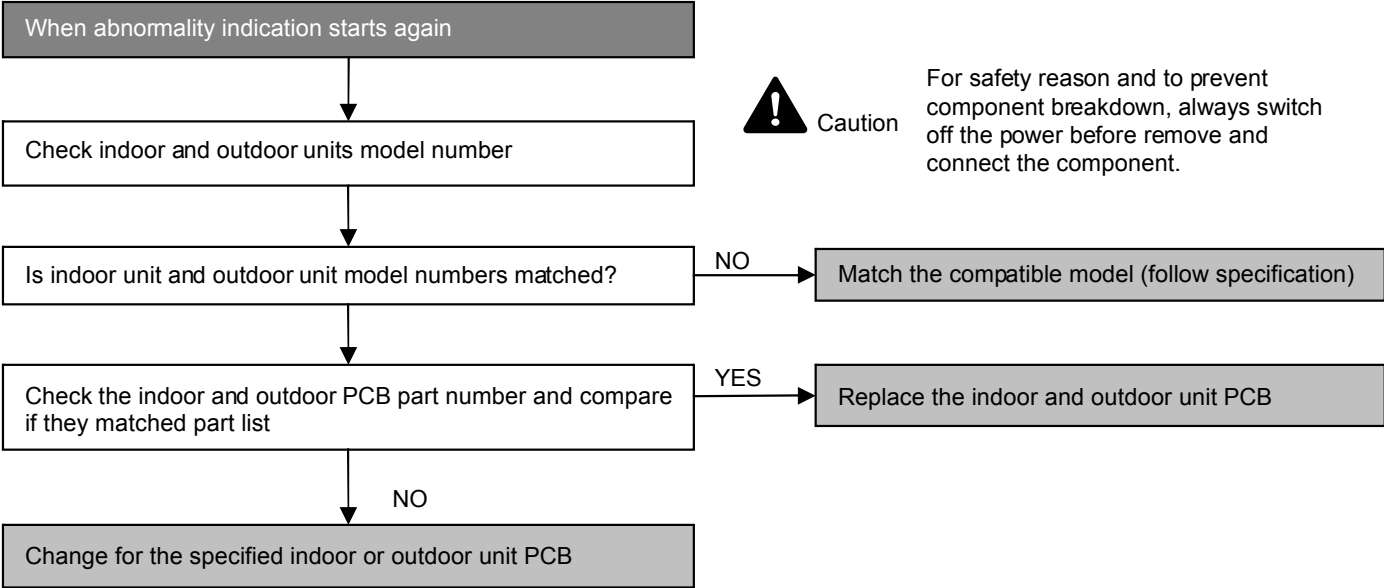
Malfunction Decision Conditions

- The supply power is detected for its requirement by the indoor/outdoor transmission.

Malfunction Caused

- Wrong models interconnected.
- Wrong indoor unit and outdoor unit PCBs used.
- Indoor unit or outdoor unit PCB defective.

Troubleshooting



16.4.13 H34 (Outdoor Heat Sink Temperature Sensor Abnormality)

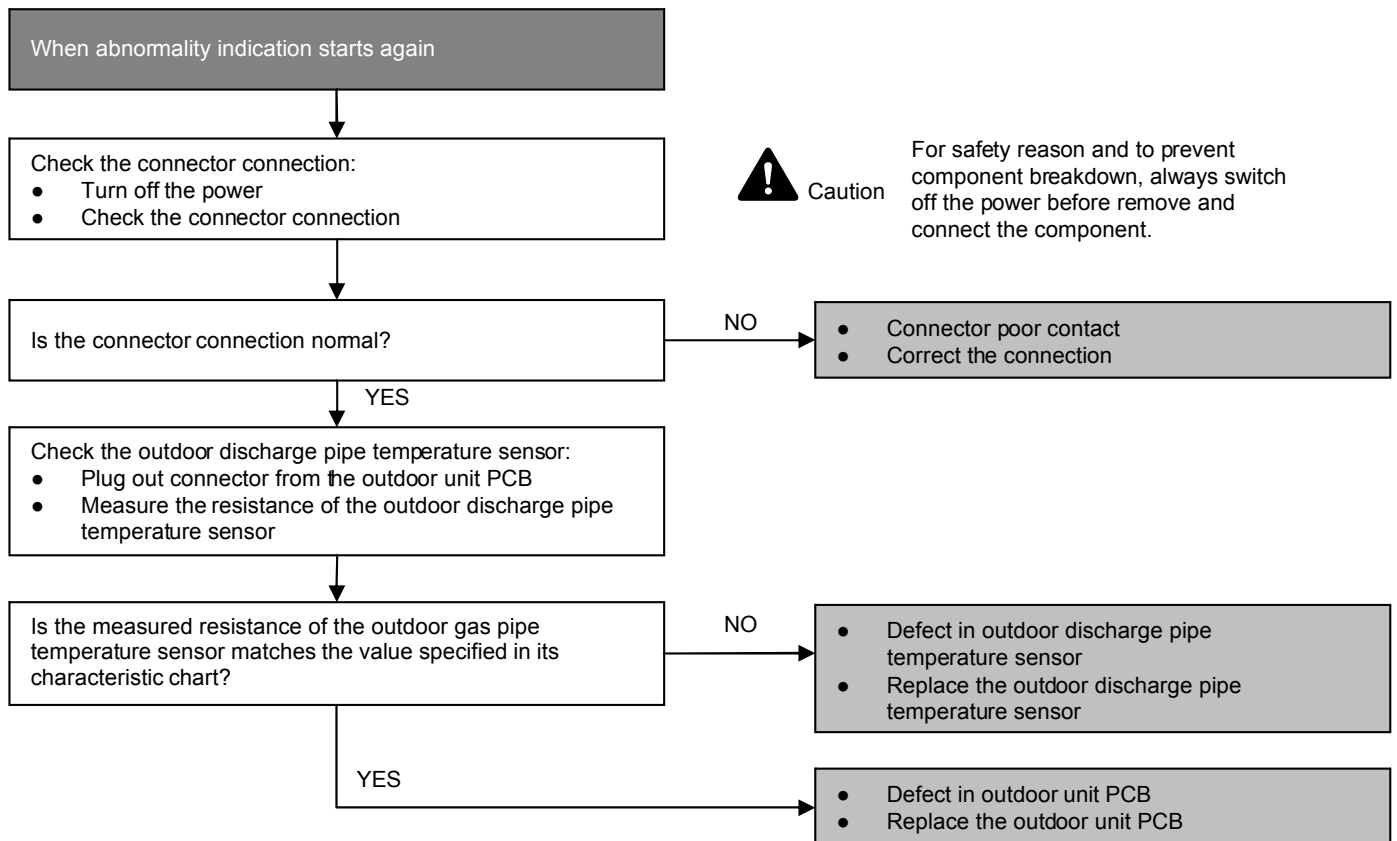
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor heat sink temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.14 H36 (Outdoor Gas Pipe Sensor Abnormality)

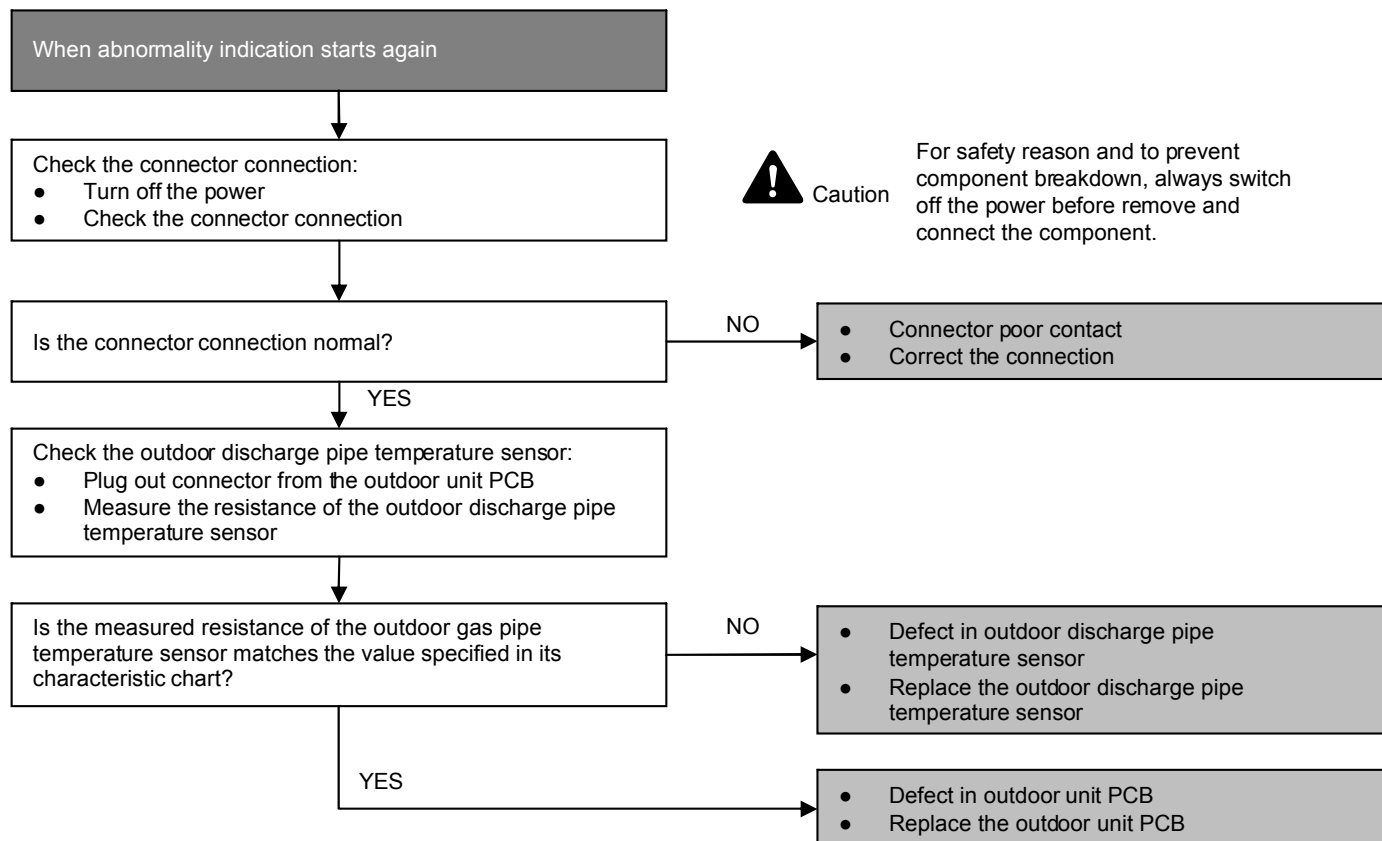
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor gas pipe temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.15 H37 (Outdoor Liquid Pipe Temperature Sensor Abnormality)

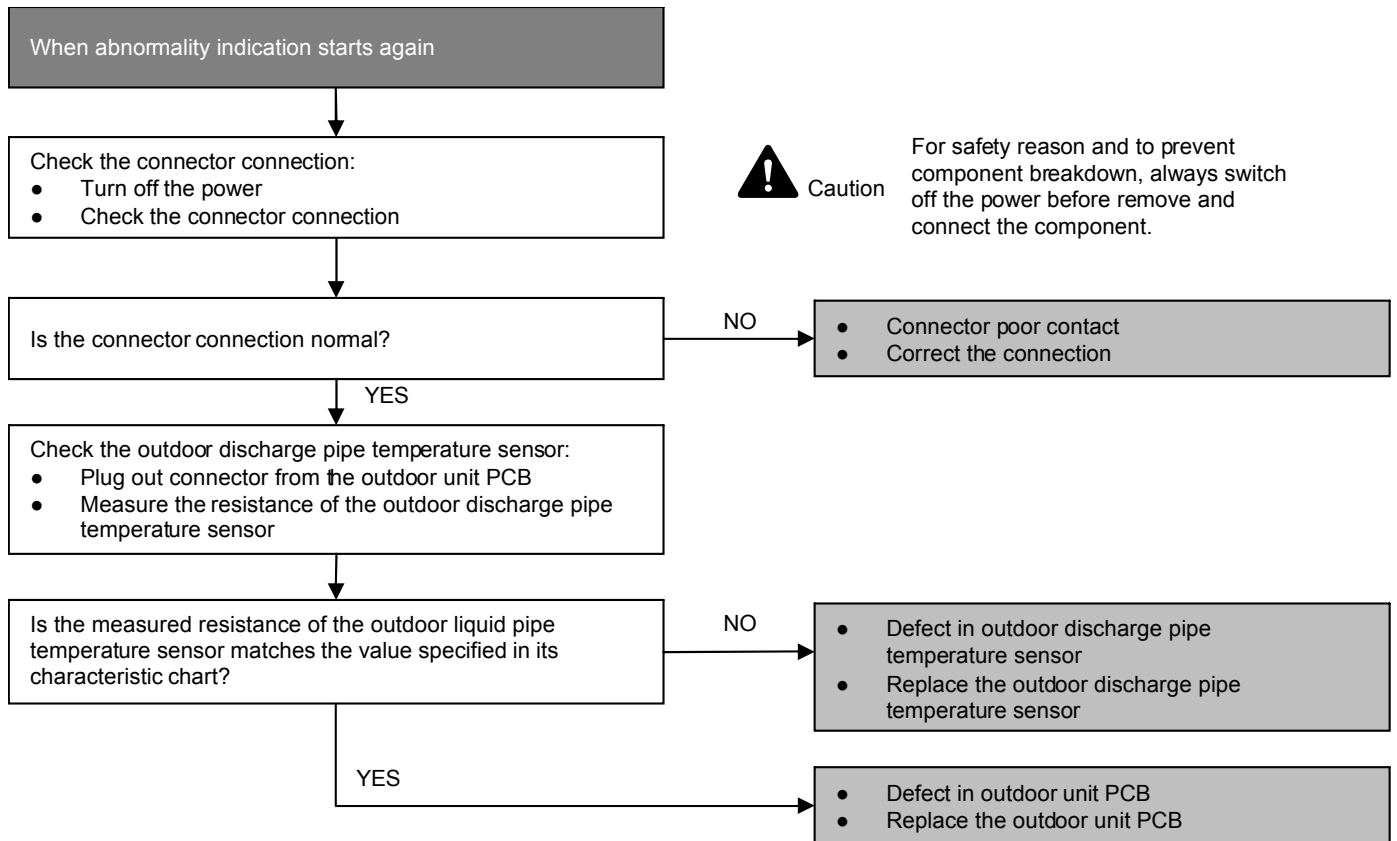
Malfunction Decision Conditions

- During startup and operation of cooling and heating, the temperatures detected by the outdoor liquid pipe temperature sensor are used to determine sensor errors.

Malfunction Caused

- Faulty connector connection.
- Faulty sensor.
- Faulty PCB.

Troubleshooting



16.4.16 H97 (Outdoor Fan Motor – DC Motor Mechanism Locked)

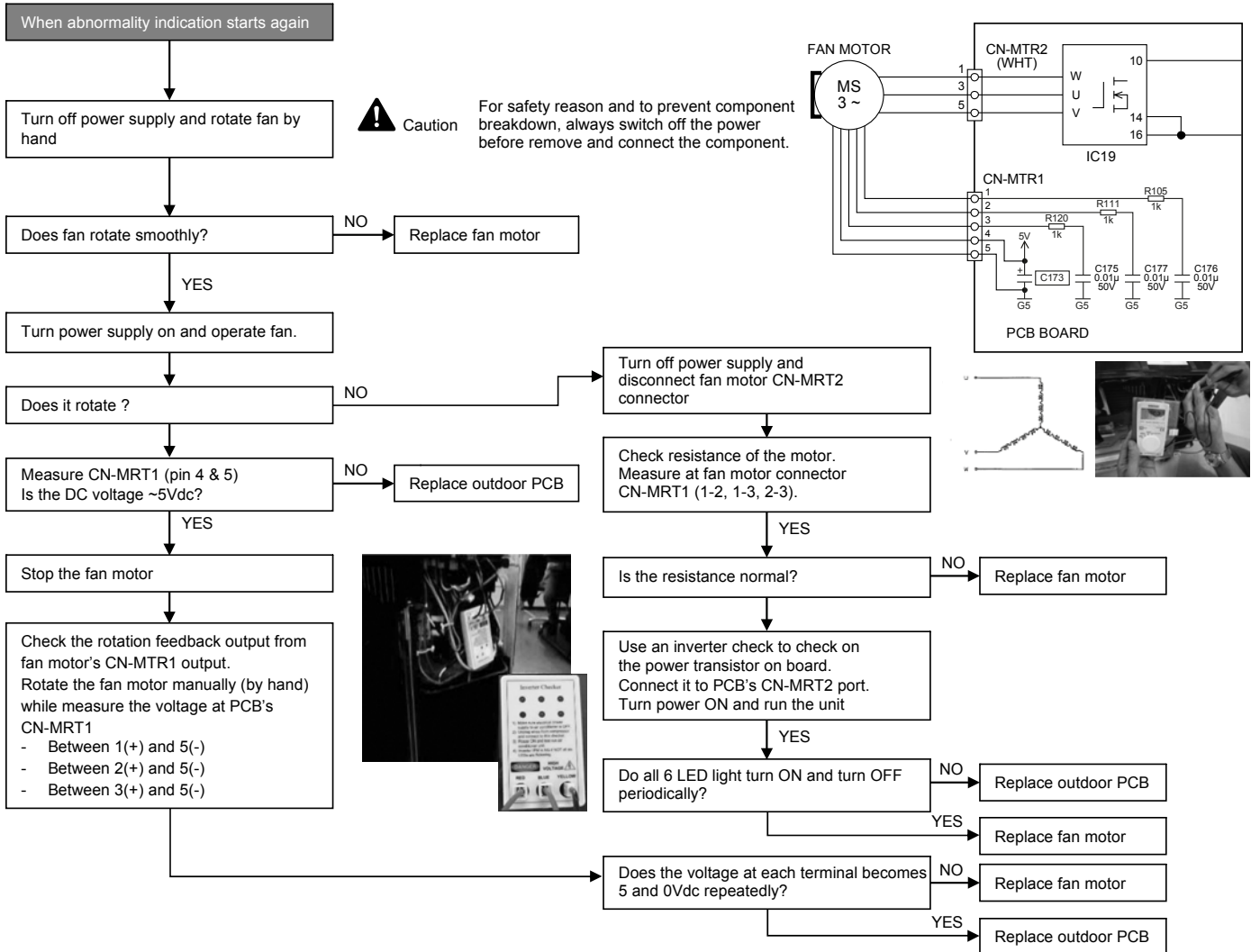
Malfunction Decision Conditions

- The rotation speed detected by the Hall IC during fan motor operation is used to determine abnormal fan motor.

Malfunction Caused

- Operation stops due to short circuit inside the fan motor winding.
- Operation stops due to breaking of wire inside the fan motor.
- Operation stops due to breaking of fan motor lead wires.
- Operation stops due to Hall IC malfunction.
- Operation error due to faulty outdoor unit PCB.

Troubleshooting



16.4.17 H98 (Error Code Stored in Memory and no alarm is triggered / no TIMER LED flashing)

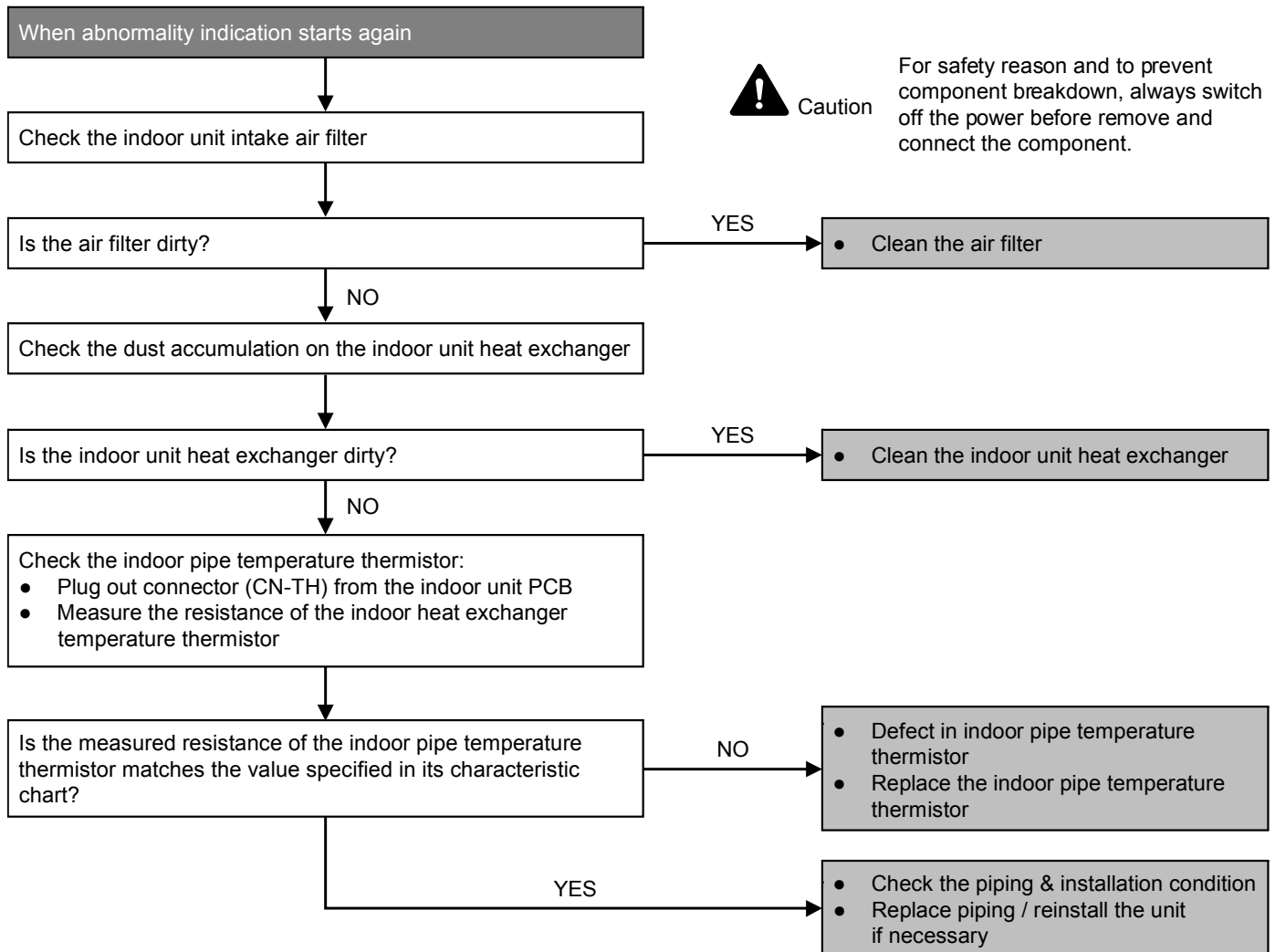
Malfunction Decision Conditions

- Indoor high pressure is detected when indoor heat exchanger is detecting very high temperature when the unit is operating in heating operation.
- Phenomena: unit is stopping and re-starting very often in heating mode

Malfunction Caused

- Indoor heat exchanger thermistor
- Clogged air filter or heat exchanger
- Over-bent pipe (liquid side)

Troubleshooting



16.4.18 H99 (Indoor Freeze Prevention Protection: Cooling or Soft Dry)

Error Code will not display (no Timer LED blinking) but store in EEPROM

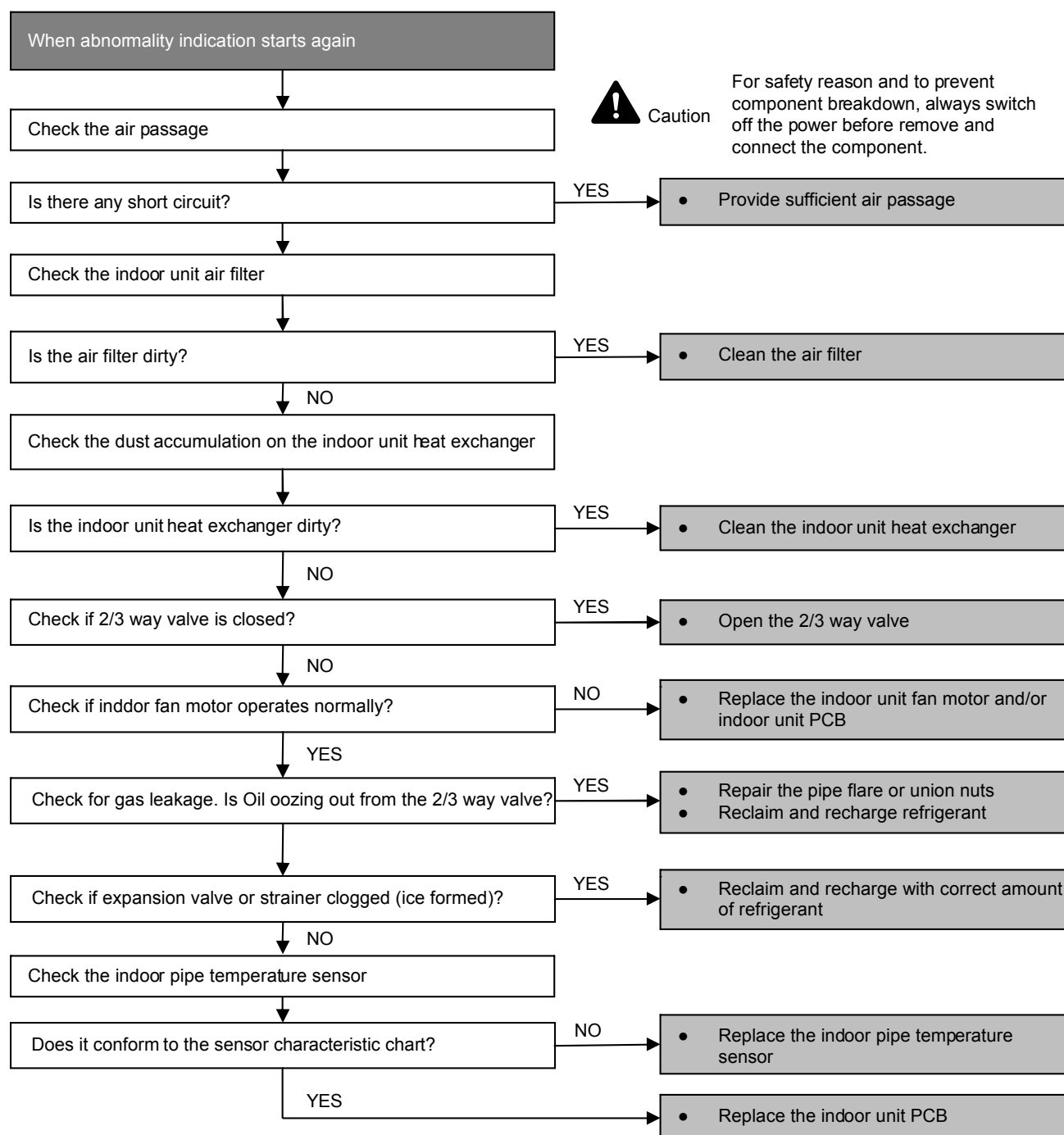
Malfunction Decision Conditions

- Freeze prevention control takes place (when indoor pipe temperature is lower than 2°C)

Malfunction Caused

- Air short circuit at indoor unit
- Clogged indoor unit air filter
- Dust accumulation on the indoor unit heat exchanger
- 2/3 way valve closed
- Faulty indoor unit fan motor
- Refrigerant shortage (refrigerant leakage)
- Clogged expansion valve or strainer
- Faulty indoor pipe temperature sensor
- Faulty indoor unit PCB

Troubleshooting



16.4.19 F11 (4-way Valve Switching Failure)

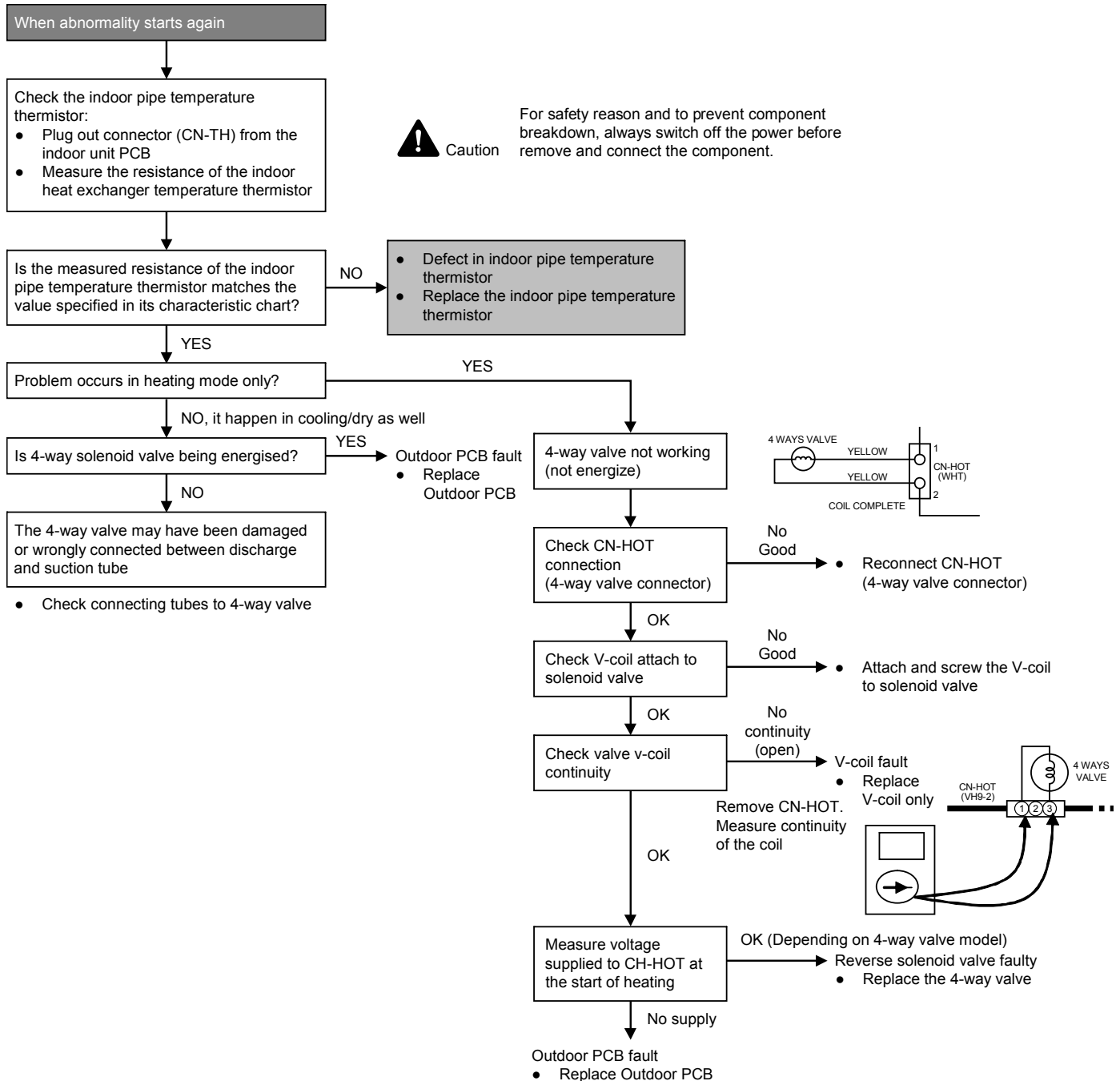
Malfunction Decision Conditions

- When indoor heat exchanger is cold during heating (except deice) or when indoor heat exchanger is hot during cooling and compressor operating, the 4-way valve is detected as malfunction.

Malfunction Caused

- Indoor heat exchanger (pipe) thermistor
- 4-way valve malfunction

Troubleshooting



* Check gas side pipe – for hot gas flow in cooling mode

16.4.20 F17 (Indoor Standby Units Freezing Abnormality)

Malfunction Decision Conditions

- When the different between indoor intake air temperature and indoor pipe temperature is above 10°C or indoor pipe temperature is below -1.0°C.

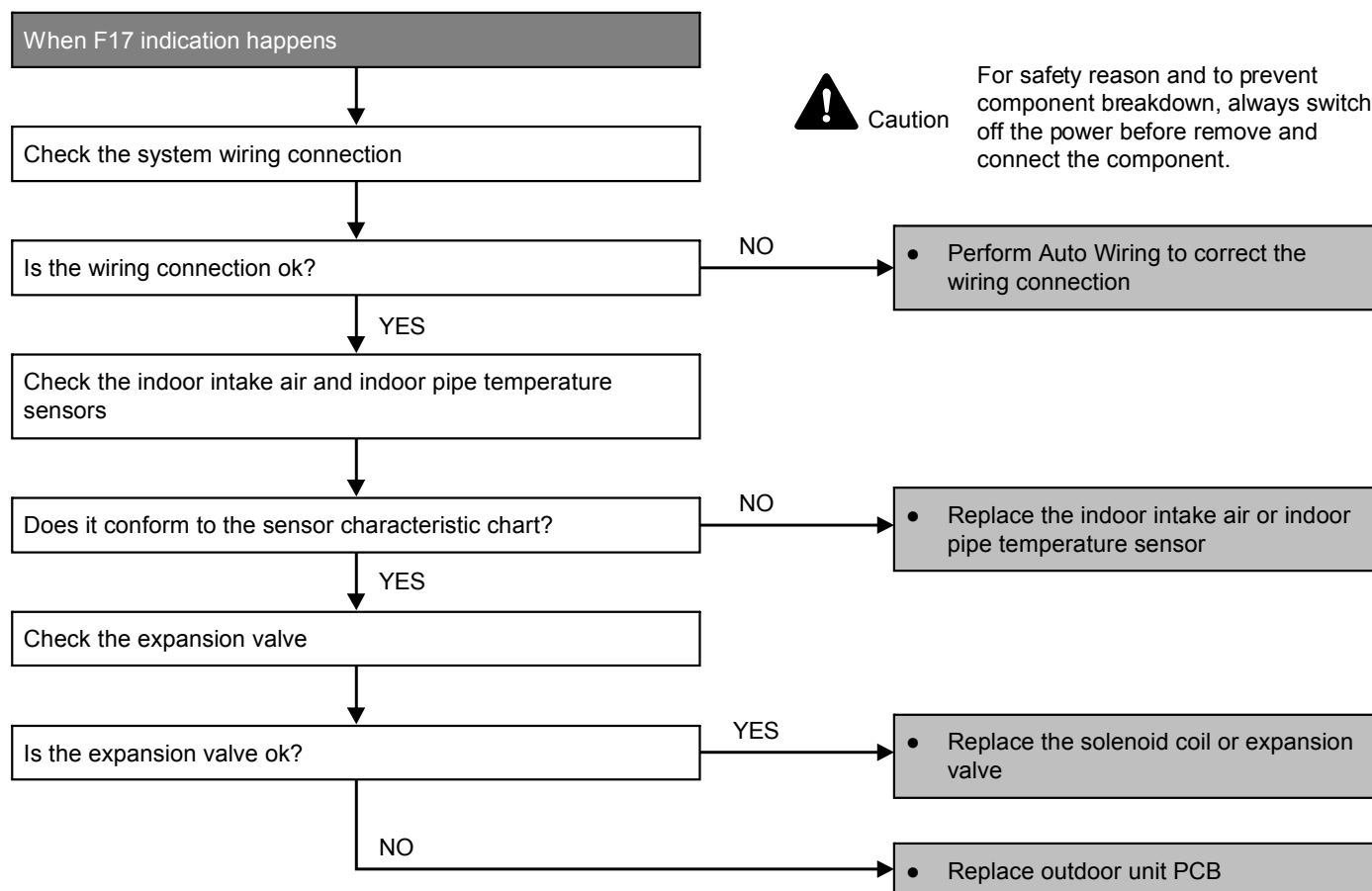
Remark:

When the indoor standby unit is freezing, the outdoor unit transfers F17 error code to the corresponding indoor unit and H39 to other indoor unit(s).

Malfunction Caused

- Wrong wiring connection
- Faulty sensor
- Faulty expansion valve

Troubleshooting



16.4.21 F90 (Power Factor Correction Protection)

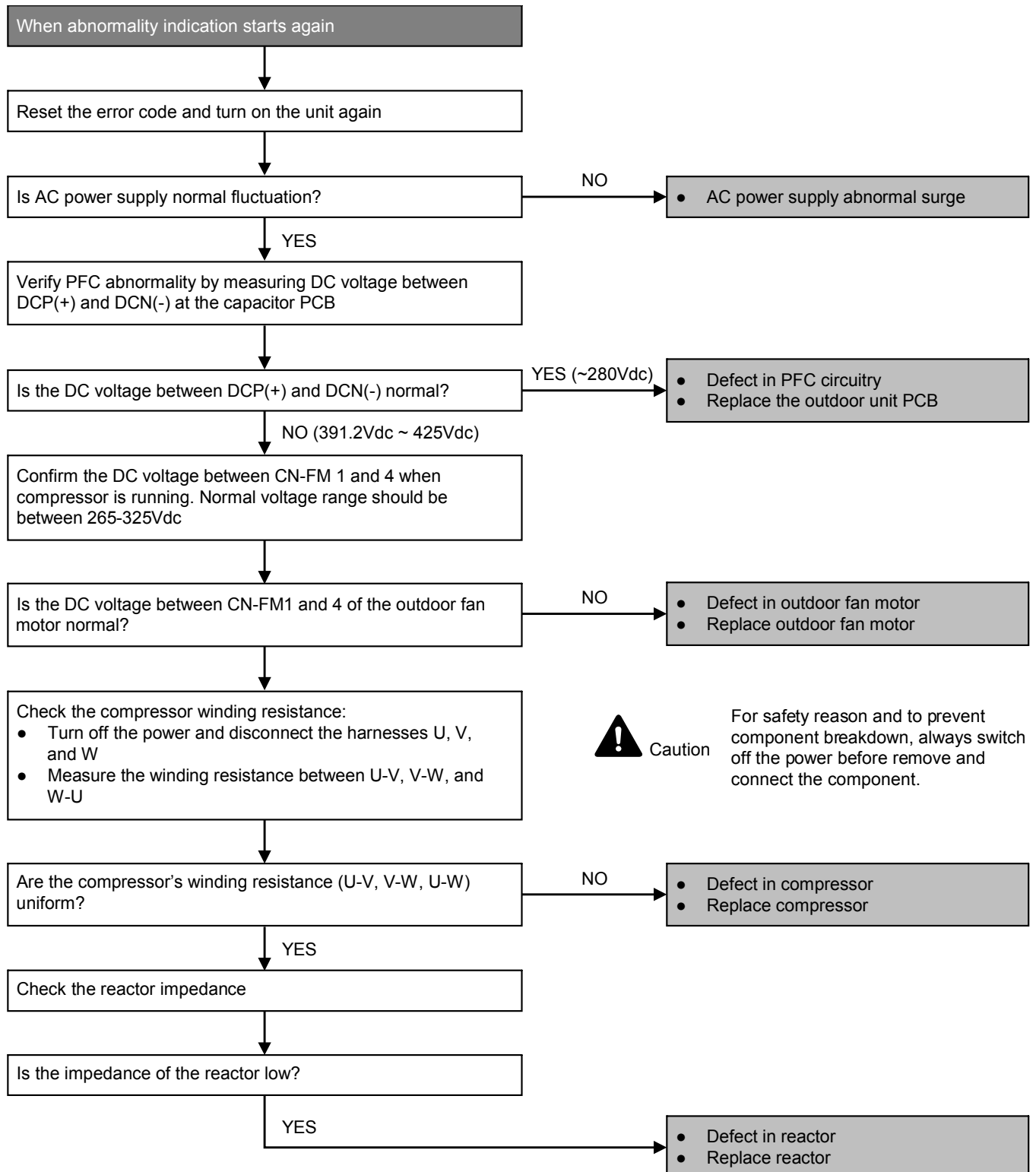
Malfunction Decision Conditions

- To maintain DC voltage level supply to power transistor.
- To detect high DC voltage level after rectification.

Malfunction Caused

- During startup and operation of cooling and heating, when Power Factor Correction (PFC) protection circuitry at the outdoor unit main PCB senses abnormal DC voltage level for power transistors.
- When DC voltage detected is LOW, transistor switching will turn ON by controller to push-up the DC level.
- When DC voltage detected is HIGH (391Vdc – 425Vdc), active LOW signal will send by the controller to turn OFF relay RY-C.

Troubleshooting



16.4.22 F91 (Refrigeration Cycle Abnormality)

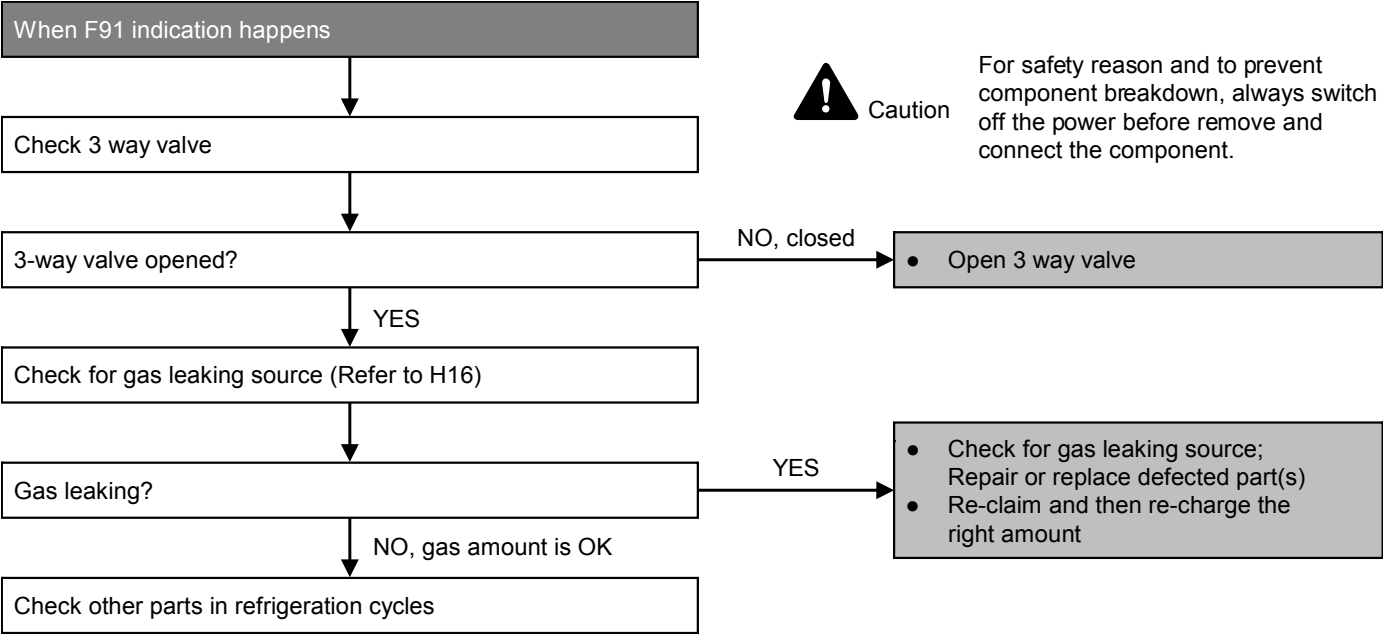
Malfunction Decision Conditions

- The input current is low while the compressor is running at higher than the setting frequency.

Malfunction Caused

- Lack of gas.
- 3-way valve close.

Troubleshooting



16.4.23 F93 (Compressor Rotation Failure)

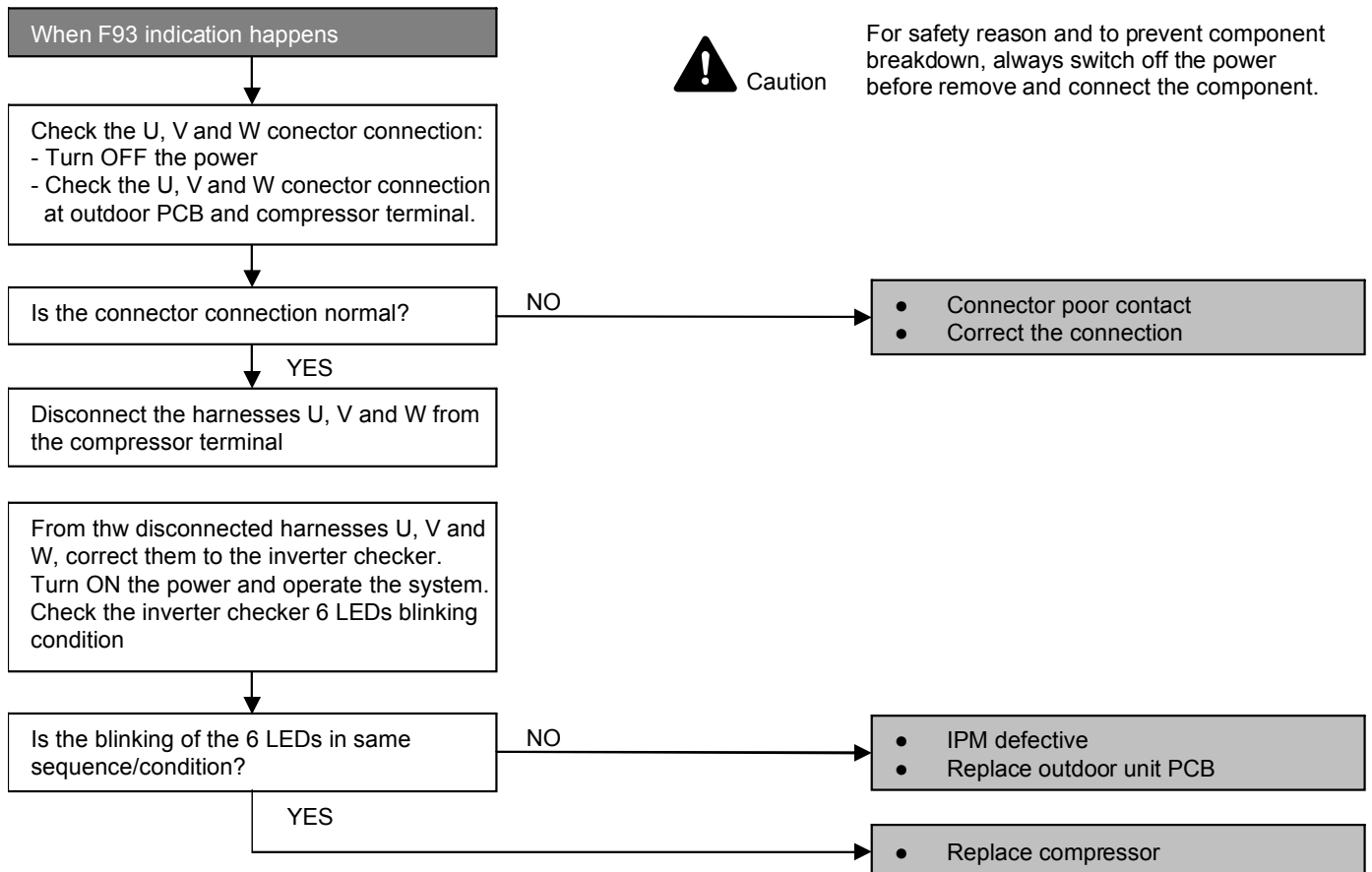
Malfunction Decision Conditions

- A compressor rotation failure is detected by checking the compressor running condition through the position detection circuit.

Malfunction Caused

- Compressor terminal disconnect
- Faulty Outdoor PCB
- Faulty compressor

Troubleshooting



16.4.24 F95 (Outdoor High Pressure Protection: Cooling or Soft Dry)

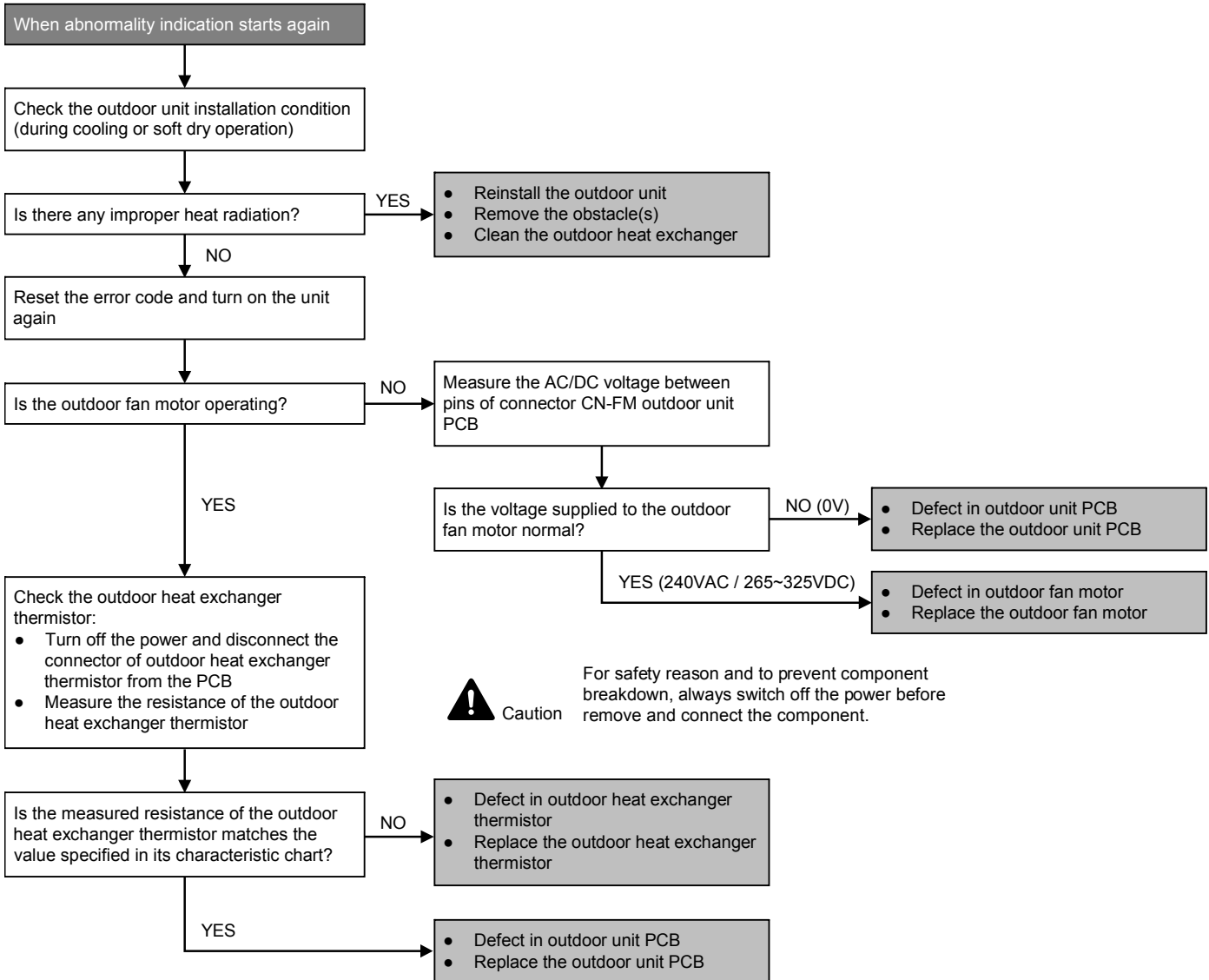
Malfunction Decision Conditions

- During operation of cooling or soft dry, when outdoor unit heat exchanger high temperature data is detected by the outdoor unit heat exchanger thermistor.

Malfunction Caused

- Outdoor heat exchanger temperature rise due to short-circuit of hot discharge air flow.
- Outdoor heat exchanger temperature rise due to defective of outdoor fan motor.
- Outdoor heat exchange temperature rise due to defective outdoor heat exchanger thermistor.
- Outdoor heat exchanger temperature rise due to defective of outdoor unit PCB.

Troubleshooting



16.4.25 F96 (IPM Overheating)

Malfunction Decision Conditions

- During operating of cooling and heating, when IPM temperature data (100°C) is detected by the IPM temperature sensor.

Multi Models only

- Compressor Overheating: During operation of cooling and heating, when the compressor OL is activated.
- Heat Sink Overheating: During operation of cooling and heating, when heat sink temperature data (90°C) is detected by the heat sink temperature sensor.

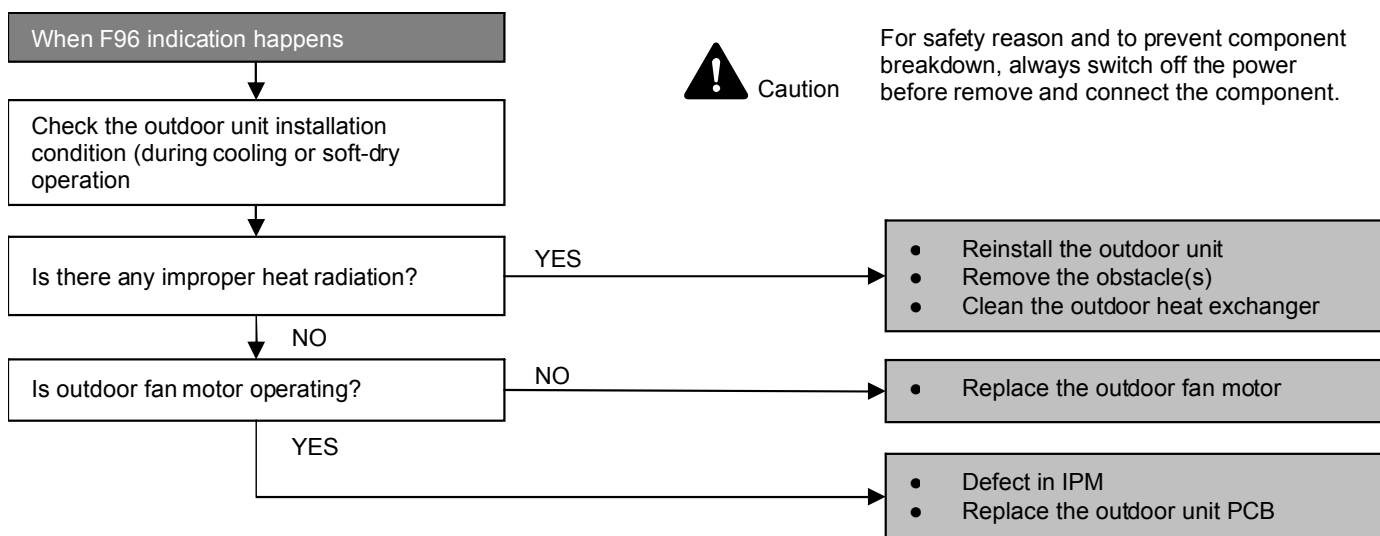
Malfunction Caused

- IPM overheats due to short circuit of hot discharge air flow.
- IPM overheats due to defective of outdoor fan motor.
- IPM overheats due to defective of internal circuitry of IPM.
- IPM overheats due to defective IPM temperature sensor.

Multi Models Only

- Compressor OL connector poor contact.
- Compressor OL faulty.

Troubleshooting



16.4.26 F97 (Compressor Overheating)

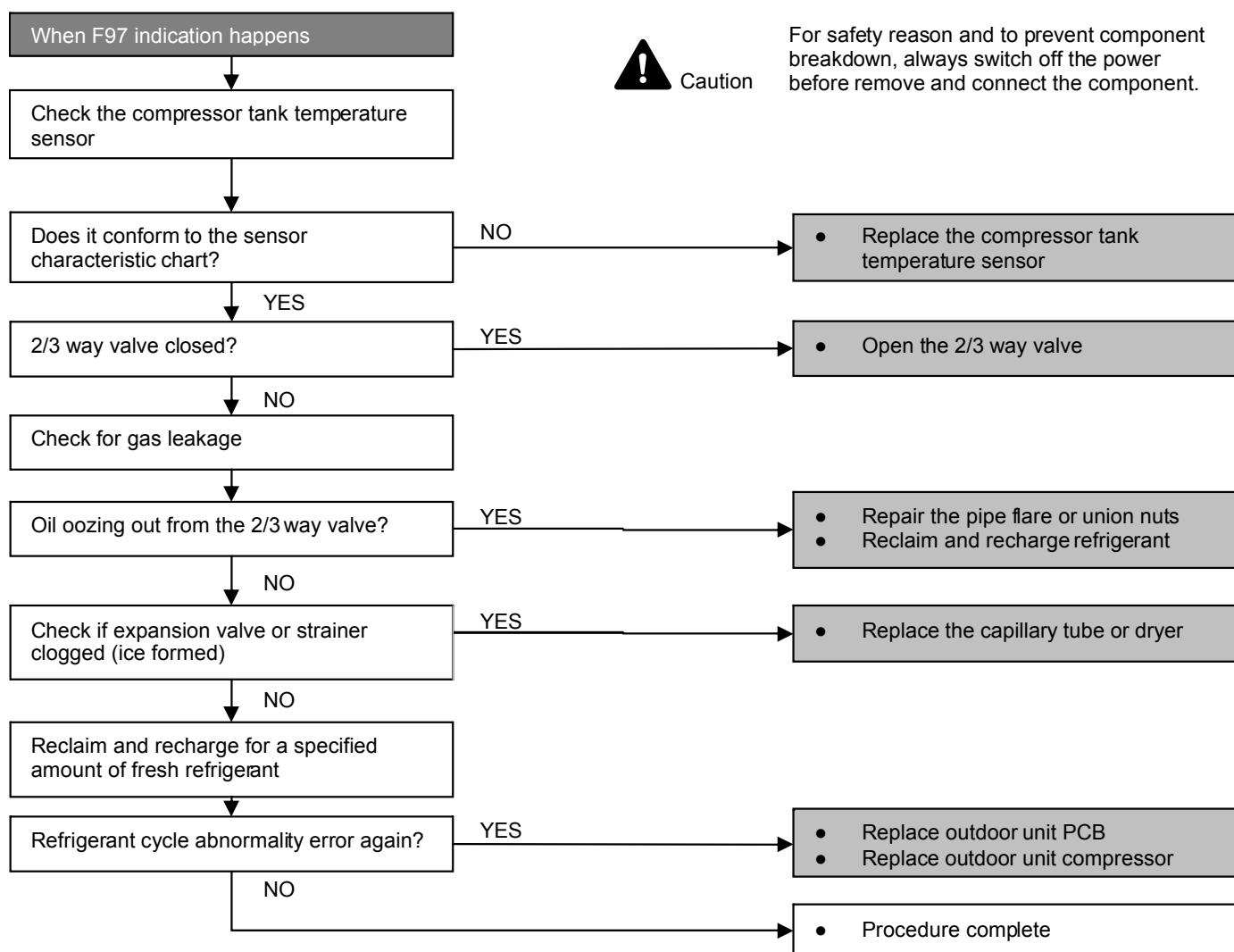
Malfunction Decision Conditions

- During operation of cooling and heating, when compressor tank temperature data (112°C) is detected by the compressor tank temperature sensor.

Malfunction Caused

- Faulty compressor tank temperature sensor
- 2/3 way valve closed
- Refrigerant shortage (refrigerant leakage)
- Faulty outdoor unit PCB
- Faulty compressor

Troubleshooting



16.4.27 F98 (Input Over Current Detection)

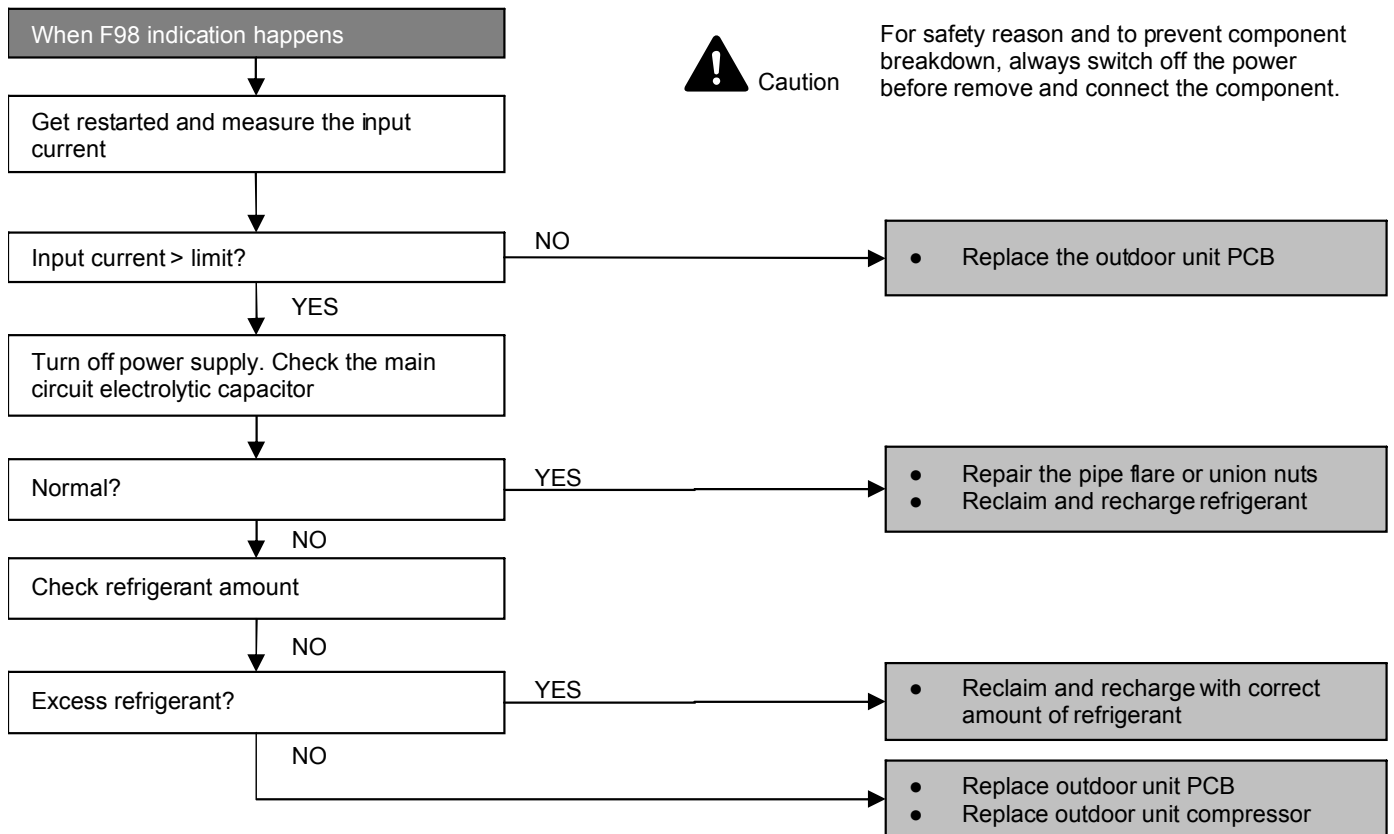
Malfunction Decision Conditions

- During operation of cooling and heating, when an input over-current (X value in Total Running Current Control) is detected by checking the input current value being detected by current transformer (CT) with the compressor running.

Malfunction Caused

- Excessive refrigerant.
- Faulty outdoor unit PCB.

Troubleshooting



16.4.28 F99 (DC Peak Detection)

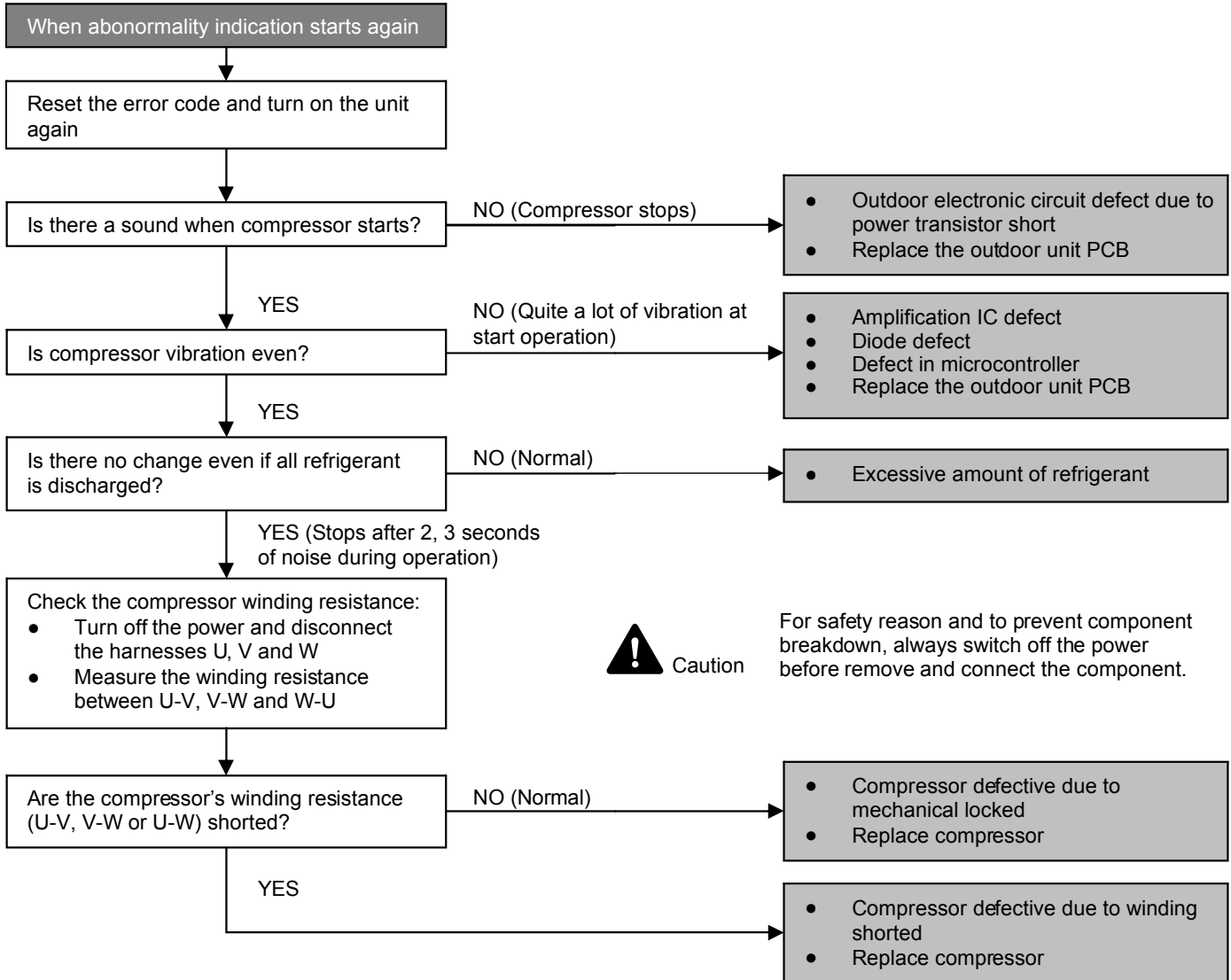
Malfunction Decision Conditions

During startup and operation of cooling and heating, when inverter DC peak data is received by the outdoor internal DC Peak sensing circuitry.

Malfunction Caused

- DC current peak due to compressor failure.
- DC current peak due to defective power transistor(s).
- DC current peak due to defective outdoor unit PCB.
- DC current peak due to short circuit.

Troubleshooting



17. Disassembly and Assembly Instructions



WARNING

High Voltage is generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

17.1 Indoor Unit

17.1.1 Indoor Electronic Controllers, Cross Flow Fan and Indoor Fan Motor Removal Procedures

17.1.1.1 To remove front grille

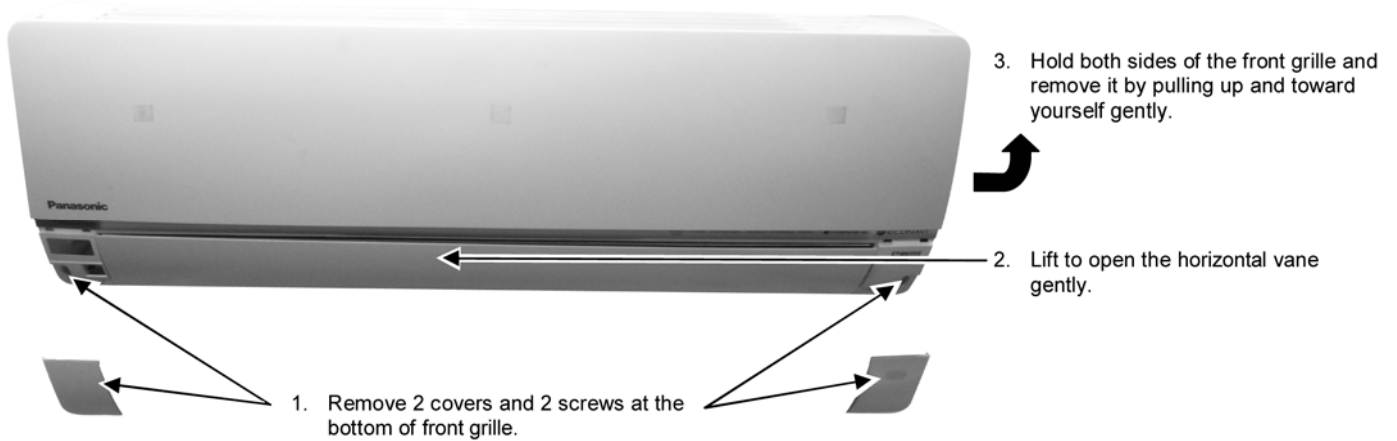


Figure 1

17.1.1.2 To remove electronic controller

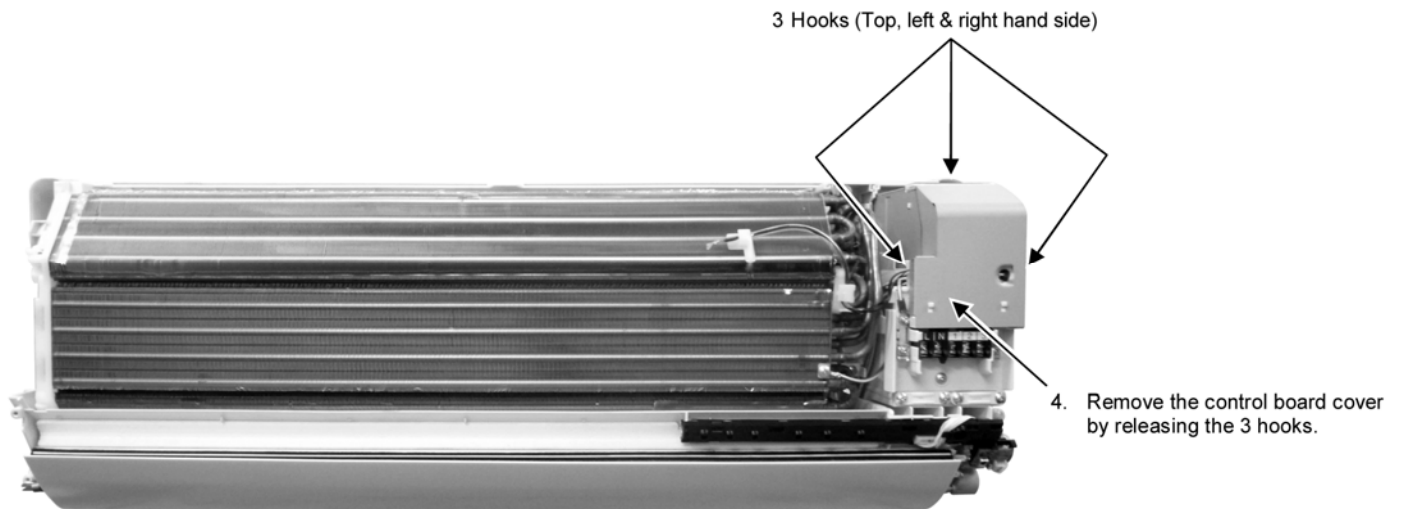


Figure 2

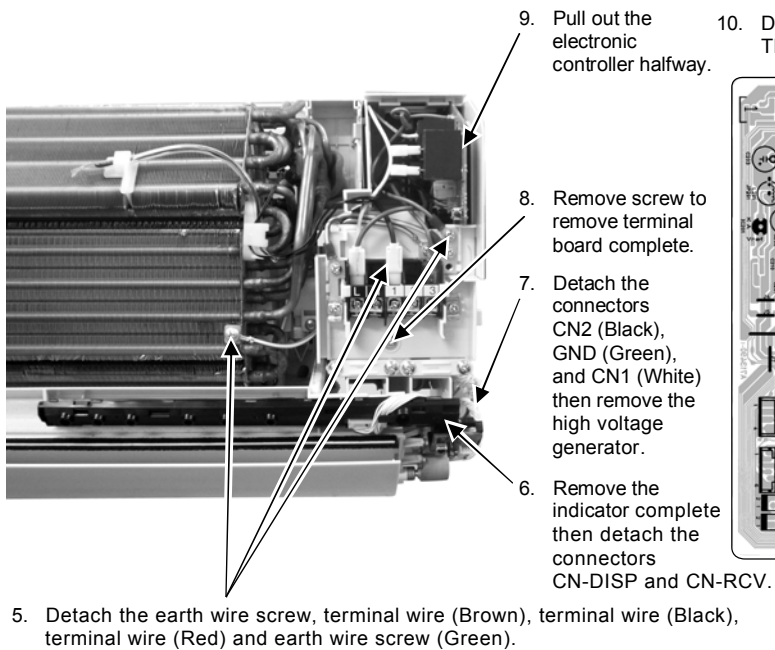


Figure 3

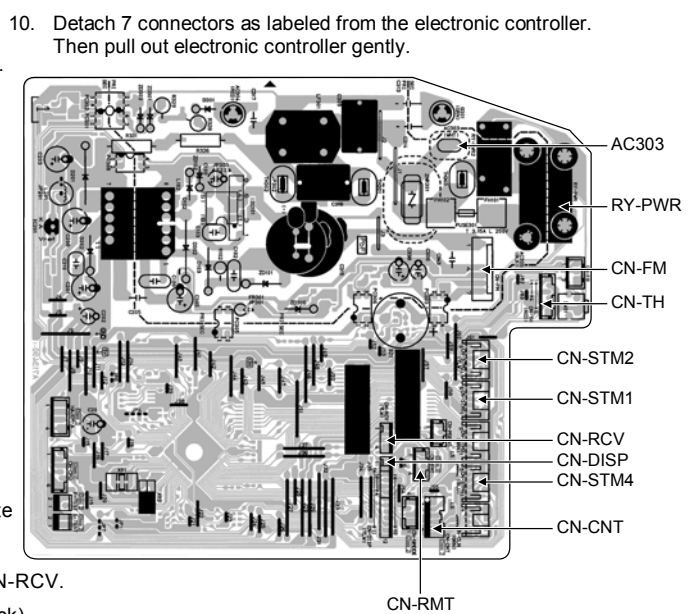


Figure 4

17.1.1.3 To remove discharge grille

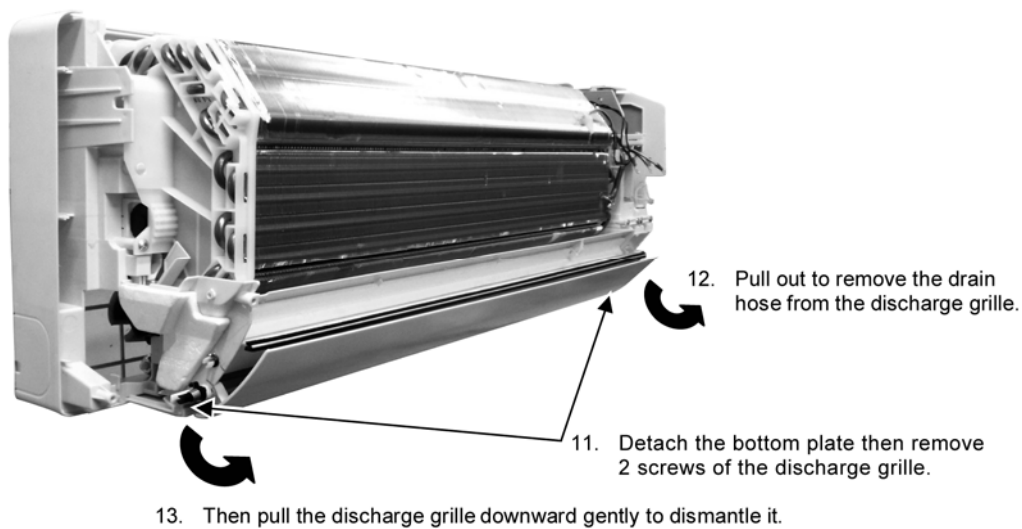


Figure 5

17.1.1.4 To remove control board

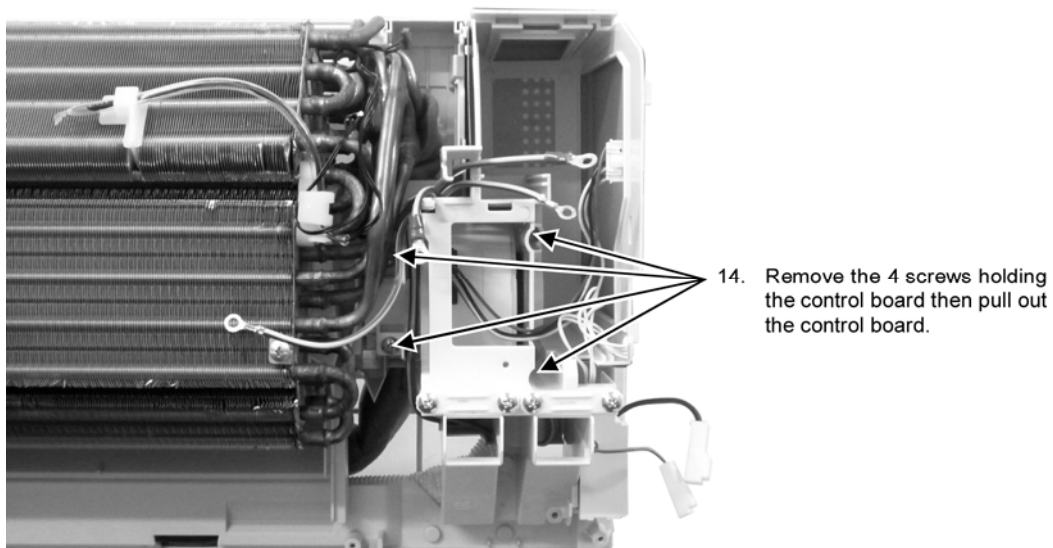


Figure 6

17.1.1.5 To remove cross flow fan and indoor fan motor

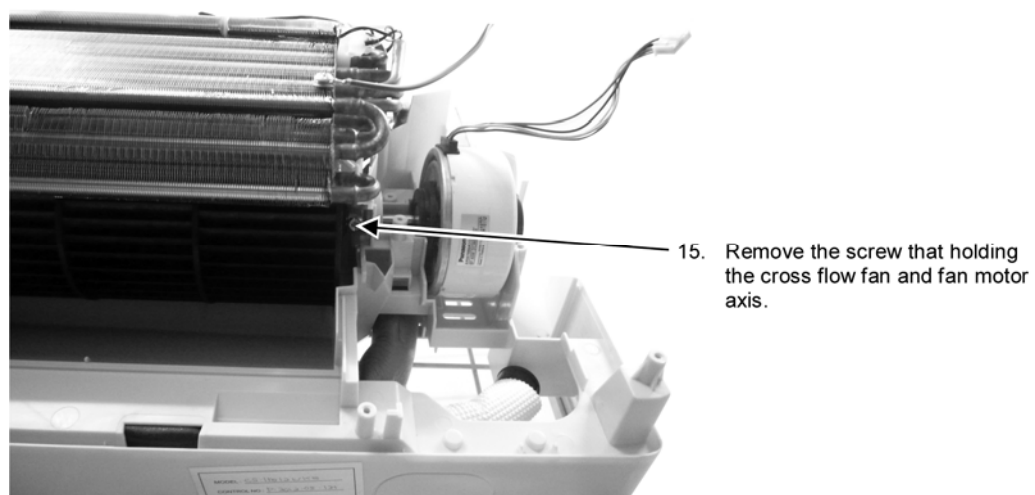


Figure 7

17. Remove the bearing by pulling it out gently.

16. Remove the screw from the evaporator.

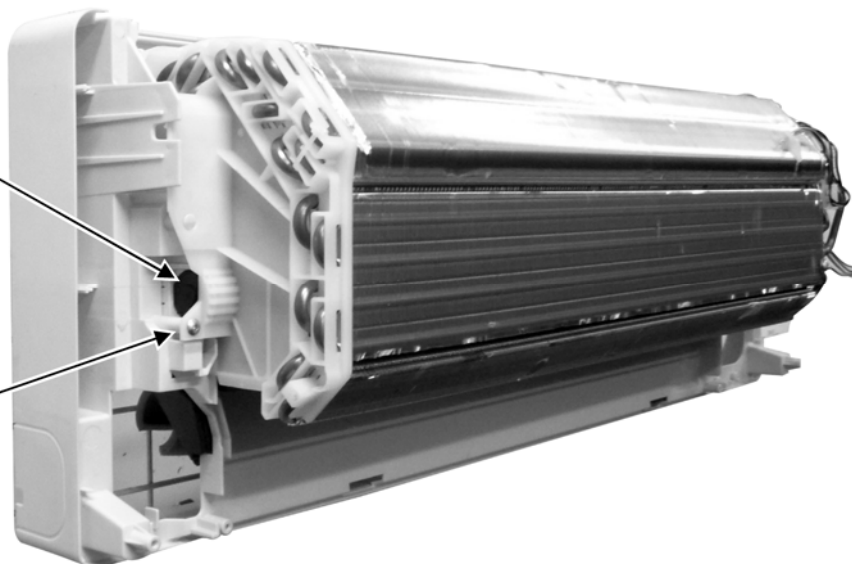
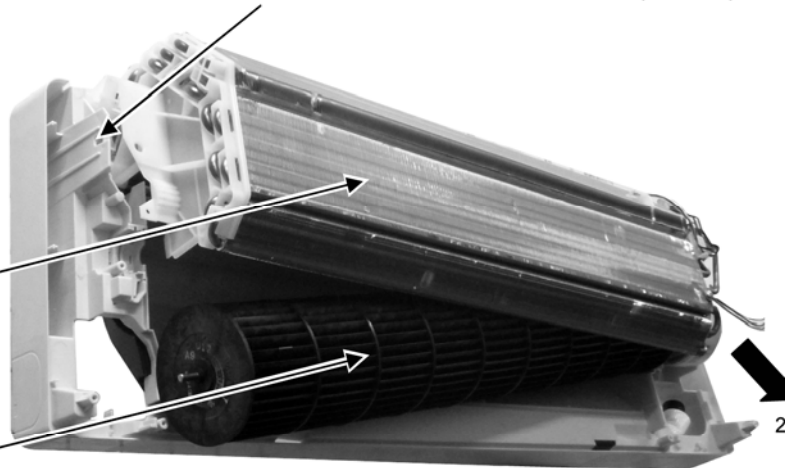


Figure 8

18. Push the holdfast to the left and lift up the evaporator.

Evaporator

Cross flow fan



20. Fan motor can be removed after the removal of the cross flow fan.

Reminder: To reinstall the fan motor, adjust the fan motor connector to 90° towards you before fixing control board.

19. Remove the cross flow fan from the unit by pulling it to the left and downward.

Figure 9

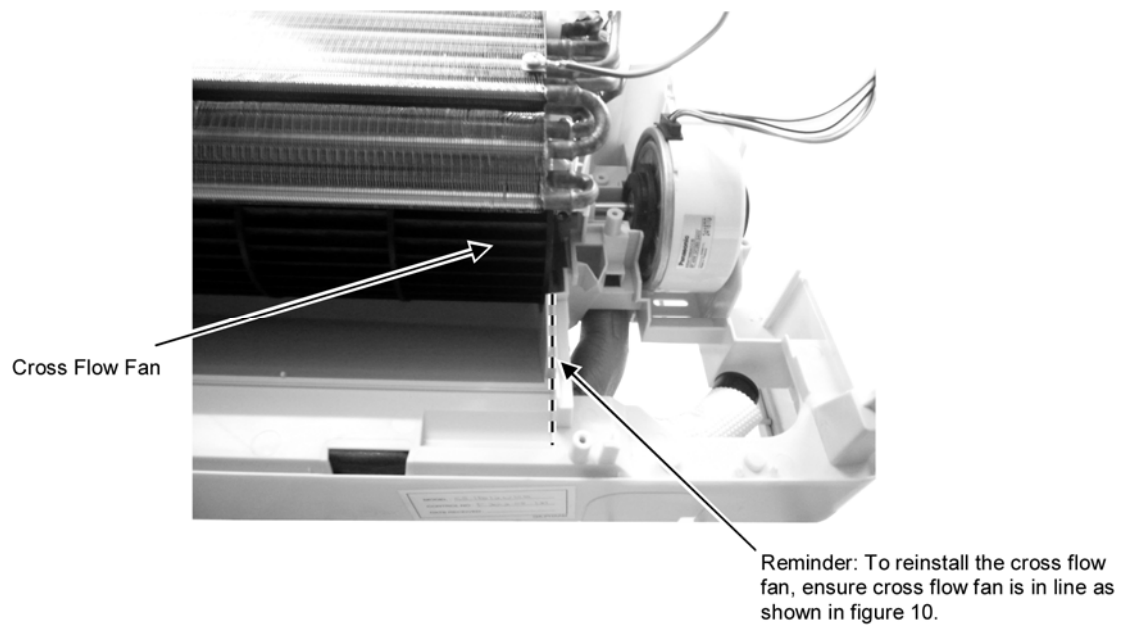


Figure 10

17.2 Outdoor Electronic Controller Removal Procedure



Caution! When handling electronic controller, be careful of electrostatic discharge.

1. Remove the 5 screws of the Top Panel.

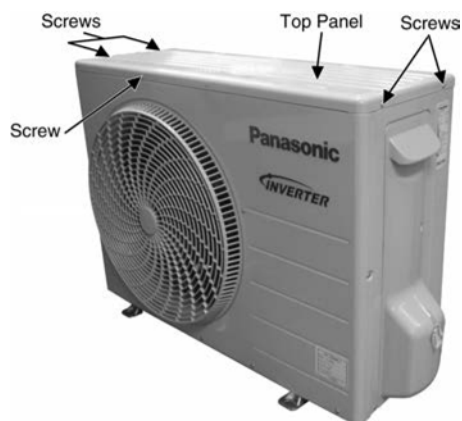


Fig. 1

2. Remove the 8 screws of the Front Panel.

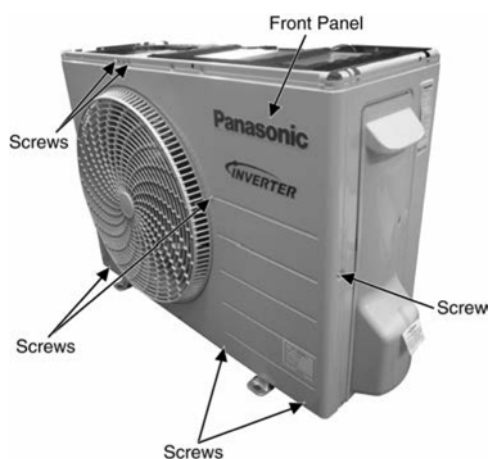


Fig. 2

3. Remove the screw of the Terminal Board Cover.
4. Remove the Top Cover of the Control Board by 4 hooks.

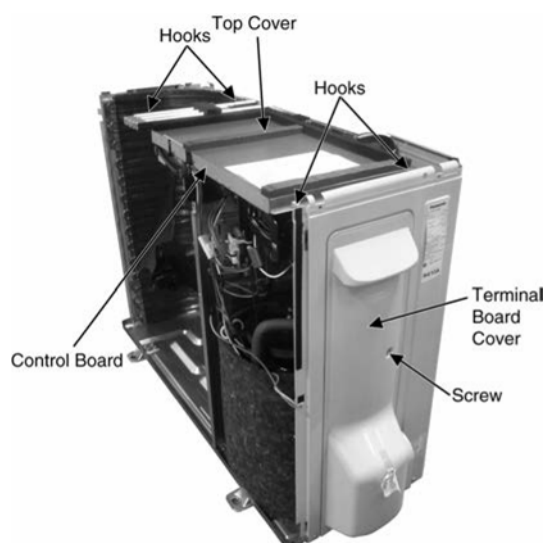


Fig. 3

5. Remove the Control Board as follows:

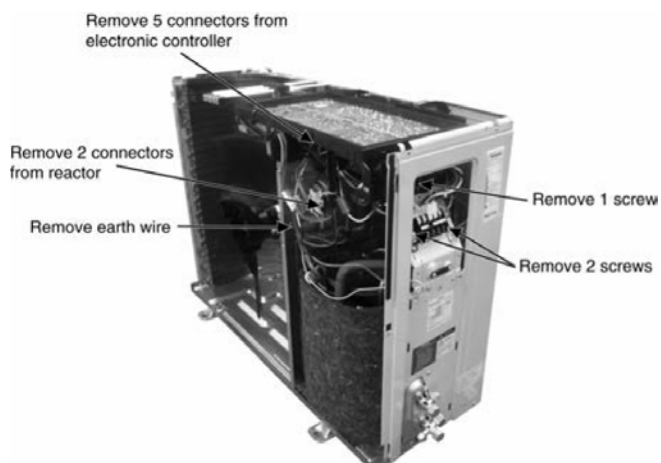


Fig. 4

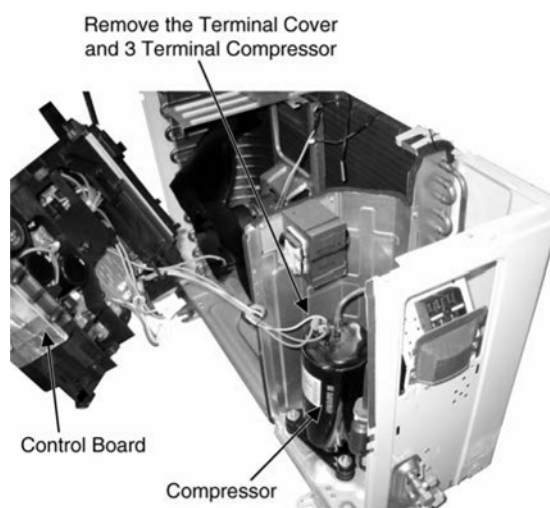


Fig. 5

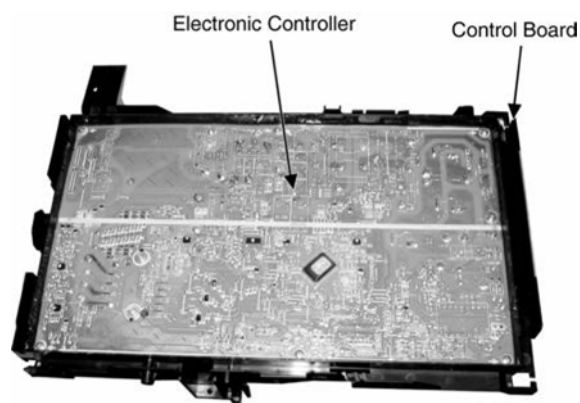


Fig. 6

18. Technical Data

Technical data provided are based on the air conditioner running under free frequency.

18.1 Cool Mode Performance Data

Unit setting: Standard piping length, Hi Fan, Cool mode at 16°C

Voltage: 230V

18.1.1 CS-HZ9RKE / CU-HZ9RKE CS-HZ9RKE-4 / CU-HZ9RKE-4 CS-AZ9RKE / CU-AZ9RKE

Indoor (°C)		Outdoor DB (°C)								
DB	WB	16			25			35		
		TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
27	19.0	2990	2659	254	2810	2528	345	2500	2400	455
	22.0	3337	2012	240	3095	1916	338	2719	1756	450
23	15.7	2840	2583	266	2629	2488	352	2343	2296	454
	18.4	3075	2050	258	2800	1902	347	2515	1779	454
20	13.3	2028	1987	153	1930	1892	254	1834	1798	399
	15.8	2043	1742	141	2524	1844	349	2252	1724	452

(Dry bulb value based on 46% humidity)

18.1.2 CS-HZ12RKE / CU-HZ12RKE

Indoor (°C)		Outdoor DB (°C)								
DB	WB	16			25			35		
		TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
27	19.0	4186	3331	463	3934	3168	630	3500	3007	830
	22.0	4672	2522	438	4333	2400	616	3807	2200	821
23	15.7	3976	3237	485	3680	3118	641	3280	2968	828
	18.4	4305	2569	471	3919	2384	633	3520	2229	828
20	13.3	2503	2288	209	2702	2657	464	2568	2542	728
	15.8	2519	1923	197	3534	2310	636	3152	2160	824

(Dry bulb value based on 46% humidity)

TC - Total Cooling Capacity (kW)
 SHC - Sensible Heat Capacity (kW)
 IP - Input Power (kW)

18.2 Heat Mode Performance Data

Unit setting: Standard piping length, Hi Fan, Heat mode at 30°C

Voltage: 230V

18.2.1 CS-HZ9RKE / CU-HZ9RKE CS-HZ9RKE-4 / CU-HZ9RKE-4 CS-AZ9RKE / CU-AZ9RKE

Indoor (°C)	Outdoor WB (°C)													
DB	-20/-21		-15/-16		-10/-11		-7/-8		2/1		7/6		12/11	
	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP
24	2761	1546	3580	1652	3521	1647	4043	1652	4699	1620	3158	609	3585	627
20	2800	1470	3630	1570	3630	1566	4100	1570	4820	1560	3200	570	3726	583
16	2884	1394	3739	1489	3739	1485	4223	1489	4858	1475	3443	571	3979	581

18.2.2 CS-HZ12RKE / CU-HZ12RKE

Indoor (°C)	Outdoor WB (°C)													
DB	-20/-21		-15/-16		-10/-11		-7/-8		2/1		7/6		12/11	
	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP	TC	IP
24	3057	1736	3895	1946	3521	1647	4635	2030	5479	2087	4145	897	4705	924
20	3100	1650	3950	1850	3630	1566	4700	1930	5620	2010	4200	840	4890	858
16	3193	1565	4068	1754	3739	1485	4841	1830	5664	1901	4519	842	5222	856

TC - Total Cooling Capacity (kW)

IP - Input Power (kW)

19. Service Data

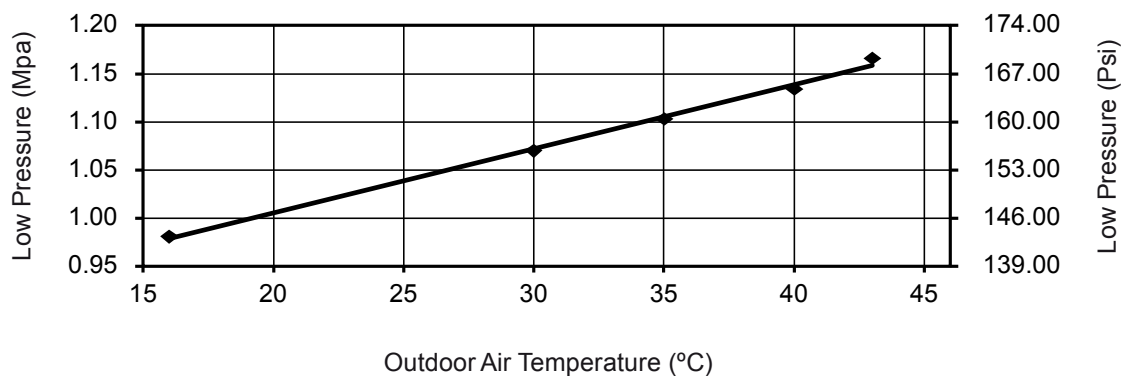
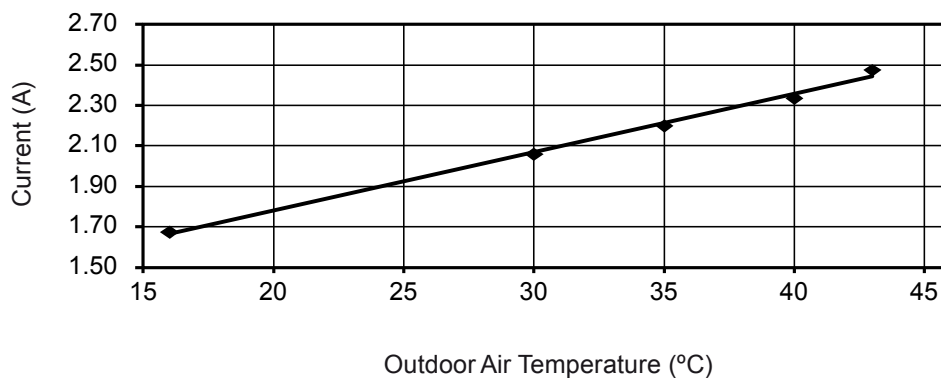
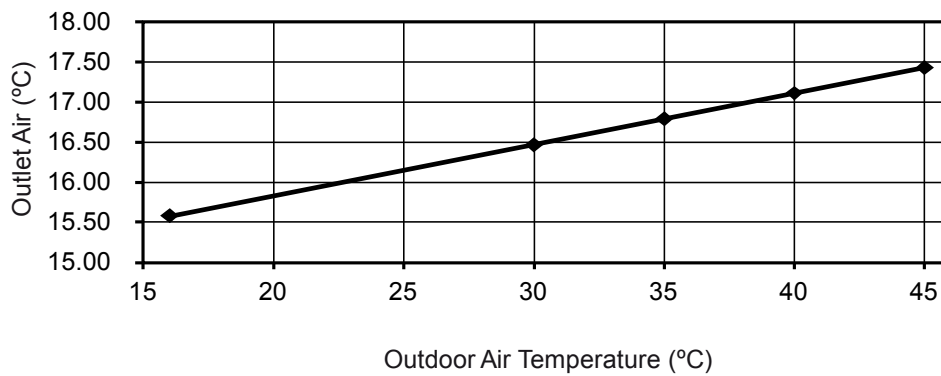
Service data provided are based on the air conditioner running under rated frequency during forced cooling / forced heating mode.

19.1 Cool Mode Outdoor Air Temperature Characteristic

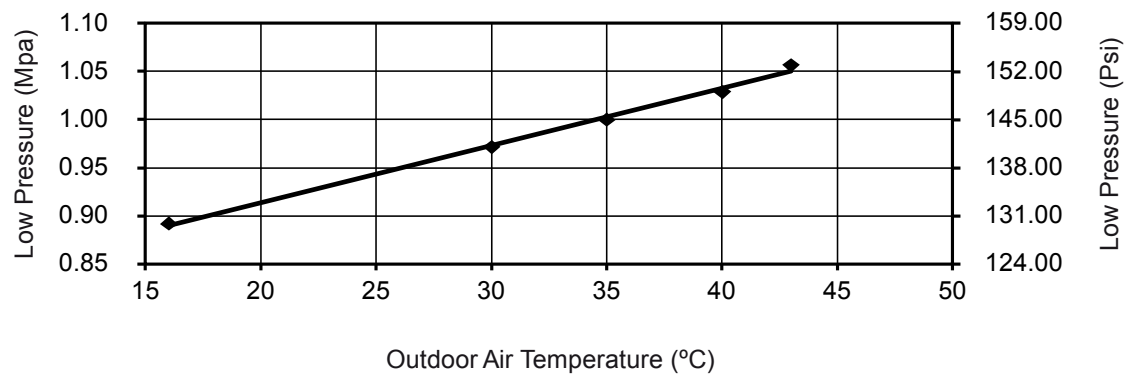
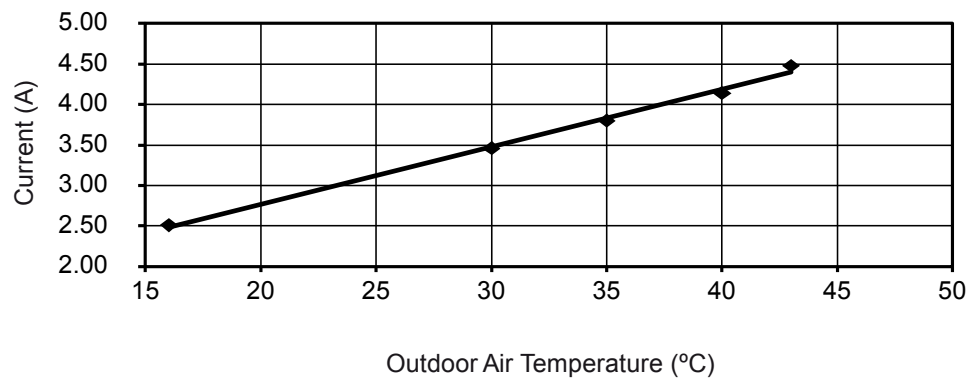
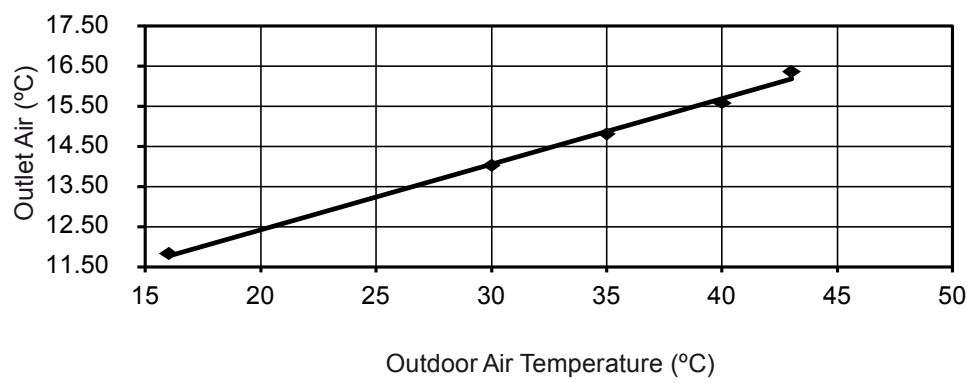
Condition

- Room Temperature: 27/19°C, Cooling Characteristic
- Fan: High
- Piping Length: 5.0 m
- Freq: Rated Fc

19.1.1 CS-HZ9RKE / CU-HZ9RKE CS-HZ9RKE-4 / CU-HZ9RKE-4 CS-AZ9RKE / CU-AZ9RKE



19.1.2 CS-HZ12RKE / CU-HZ12RKE

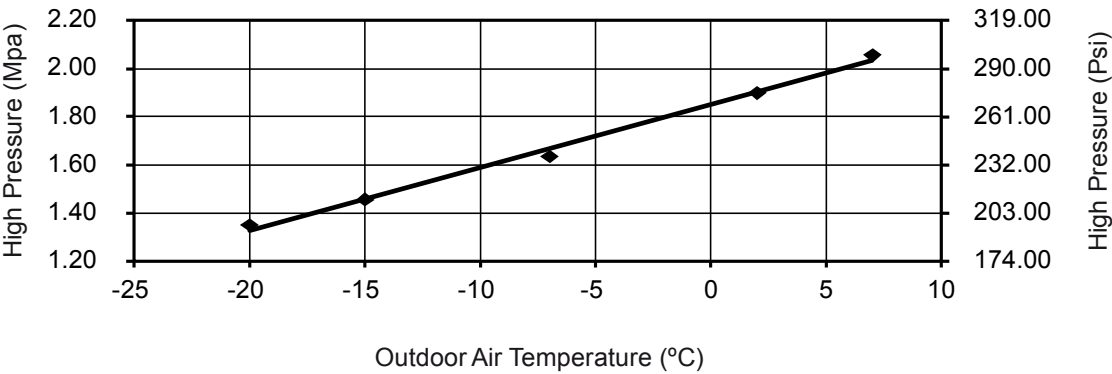
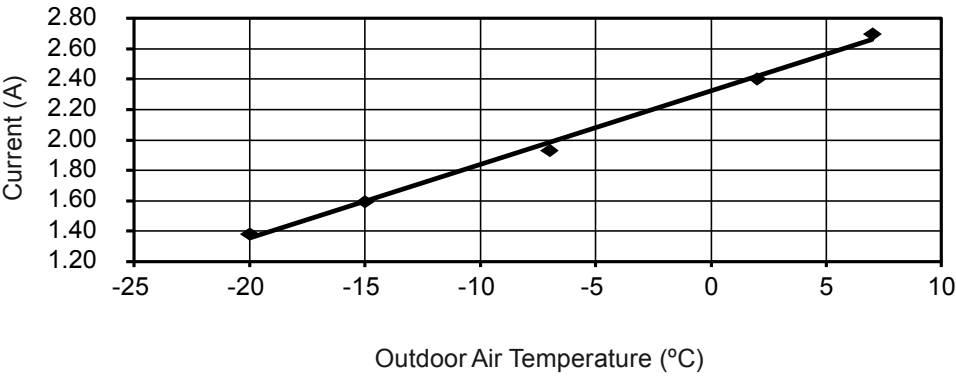
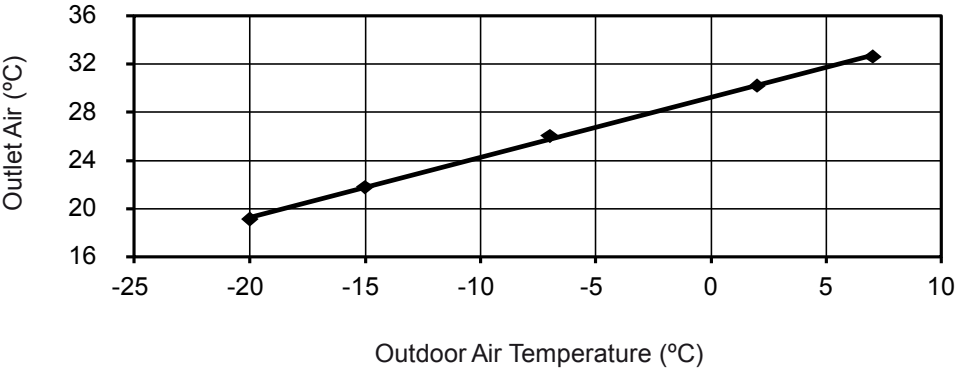


19.2 Heat Mode Outdoor Air Temperature Characteristic

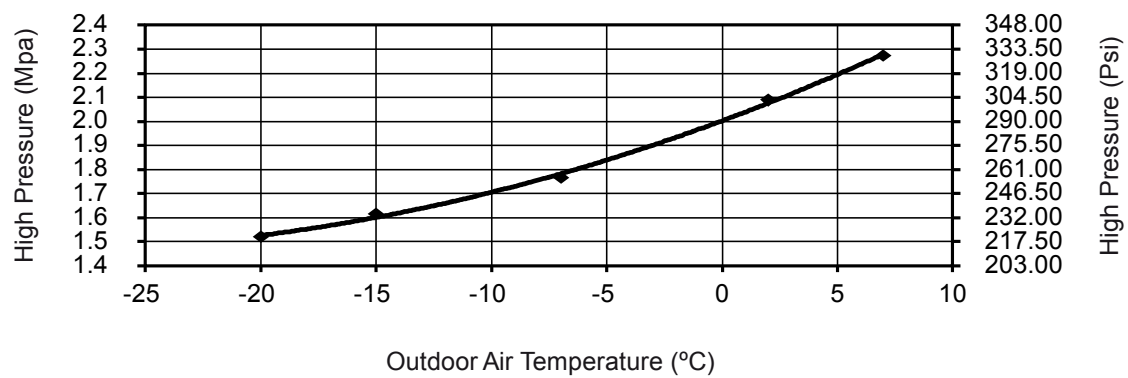
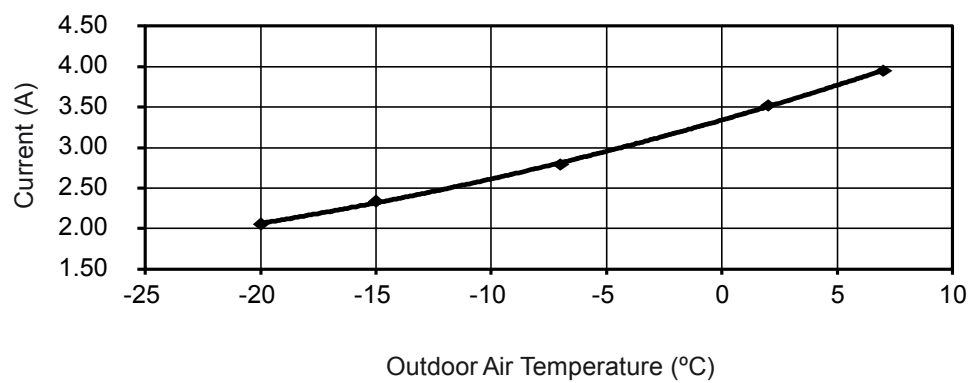
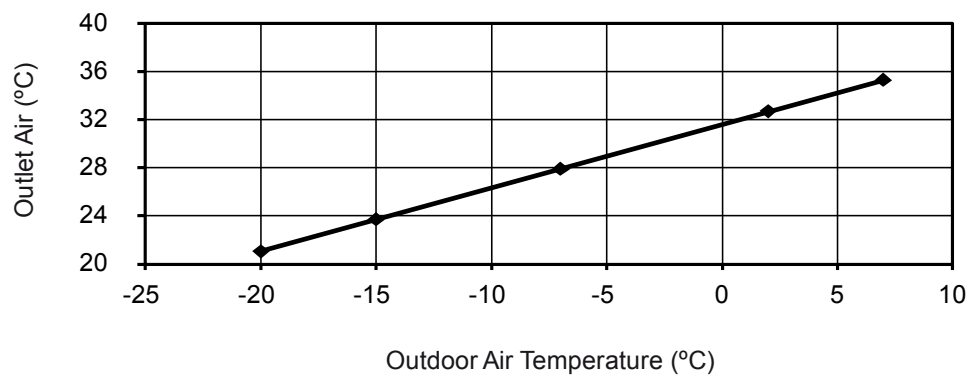
Condition

- Room Temperature: 20°C, Heating Characteristic
- Fan: High
- Piping Length: 5.0 m
- Freq: Rated Fh

19.2.1 CS-HZ9RKE / CU-HZ9RKE CS-HZ9RKE-4 / CU-HZ9RKE-4
CS-AZ9RKE / CU-AZ9RKE



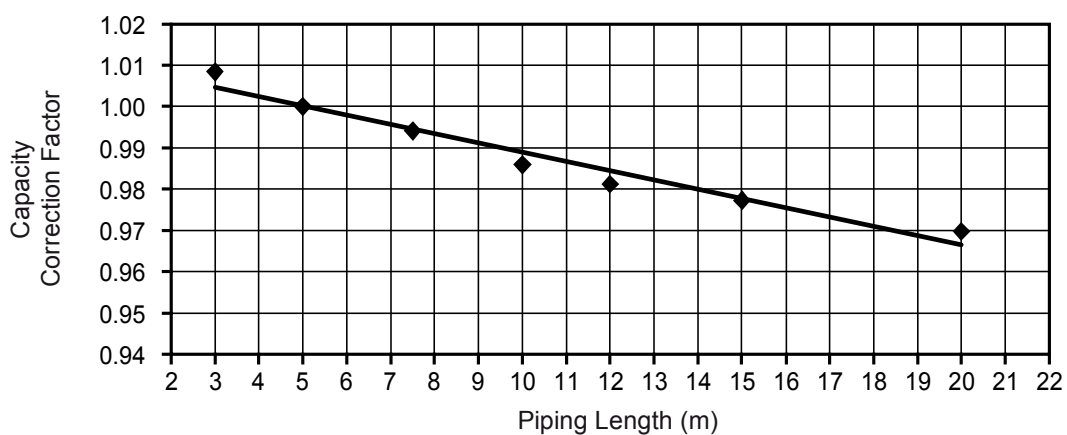
19.2.2 CS-HZ12RKE / CU-HZ12RKE



19.3 Piping Length Correction Factor

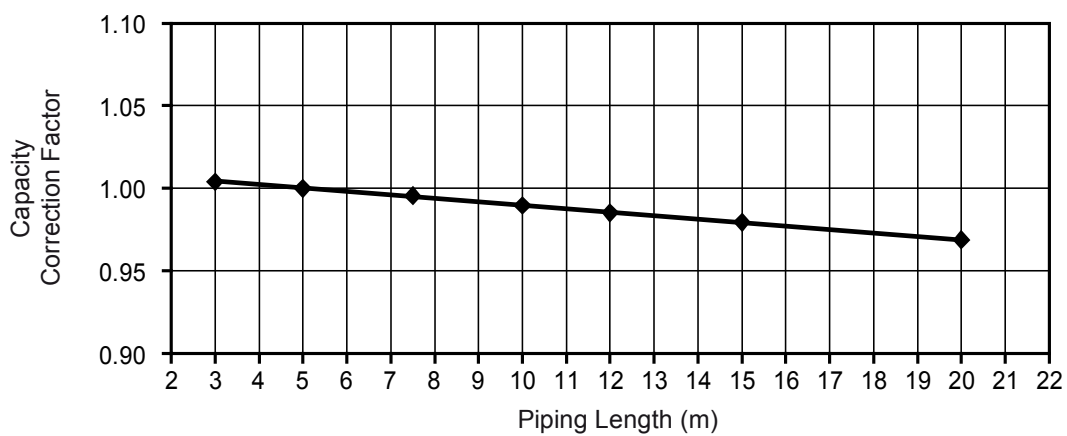
The characteristic of the unit has to be corrected in accordance with the piping length.

19.3.1 Cooling Capacity



3	1.0084
5	1.0000
7.5	0.9941
10	0.9859
12	0.9812
15	0.9773
20	0.9698

19.3.2 Heating Capacity

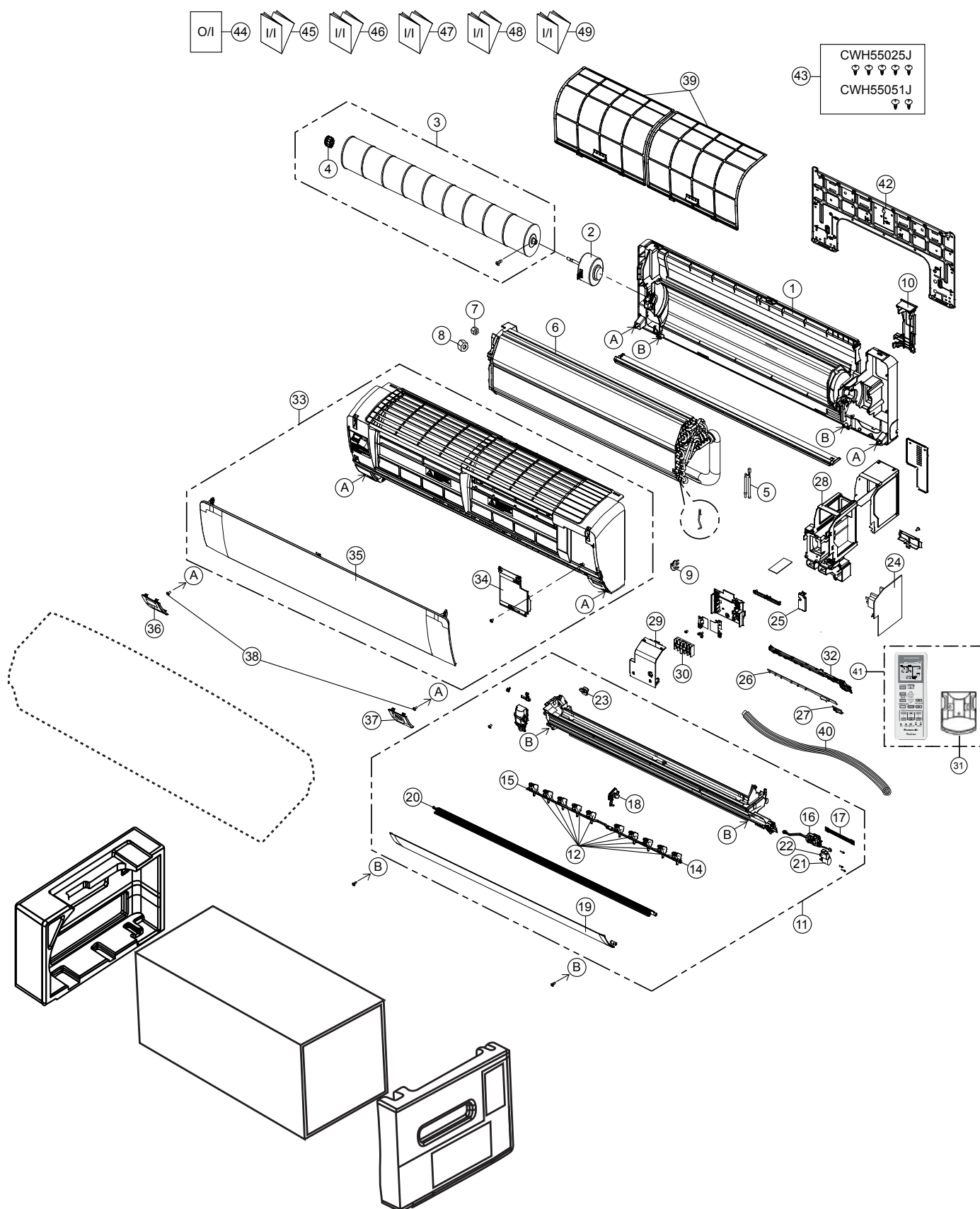


3	1.0041
5	1.0000
7.5	0.9956
10	0.9897
12	0.9853
15	0.9795
20	0.9690

Note: The graphs show the factor after added right amount of additional refrigerant.

20. Exploded View and Replacement Parts List

20.1 Indoor Unit



Note

The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.

SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CS-HZ9RKE	CS-HZ9RKE-4	REMARK
	1	CHASSY COMPLETE	1	CWD50C1893	←	
	2	FAN MOTOR	1	ARW7676ACCB	←	O
	3	CROSS - FLOW FAN CO.	1	CWH02C1137	←	
	4	BEARING ASSY	1	CWH64K1010	←	O
	5	SENSOR COMPLETE	1	CWA50C2122	←	O
	6	EVAPORATOR CO.	1	CWB30C5060	←	
	7	FLARE NUT (LIQUID)	1	CWT251030	←	
	8	FLARE NUT (GAS)	1	CWT251031	←	
	9	HOLDER SENSOR	1	CWH32142	←	
	10	BACK COVER CHASSIS	1	CWD933463	←	
	11	DISCHARGE GRILLE COMPLETE	1	CWE20C3560	←	
	12	VERTICAL VANE	10	CWE241389	←	
	14	CONNECTING BAR	1	CWE261261	←	
	15	CONNECTING BAR	1	CWE261262	←	
	16	AS MOTOR, DC SINGLE 12V 300 OHM	1	CWA98K1020	←	O
	17	LEAD WIRE FOR AIR SWING MOTOR	1	CWA67C8222	←	O
	18	FULCRUM	1	CWH621157	←	
	19	HORIZONTAL VANE COMPLETE	1	CWE24C1420	←	
	20	HORIZONTAL VANE COMPLETE	1	CWE24C1421	←	
	21	A.S.MOTOR, DC SINGLE 12V250 OHM	1	CWA981241	←	O
	22	A.S.MOTOR, DC SINGLE 12V250 OHM	1	CWA981299	←	O
	23	CAP - DRAIN TRAY	1	CWH521259	←	
	24	ELECTRONIC CONTROLLER - MAIN	1	CWA73C9339	←	O
	25	ELECTRONIC CONTROLLER - RECEIVER	1	CWA746916	←	
	26	ELECTRONIC CONTROLLER - INDICATOR	1	CWA747110	←	
	27	ELECTRONIC CONTROLLER - FUSE	1	CWA748490	←	
	28	CONTROL BOARD COVER CASING	1	CWH102456	←	
	29	CONTROL BOARD COVER CO.	1	CWH13C1286	←	
	30	TERMINAL BOARD CO	1	CWA28C2808	←	O
	31	REMOTE CONTROL HOLDER	1	CWH361162	←	
	32	INDICATOR HOLDER	1	CWD933466	←	
	33	FRONT GRILLE COMPLETE	1	CWE11C6175	←	O
	34	GRILLE DOOR	1	CWE14C1099	←	
	35	INTAKE GRILLE COMPLETE	1	CWE22K1605	←	
	36	DECORATION BASE ASS'Y (L)	1	CWE35K1135	←	
	37	DECORATION BASE ASS'Y (R)	1	CWE35C1182	←	
	38	SCREW - FRONT GRILLE	2	XTT4+16CFJ	←	
	39	AIR FILTER	2	CWD001326	←	O
	40	FLEXIBLE PIPE	1	CWH851173	←	
	41	REMOTE CONTROL COMPLETE	1	CWA75C4772	←	O
	42	INSTALLATION PLATE	1	CWH361134	←	
	43	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C1705	←	
	44	OPERATING INSTRUCTION	1	CWF570014	←	
	45	INSTALLATION INSTRUCTION	1	CWF616868	←	
	46	INSTALLATION INSTRUCTION	1	CWF616869	←	
	47	INSTALLATION INSTRUCTION	1	CWF616870	←	
	48	INSTALLATION INSTRUCTION	1	CWF616871	←	

SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CS-HZ9RKE	CS-HZ9RKE-4	REMARK
	49	INSTALLATION INSTRUCTION	1	CWF616872	←	

(Note)

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

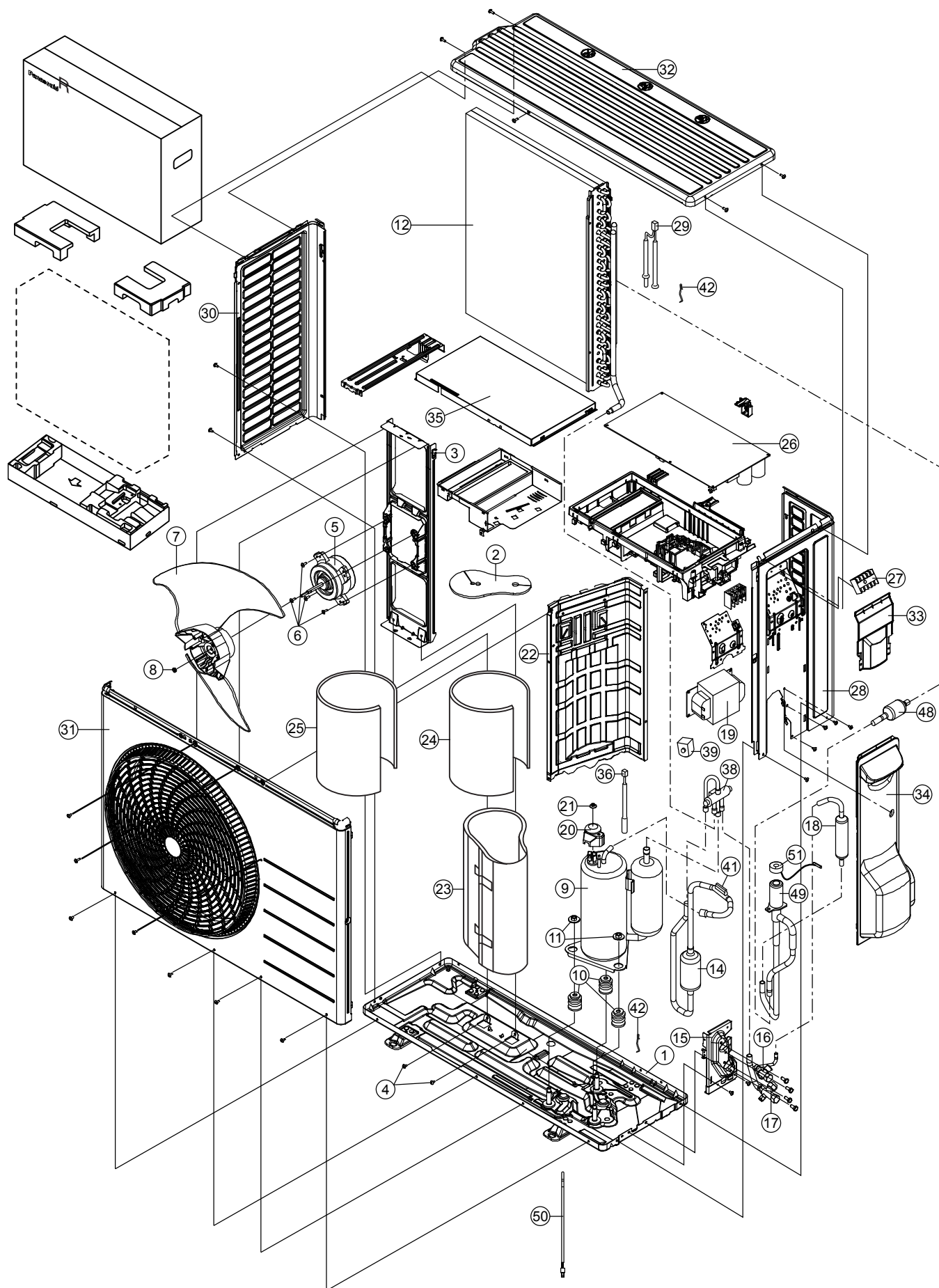
SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CS-AZ9RKE	CS-HZ12RKE	REMARK
	1	CHASSY COMPLETE	1	CWD50C1893	←	
⚠	2	FAN MOTOR	1	ARW7676ACCB	←	O
	3	CROSS - FLOW FAN CO.	1	CWH02C1137	←	
	4	BEARING ASSY	1	CWH64K1010	←	O
	5	SENSOR COMPLETE	1	CWA50C2122	←	O
	6	EVAPORATOR CO.	1	CWB30C5060	←	
	7	FLARE NUT (LIQUID)	1	CWT251030	←	
	8	FLARE NUT (GAS)	1	CWT251031	←	
	9	HOLDER SENSOR	1	CWH32142	←	
	10	BACK COVER CHASSIS	1	CWD933463	←	
	11	DISCHARGE GRILLE COMPLETE	1	CWE20C3560	←	
	12	VERTICAL VANE	10	CWE241389	←	
	14	CONNECTING BAR	1	CWE261261	←	
	15	CONNECTING BAR	1	CWE261262	←	
⚠	16	AS MOTOR, DC SINGLE 12V 300 OHM	1	CWA98K1020	←	O
	17	LEAD WIRE FOR AIR SWING MOTOR	1	CWA67C8222	←	O
	18	FULCRUM	1	CWH621157	←	
	19	HORIZONTAL VANE COMPLETE	1	CWE24C1420	←	
	20	HORIZONTAL VANE COMPLETE	1	CWE24C1421	←	
⚠	21	A.S.MOTOR, DC SINGLE 12V250 OHM	1	CWA981241	←	O
⚠	22	A.S.MOTOR, DC SINGLE 12V250 OHM	1	CWA981299	←	O
	23	CAP - DRAIN TRAY	1	CWH521259	←	
⚠	24	ELECTRONIC CONTROLLER - MAIN	1	CWA73C9339	CWA73C9340	O
⚠	25	ELECTRONIC CONTROLLER - RECEIVER	1	CWA746916	←	O
⚠	26	ELECTRONIC CONTROLLER - INDICATOR	1	CWA747110	←	O
⚠	27	ELECTRONIC CONTROLLER - FUSE	1	CWA748490	←	O
	28	CONTROL BOARD COVER CASING	1	CWH102456	←	
	29	CONTROL BOARD COVER CO.	1	CWH13C1286	←	
⚠	30	TERMINAL BOARD CO	1	CWA28C2808	←	O
	31	REMOTE CONTROL HOLDER	1	CWH361162	←	
	32	INDICATOR HOLDER	1	CWD933466	←	
	33	FRONT GRILLE COMPLETE	1	CWE11C6176	CWE11C6175	O
	34	GRILLE DOOR	1	CWE14C1099	←	
	35	INTAKE GRILLE COMPLETE	1	CWE22K1605	←	
	36	DECORATION BASE ASS'Y (L)	1	CWE35K1135	←	
	37	DECORATION BASE ASS'Y (R)	1	CWE35C1182	←	
	38	SCREW - FRONT GRILLE	2	XTT4+16CFJ	←	
	39	AIR FILTER	2	CWD001326	←	O
	40	FLEXIBLE PIPE	1	CWH851173	←	
	41	REMOTE CONTROL COMPLETE	1	CWA75C4772	←	O
	42	INSTALLATION PLATE	1	CWH361134	←	
	43	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C1705	←	
	44	OPERATING INSTRUCTION	1	CWF570014	←	
	45	INSTALLATION INSTRUCTION	1	CWF616868	←	
	46	INSTALLATION INSTRUCTION	1	CWF616869	←	
	47	INSTALLATION INSTRUCTION	1	CWF616870	←	
	48	INSTALLATION INSTRUCTION	1	CWF616871	←	

SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CS-AZ9RKE	CS-HZ12RKE	REMARK
	49	INSTALLATION INSTRUCTION	1	CWF616872	←	

(Note)

- All parts are supplied from PAPAMY, Malaysia (Vendor Code: 00029488).
- “O” marked parts are recommended to be kept in stock.

20.2 Outdoor Unit



Note

The above exploded view is for the purpose of parts disassembly and replacement.
The non-numbered parts are not kept as standard service parts.

SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CU-HZ9RKE	CU-HZ9RKE-4	REMARK
	1	CHASSY ASS'Y	1	CWD52K1359	←	
	2	SOUND PROOF MATERIAL	1	CWG302630	←	
	3	FAN MOTOR BRACKET	1	CWD541167	←	
	4	SCREW - FAN MOTOR BRACKET	2	CWH551217	←	
⚠	5	FAN MOTOR, DC 40W 3PH	1	ARS6411AC	←	O
	6	SCREW - FAN MOTOR MOUNT	4	CWH55252J	←	
	7	PROPELLER FAN ASSY	1	CWH03K1066	←	
	8	NUT - PROPELLER FAN	1	CWH56053J	←	
⚠	9	COMPRESSOR	1	9RD132XAB21	←	O
	10	ANTI - VIBRATION BUSHING	3	CWH50077	←	
	11	NUT - COMPRESSOR MOUNT	3	CWH561096	←	
	12	CONDENSER COMPLETE	1	CWB32C4300	CWB32C4301	
	14	DISCHARGE MUFFLER	1	CWB121010	←	
	15	HOLDER - COUPLING	1	CWH351233	←	
	16	2-WAYS VALVE	1	CWB021589	←	O
	17	3-WAYS VALVE	1	CWB011374	←	O
	18	ACCUMULATOR	1	CWB131065	←	
⚠	19	REACTOR	1	G0C193J00004	←	O
	20	TERMINAL COVER	1	CWH171039A	←	
	21	NUT - TERMINAL COVER	1	CWH7080300J	←	
	22	SOUND - PROOF BOARD	1	CWH151273	←	
	23	SOUND PROOF MATERIAL	1	CWG302952	←	
	24	SOUND PROOF MATERIAL	1	CWG302745	←	
	25	SOUND PROOF MATERIAL	1	CWG302740	←	
⚠	26	ELECTRONIC CONTROLLER - MAIN	1	ACXA73C00140R	←	O
⚠	27	TERMINAL BOARD ASS'Y	1	CWA28K1110J	←	
	28	CABINET SIDE PLATE CO.	1	CWE04C1481	←	
	29	SENSOR - COMPLETE	1	CWA50C2893	←	O
	30	CABINET SIDE PLATE (L)	1	CWE041616A	←	
	31	CABINET FRONT PLATE - CO.	1	CWE06C1441	←	
	32	CABINET TOP PLATE	1	CWE031148A	←	
	33	PLATE - C.B.COVER	1	CWH131470A	←	
	34	CONTROL BOARD COVER - COMPLETE	1	CWH13C1253	←	
	35	CONTROL BOARD COVER	1	CWH131473	←	
	36	SENSOR - COMPLETE	1	CWA50C2894	←	O
	38	4-WAYS VALVE	1	CWB001063	←	O
⚠	39	V-COIL COMPLETE - 4-WAY VALVE	1	CWA43C2431	←	O
	41	HOLDER - SENSOR	1	CWH32075	←	
	42	HOLDER - SENSOR	2	CWH32143	←	
	48	STRAINER	1	CWB11094	←	
	49	EXPANSION VALVE	1	CWB051055	←	O
	50	CRANKCASE HEATER	1	CWA341072	←	
⚠	51	V-COIL COMPLETE - EXP. VALVE	1	CWA43C2257	←	O

(Note)

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- "O" marked parts are recommended to be kept in stock.

SAFETY	REF. NO.	PART NAME & DESCRIPTION	QTY	CU-AZ9RKE	CU-HZ12RKE	REMARK
	1	CHASSY ASS'Y	1	CWD52K1359	←	
	2	SOUND PROOF MATERIAL	1	CWG302630	←	
	3	FAN MOTOR BRACKET	1	CWD541167	←	
	4	SCREW - FAN MOTOR BRACKET	2	CWH551217	←	
⚠	5	FAN MOTOR, DC 40W 3PH	1	ARS6411AC	←	O
	6	SCREW - FAN MOTOR MOUNT	4	CWH55252J	←	
	7	PROPELLER FAN ASSY	1	CWH03K1066	←	
	8	NUT - PROPELLER FAN	1	CWH56053J	←	
⚠	9	COMPRESSOR	1	9RD132XAB21	←	O
	10	ANTI - VIBRATION BUSHING	3	CWH50077	←	
	11	NUT - COMPRESSOR MOUNT	3	CWH561096	←	
	12	CONDENSER COMPLETE	1	CWB32C4300	←	
	14	DISCHARGE MUFFLER	1	CWB121010	←	
	15	HOLDER - COUPLING	1	CWH351233	←	
	16	2-WAYS VALVE	1	CWB021589	←	O
	17	3-WAYS VALVE	1	CWB011374	←	O
	18	ACCUMULATOR	1	CWB131065	←	
⚠	19	REACTOR	1	G0C193J00004	←	O
	20	TERMINAL COVER	1	CWH171039A	←	
	21	NUT - TERMINAL COVER	1	CWH7080300J	←	
	22	SOUND - PROOF BOARD	1	CWH151273	←	
	23	SOUND PROOF MATERIAL	1	CWG302952	←	
	24	SOUND PROOF MATERIAL	1	CWG302745	←	
	25	SOUND PROOF MATERIAL	1	CWG302740	←	
⚠	26	ELECTRONIC CONTROLLER - MAIN	1	ACXA73C00140R	ACXA73C00150R	O
⚠	27	TERMINAL BOARD ASS'Y	1	CWA28K1110J	←	
	28	CABINET SIDE PLATE CO.	1	CWE04C1481	←	
	29	SENSOR - COMPLETE	1	CWA50C2893	←	O
	30	CABINET SIDE PLATE (L)	1	CWE041616A	←	
	31	CABINET FRONT PLATE - CO.	1	CWE06C1441	←	
	32	CABINET TOP PLATE	1	CWE031148A	←	
	33	PLATE - C.B.COVER	1	CWH131470A	←	
	34	CONTROL BOARD COVER - COMPLETE	1	CWH13C1253	←	
	35	CONTROL BOARD COVER	1	CWH131473	←	
	36	SENSOR - COMPLETE	1	CWA50C2894	←	O
	38	4-WAYS VALVE	1	CWB001063	←	O
⚠	39	V-COIL COMPLETE - 4-WAY VALVE	1	CWA43C2431	←	O
	41	HOLDER - SENSOR	1	CWH32075	←	
	42	HOLDER - SENSOR	2	CWH32143	←	
	48	STRAINER	1	CWB11094	←	
	49	EXPANSION VALVE	1	CWB051055	←	O
	50	CRANKCASE HEATER	1	CWA341072	←	
⚠	51	V-COIL COMPLETE - EXP. VALVE	1	CWA43C2257	←	O

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